CONSOLIDATED MAIL OUTPATIENT PHARMACY (CMOP)

USER MANUAL

Version 2.0
April 1997

(Revised November 2009)

Department of Veterans Affairs
VistA Health Systems Design & Development

Revision History

Each time this manual is updated, the Title Page lists the new revised date and this page describes the changes. If the Revised Pages column lists "All," replace the existing manual with the reissued manual. If the Revised Pages column lists individual entries (e.g., 25, 32), either update the existing manual with the Change Pages Document or print the entire new manual.

Date	Revised Pages	Patch Number	Description
11/2009	137a-b	PSX*2*68	Alerts for a discontinued CMOP prescription (E. Wright, PM; R. Sutton, Technical Writer)
07/2009	i-ii, 50a-50b	PSX*2*65	ePharmacy Iteration II – Phase 4 project: Updated revision history, ¾ days supply functionality, and host error functionality. (M. Anthony, PM; L. Ellzey, Tech Writer)
04/2006	v-viii, 30, 41-42, 46-50, 50a-b, 126, 137	PSX*2*48	HIPAA NCPDP Global Project: Updated Table of Contents; Updated "Functionality for Returning Med to Stock" verbiage; Updated View Prescriptions Example to include ECME Activity and Reject Logs; Updated Print from Suspense options and reflowed text onto following pages; Added Third Party Electronic Claims Submission of CMOP Prescriptions; Added ECME transmission to the Flow Chart for Processing a CMOP Transmission in Appendix D; Added example of an "e-Pharmacy CMOP Not Transmitted Rx List Message" to Appendix E. (S. Spense, PM; M. Newman, Tech. Writer)
10/2003	24, 24a	PSX*2*41	Updated example for scheduling of auto-transmissions.
09/2002	Title Page; i-(ii); 65-66.	PSX*2*34	Updated Title Page and Revision History; modified description of Unreleased Rx's Report to include new sort and print options. Formatting change unrelated to the patch: Header for example of Rejected Messages Report moved to same page as body of report.

| 05/2002 | Title Page; i-viii; (61)-62; 67-(68). | PSX*2*32 | Updated Title page; added Revision History page and renumbered Preface and Table of Contents pages; added new CMOP DRUG Cost Missing report; and amended Facility Activity Report description to add time range. Screen captures on updated pages re-formatted to new standards. |
| 12/1997 | | | Original Released User Manual. |

```
Subj: CMOP Recovery Message BIRMINGHAM, AL.  [#3288] 21 Feb 97 10:29 CST
  11 Lines
From: <POSTMASTER@BAB.ISC-BIRM.VA.GOV>  in 'IN' basket.   Page 1  **NEW**
-------------------------------------------------------------------------

The last CMOP transmission did not complete properly. The data for this
transmission will be sent to the CMOP during the next transmission for
that division.

If you have scheduled auto transmissions for CMOP, please check to see
that they are still scheduled for the correct time.

This message is just a notification that problems were detected with the last
transmission and that the data was sent to the CMOP facility for processing.
If you are getting this message frequently, please contact your IRM staff.
Otherwise there is not anything that you need to do.
```

11. The e-Pharmacy **CMOP Not Transmitted Rx List Message** lists all e-billable prescriptions for which no response has been received from the third party payer. The prescriptions listed have not been transmitted to CMOP, and remain in the CMOP queue.

```
Subj: ePharmacy - CMOP Not TRANSMITTED Rx List  [#3971] 07/18/05@17:20  24
lines
From: POSTMASTER  In 'IN' basket.   Page 1
-------------------------------------------------------------------------
The prescriptions listed below are third party electronically billable. They
have not been transmitted to CMOP because they have been submitted to
third party payer but we have not received a response regarding these
prescriptions yet. The prescriptions will remain in the CMOP queue to be
transmitted in the next transmission if the response from the third party
payer has been received.

Division: ALASKA VA HSRO
-------------------------------------------------------------------------
RX#/Fill   PATIENT(LAST4SSN)         DRUG                  FILL DATE
-------------------------------------------------------------------------
909262/1   CMOPPATIENT11,ONE (0011) DRONABINOL 2.5MG CAP    APR 29, 2005
909263/1   CMOPPATIENT11,ONE (0011) HYDROCODONE 2.5/APAP 167  APR 29, 2005
909264/1   CMOPPATIENT11,ONE (0011) TESTOSTERONE 2.5MG/24HRS  APR 29, 2005
909286/1   CMOPPATIENT20,ONE (0020) HYDROCODONE 2.5/APAP 167  APR 30, 2005
909292/1   CMOPPATIENT33,ONE (0033) ASA 325/BUTALBITAL 50/CA  MAY 01, 2005
909407/0   CMOPPATIENT40,ONE (0040) DIAZEPAM 5MG TAB        JUL 17, 2005
909409/0   CMOPPATIENT40,ONE (0040) ATROPINE 0.025/DIPHENOXY  JUL 17, 2005
909452/0   CMOPPATIENT55,ONE (0055) ATROPINE 0.025/DIPHENOXY  JUL 20, 2005
909489/0   CMOPPATIENT61,ONE (0061) ATROPINE 0.025/DIPHENOXY  JUL 20, 2005
909491/0   CMOPPATIENT61,ONE (0061) DIAZEPAM 5MG TAB        JUL 20, 2005

Total ALASKA VA HSRO: 6 Patients and 10 Prescriptions.
```

