



# **OUTPATIENT PHARMACY**

## **TRICARE ACTIVE DUTY**

### **Outpatient Pharmacy**

### **RELEASE NOTES**

PSO\*7\*358

November 2010

Department of Veterans Affairs  
VISTA Health  
Systems Design & Development



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# 1. Introduction

This patch has enhancements that extend the capabilities of the VHA's Veteran Health Information Systems and Technology Architecture (VistA) electronic pharmacy (ePharmacy) module. Below is a list of all the applications involved in this project along with their patch numbers:

<u>APPLICATION/VERSION</u>	<u>PATCH</u>
OUTPATIENT PHARMACY (OP) V. 7.0	PSO*7*358
ELECTRONIC CLAIMS MANAGEMENT ENGINE (ECME) V. 1.0	BPS*1*9
INTEGRATED BILLING (IB) V.2.0	IB*2*434

The following associated patches must be installed before proceeding:

```
Associated patches: (v)PSO*7*225 <<= must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*276 <<= must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*290 <<= must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*298 <<= must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*324 <<= must be installed BEFORE `PSO*7*358'
```

The three patches (PSO\*7\*358, IB\*2\*434, and BPS\*1\*9) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB BUNDLE 5.0. For more specific instructions please refer to the installation steps provided in each of the patches.

The combined build will allow the processing and release of prescriptions for TRICARE active duty patients.

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## 2. Patch Description and Installation Instructions

### 2.1. Patch Description

DHCP Patch Display

Page: 1

```
=====
Run Date: NOV 29, 2010           Designation: PSO*7*358
Package : OUTPATIENT PHARMACY    Priority   : MANDATORY
Version : 7                     Status    : COMPLETE/NOT RELEASED
=====
```

```
Associated patches: (v)PSO*7*225 <=< must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*276 <=< must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*290 <=< must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*298 <=< must be installed BEFORE `PSO*7*358'
                   (v)PSO*7*324 <=< must be installed BEFORE `PSO*7*358'
```

Subject: ePharmacy Tricare Active Duty

Category: DATA DICTIONARY  
ROUTINE  
ENHANCEMENT

Description:

=====

This patch has enhancements which extend the capabilities of the Veterans Health Information Systems and Technology Architecture (Vista) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with their patch number:

APPLICATION/VERSION	PATCH
-----	-----
OUTPATIENT PHARMACY (OP) V. 7.0	PSO*7*358
INTEGRATED BILLING (IB) V. 2.0	IB*2*434
ELECTRONIC CLAIMS MANAGEMENT ENGINE (ECME) V. 1.0	BPS*1*9

The three patches (PSO\*7\*358, IB\*2\*434 and BPS\*1\*9) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB BUNDLE 5.0. For more specific instructions please refer to the installation steps provided in each of the patches.

The combined build will allow the processing and release of prescriptions for TRICARE active duty patients.

This specific patch contains functionality for the following:

1. A bypass function has been created to circumvent ePharmacy processing for TRICARE eligible inpatients.
2. An override function was created to continue processing of prescriptions for non-billable products for TRICARE eligible outpatients. From the reject notification screen, two new options were added. The user is able to [Quit] and send the prescription to the worklist or [Ignore] the rejection and continue processing if the user has the PSO TRICARE security key.
3. Create an override function to process TRICARE eligible prescriptions that reject. From the reject notification screen,

- added two new options. The user is able to [Quit] and send the prescription to the worklist or [Ignore] the rejection and continue processing if the user has the PSO TRICARE security key.
4. Create a new security key, PSO TRICARE, which will be required for certain access to the new functionality.
  5. Create a new file, PSO TRICARE AUDIT LOG, which will capture bypass and override audit information.
  6. Create a new menu option, TRICARE BYPASS/OVERRIDE REPORT, which will reside on the ePharmacy Menu.
  7. Create a new report, TRICARE BYPASS/OVERRIDE REPORT, which will be invoked by the new menu option, TRICARE BYPASS/OVERRIDE REPORT.
  8. Modify Local Mail and CMOP to print prescriptions from suspense that have been processed through the new bypass or override functionality.
  9. Added the [Ignore] option to the Worklist when a Tricare Prescription is selected, [Ignore] can now be used on released prescriptions. The [Fill] option will now only be available for prescriptions that have not been released.
  10. Created a new security key, PSO TRICARE MGR, which will be required to access the new option, TRICARE BYPASS/OVERRIDE REPORT.