12. The Message for Discontinued CMOP Prescription lists discontinued
    prescriptions with a status of Transmitted or Retransmitted

Example 1 - Discontinued by a Background Process

When a CMOP prescription with a status of Transmitted or Retransmitted is
discontinued by a background process to the Outpatient Pharmacy options, e.g.
CPRS or Registration V. 5.3 packages, then an email will be sent to the PSX
EXTERNAL DISPENSE ALERTS mail group (if no recipients are defined in the
new mail group, the message will be sent to PSXCMOPMGR key holders) notifying
that a prescription was just discontinued for that prescription and that the CMOP
status for the prescription just discontinued was either Transmitted or
Retransmitted.

```
Subj: TROY - DC Alert on CMOP Rx 123456789 TRANSMITTED  [#90494]
03/03/09@17:37 8 lines
From: POSTMASTER  In 'IN' basket.   Page 1  *New*
------------------------------------------------------------------------
            Rx #: 123456789   Fill: 0
         Patient: OUTPATIENT,DCONE (6660)
            Drug: TAMOXIFEN CITRATE 10MG TABS
       Rx Status: DISCONTINUED BY PROVIDER
Processing Status: TRANSMITTED to CMOP on 02/27/09
         Provider: OPPROVIDER, PROV

********    Please contact CMOP or take appropriate action    ********

Enter message action (in IN basket): Ignore//
------------------------------------------------------------------------
```

Example 2 Discontinued by a Foreground Pharmacy Process

When a CMOP prescription with a status of Transmitted or Retransmitted is
discontinued by a foreground Pharmacy process due to a duplicate drug scenario
that would trigger the duplicate to be discontinued, then the Processing Status field
of the duplicate drug message is highlighted to alert the user.

```
    ------------------------------------------------------------------------
    Duplicate Drug A AND Z OINTMENT in Prescription: 123456789

                Status: Active                    Issued: 11/27/09
     Processing Status: Transmitted to CMOP on 11/27/09
                   SIG: APPLY 1 TUBE TO AFFECTED AREA TWICE A DAY
                   QTY: 1                      # of refills: 5
              Provider: OPPROVIDER, PROV    Refills remaining: 5
                                           Last filled on: 11/27/09
                                              Days Supply: 5
    ------------------------------------------------------------------------

Discontinue RX # 123456789?
```

In the above example, the line "Processing Status: Transmitted to CMOP on
11/27/09" is bold.

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Mail Messages Seen At CMOP Facilities

1. The **CMOP Activation Request** message is generated when the Outpatient Pharmacy personnel submit a request to activate the medical center facility to do CMOP processing. This message is received at the host CMOP facility and notifies the CMOP Manager that a medical center is requesting to activate CMOP processing. An alert is also generated at the time of this message which requires a response from the CMOP Manager before the medical center can begin CMOP processing. This message is also used to update the CMOP NATIONAL SITE file (#552).

```
Subj: CMOP Activation Request  [#38899] 05 Dec 96 10:58   5 Lines
From: POSTMASTER      in 'IN' basket.   Page 1  **NEW**
-----------------------------------------------------------------------------

Request to activate CMOP processing.

Facility         :   BIRMINGHAM, AL.
Requester        :   OPPHARMACIST2,THREE
Request date/time:   DEC 5,1996@10:58
```

2. The **CMOP Activation Approval** message is sent to all holders of the key (PSXMAIL) at the host facility. This message notifies the manager that a medical center has now been activated to transmit data to the CMOP.

```
Subj: CMOP Activation Approval  [#38908] 11 Dec 96 10:28   6 Lines
From: POSTMASTER (Sender: CMOPPHARMACIST30,THREE)  in 'IN' basket.   Page 1
**NEW**
-----------------------------------------------------------------------------

Request to activate CMOP processing.

Facility         :   BIRMINGHAM, AL.
Requester        :   CMOPPHARMACIST30,THREE
Request date/time:   DEC 11,1996@10:28
Action taken     :   Approved
```

3. The **CMOP Inactivation Notice** is received by the CMOP host facility when the medical center inactivates CMOP processing. This message triggers an inactivation flag in the CMOP NATIONAL SITE file (#552). This flag indicates the medical center is inactive and data cannot be received from that medical center until a request to activate CMOP processing is received by the host and approved by the CMOP manager.

.................................*An example of this message is shown on the following page*...............................