This patch addresses the following New Service Request (NSR):

-----  
 There are no NSR associated with this patch.

This patch addresses the following Remedy Tickets:

- 
1. HD0000000423742 Error generated in Third Party Payer Rejects - Worklist, for a TRICARE prescription that had rejected.

Overview of Remedy Tickets:

- 
1. HD0000000423742 Error generated in Third Party Payer Rejects - Worklist, for a TRICARE prescription that had rejected.

Problem:

-----  
 VA Eastern Kansas HCS reported they Received a \$STACK error when they tried to resubmit a claim for a rejected TRICARE prescription.  
 \$ZE= <UNDEFINED>SEND+22^PSOREJP3 \*RFL

8/23/2010 10:57:37 AM

. Q:\$\$STATUS^PSOBPSUT(RX,RFL)'["PAYABLE"

Last Global Ref: ^DD(52,100,0)

Resolution:

-----  
 Incorrect variable name "RFL" was replaced with "FILL" in SEND+22^PSOREJP3.

Components Sent With Patch

-----  
 The following is a list of files included in this patch:



FILE #	NAME	UP DATE DD	SEND SEC. CODE	DATA COMES W/FILE	SITE DATA	RSLV PTS
52	PRESCRIPTION	YES	YES	NO		
52.87	PSO TRICARE AUDIT LOG	YES	YES	NO		

The PSO TRICARE AUDIT LOG file (#52.87) is a new file being exported with this patch.

The following is a list of fields included in this patch:

Field Name (Number)	File Name (Number)
COORDINATION OF BENEFITS (27)	PRESCRIPTION (52) subfile REJECT INFO (52.25)

The following is a list of options included in this patch:

Option Name	Type	New/Modified
PSO EPHARMACY MENU	MENU	Modified
PSO IGNORED REJECTS REPORT	RUN ROUTINE	Modified
PSO NDC VALIDATE	RUN ROUTINE	Modified
PSO PMP	ACTION	Modified
PSO PMP SITE PREFERENCES	ACTION	Modified
PSO REJECTS VIEW/PROCESS	RUN ROUTINE	Modified
PSO REJECTS WORKLIST	RUN ROUTINE	Modified
PSO TRICARE OVERRIDE REPORT	RUN ROUTINE	New
PSO ePHARM SITE PARAMETERS	ACTION	Modified

The following is a list of security keys included in this patch:

PSO TRICARE  
PSO TRICARE MGR

The following is a list of protocols included in this patch:

PSO REJECT DISPLAY IGNORE ATTACH TO MENU  
PSO REJECT TRICARE MENU USE AS LINK FOR MENU ITEMS

Documentation Retrieval:

Sites may retrieve documentation in one of the following ways:

1. The preferred method is to FTP the files from [download.vista.med.va.gov](http://download.vista.med.va.gov), which will transmit the files from the first available FTP server.
2. Sites may also elect to retrieve documentation directly from a specific server as follows:

Albany	<a href="http://ftp.fo-albany.med.va.gov">ftp.fo-albany.med.va.gov</a>
Hines	<a href="http://ftp.fo-hines.med.va.gov">ftp.fo-hines.med.va.gov</a>
Salt Lake City	<a href="http://ftp.fo-slc.med.va.gov">ftp.fo-slc.med.va.gov</a>
3. Documentation can also be retrieved from the VistA Documentation Library (VDL) on the Internet at the following address, <http://www.va.gov/vdl>.

The documentation distribution includes:

FILE NAME	DESCRIPTION
PSO_7_P358_RN.PDF	Release Notes
PSO_7_MAN_UM_R1110.PDF	Manager User Manual
PSO_7_PHAR_UM_R1110.PDF	Pharmacist User Manual
PSO_7_P358_TM_CP.PDF	Technical Manual Change Pages
PSO_7_TM_R1110.PDF	Technical Manual

Test Sites:

-----  
Louisville  
Loma Linda  
Tampa  
Heartland West  
Phoenix

## 2.2 Pre/Post Installation Overview

There are no Pre/Post Installation routines associated with this patch.

## 2.3 Installation Instructions

To avoid disruptions, these patches should be installed when users are not on the system and during non-peak hours. Of particular concern would be the items below.

1. Do not queue this installation to run at a later time because you will be prompted to enter information during the installation.
2. Do not install the patch when ECME claims are being generated by the BPS Nightly Background Job option [BPS NIGHTLY BACKGROUND JOB]. Wait for this job to finish or complete the installation before this job starts.
3. Do not install the patch when prescriptions are being transmitted to CMOP. Wait for the CMOP transmission to finish or complete the installation before the transmission starts. Check with Pharmacy Service or your pharmacy Automated Data Processing Application Coordinator (ADPAC) to find out when CMOP transmissions occur.
4. If installed during the normal workday, it is recommended that the following selection(s) in the OPTION (#19) file, and all of their descendants be disabled to prevent possible conflicts while running the KIDS Install. Other VISTA users will not be affected.

ECME	[BPSMENU]
Potential TRICARE Claims Report	[BPS COB RPT TRICARE CLAIMS]
Process Secondary/TRICARE Rx to ECME	[BPS COB PROCESS SECOND TRICARE]
Third Party Payer Rejects - Worklist	[PSO REJECTS WORKLIST]
Print from Suspense File	[PSO PNDLBL]
Pull Early from Suspense	[PSO PNDRX]
Patient Prescription Processing	[PSO LM BACKDOOR ORDERS]

Install Time - Less than 5 minutes

1. OBTAIN PATCHES

-----

Obtain the host file BPS\_1\_9\_PSO\_IB.KID, which contains the following three patch installs:

BPS\*1.0\*9  
PSO\*7.0\*358  
IB\*2.0\*434

Sites can retrieve Vista software from the following FTP addresses. The preferred method is to FTP the files from:

download.vista.med.va.gov

This will transmit the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

Albany	ftp.fo-albany.med.va.gov
Hines	ftp.fo-hines.med.va.gov
Salt Lake City	ftp.fo-slc.med.va.gov

The BPS\_1\_9\_PSO\_IB.KID host file is located in the anonymous.software directory. Use ASCII Mode when downloading the file.

2. START UP KIDS

-----

Start up the Kernel Installation and Distribution System Menu option [XPD MAIN]:

Edits and Distribution ...  
Utilities ...  
Installation ...

Select Kernel Installation & Distribution System Option: Installation

---  
Load a Distribution  
Print Transport Global  
Compare Transport Global to Current System  
Verify Checksums in Transport Global  
Install Package(s)  
Restart Install of Package(s)  
Unload a Distribution  
Backup a Transport Global

Select Installation Option:

3. LOAD TRANSPORT GLOBAL FOR MULTI-BUILD

-----

From the Installation menu, select the Load a Distribution option.

When prompted for "Enter a Host File:", enter the full directory path where you saved the host file BPS\_1\_9\_PSO\_IB.KID (e.g., SYS\$SYSDEVICE:[ANONYMOUS]BPS\_1\_9\_PSO\_IB.KID).

When prompted for "OK to continue with Load? NO//", enter "YES."

The following will display:

Loading Distribution...

BPS PSO IB BUNDLE 5.0  
BPS\*1.0\*9  
PSO\*7.0\*358  
IB\*2.0\*434

Use INSTALL NAME: BPS PSO IB BUNDLE 5.0 to install this Distribution.

4. RUN OPTIONAL INSTALLATION OPTIONS FOR MULTI-BUILD

-----  
From the Installation menu, you may select to use the following options (when prompted for the INSTALL NAME, enter BPS PSO IB BUNDLE 5.0):

- a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.
- b. Compare Transport Global to Current System - This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, DD's, templates, etc.).
- c. Verify Checksums in Transport Global - This option will allow you to ensure the integrity of the routines that are in the transport global.

5. INSTALL MULTI-BUILD

-----  
This is the step to start the installation of this KIDS patch. This will need to be run for the BPS PSO IB BUNDLE 5.0.

- a. Choose the Install Package(s) option to start the patch install.
- b. When prompted for the "Select INSTALL NAME:", enter BPS PSO IB BUNDLE 5.0.
- c. For the BPS\*1\*9 patch, enter the correct name when prompted "Enter the Coordinator for Mail Group 'BPS TRICARE':".

Please contact your Medical Care Cost Recovery (MCCR) business department prior to installation to determine who will be the coordinator for this new mail group. This mail group will be used by the BPS Nightly Background Job. Its members will receive bulletins about electronic claims.

- d. When prompted "Want KIDS to Rebuild Menu Trees Upon Completion of Install? NO//" enter YES unless your system does this in a nightly TaskMan process.
- e. When prompted "Want KIDS to INHIBIT LOGONs during the install? NO//" enter NO.
- f. When prompted "Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO//" enter YES only if installing this patch during the normal workday.
- g. If prompted "Enter options you wish to mark as 'Out of Order':" please enter the following options:

ECME	[BPSMENU]
Potential TRICARE Claims Report	[BPS COB RPT TRICARE CLAIMS]
Process Secondary/TRICARE Rx to ECME	[BPS COB PROCESS SECOND TRICARE]
Third Party Payer Rejects - Worklist	[PSO REJECTS WORKLIST]
Print from Suspense File	[PSO PNDLBL]
Pull Early from Suspense	[PSO PNDRX]
Patient Prescription Processing	[PSO LM BACKDOOR ORDERS]

- h. If prompted "Enter protocols you wish to mark as 'Out of Order':" please press <return>.
- i. If prompted "Delay Install (Minutes): (0-60): 0/" please enter an appropriate number of minutes to delay the installation in order to give users enough time to exit the disabled options before the installation starts.
- j. When prompted "DEVICE: HOME/" respond with the correct device.

Routine Information:  
 =====

The second line of each of these routines now looks like:  
 ;;7.0;OUTPATIENT PHARMACY; \*\*[Patch List]\*\*;DEC 1997;Build 35

The checksums below are new checksums, and  
 can be checked with CHECK1^XTSUMBLD.

Routine Name: PSOBORP0		
Before: n/a	After: B11739758	**358**
Routine Name: PSOBORP1		
Before: n/a	After: B107834737	**358**
Routine Name: PSOBORP2		
Before: n/a	After: B20686173	**358**
Routine Name: PSOBORP3		
Before: n/a	After: B186304557	**358**
Routine Name: PSOBPSU1		
Before: B49118971	After: B53851823	**148, 260, 281, 287, 303, 289, 290, 358**
Routine Name: PSOBPSU2		
Before: B47974509	After: B48423091	**260, 287, 289, 341, 290, 358**
Routine Name: PSOBPSUT		
Before: B54217211	After: B54958775	**148, 247, 260, 281, 287, 289, 358**
Routine Name: PSOCAN4		
Before: B42375050	After: B43086462	**20, 24, 27, 63, 88, 117, 131, 259, 268, 225, 358**
Routine Name: PSOHL D		
Before: B49467898	After: B50785311	**1, 16, 21, 24, 27, 32, 55, 82, 114, 130, 166, 148, 268, 281, 298, 358**
Routine Name: PS ON52		
Before: B62786416	After: B64423774	**1, 16, 23, 27, 32, 46, 71, 111, 124, 117, 131, 139, 157, 143, 219, 148, 239, 201, 268, 260, 225, 303, 358**
Routine Name: PS OORED2		
Before: B71834106	After: B73436344	**2, 51, 46, 78, 102, 114, 117, 133, 159, 148, 247, 260, 281, 289, 276, 358**
Routine Name: PS OORED7		
Before: B22904608	After: B23964642	**148, 247, 281, 289, 358**
Routine Name: PSOR52		
Before: B33266390	After: B34697297	**10, 22, 27, 181, 148, 201, 260, 281, 358**
Routine Name: PSOREJP1		
Before: B70021673	After: B82556492	**148, 247, 260, 281, 287, 289, 290, 358**
Routine Name: PSOREJP2		
Before: B71497801	After: B86681161	**148, 247, 260, 287, 289, 358**
Routine Name: PSOREJP3		
Before: B50535626	After: B79304493	**260, 287, 289, 290, 358**
Routine Name: PSOREJU1		
Before: B57825084	After: B72644745	**148, 247, 260, 287, 289, 358**
Routine Name: PSOREJU2		

Before: B49121705	After: B49455422	**148,260,287,341,290,358**
Routine Name: PSOREJU3		
Before: B42508132	After: B68089605	**287,290,358**
Routine Name: PSOREJU4		
Before: B26048995	After: B31223921	**289,290,358**
Routine Name: PSOREJUT		
Before: B46867326	After: B48633596	**148,247,260,287,289,290,358**
Routine Name: PSORN52		
Before: B46208991	After: B47667744	**1,11,27,37,46,79,71,100,117, 157,143,219,148,239,201,225, 303,358**
Routine Name: PSORXL1		
Before: B50241379	After: B49207569	**36,46,148,260,274,287,289,358**
Routine Name: PSOSUPOE		
Before: B64269285	After: B65674762	**8,21,27,34,130,148,281,287, 289,358**
Routine Name: PSOSUPRX		
Before: B46093260	After: B46405696	**8,36,130,185,148,287,358**
Routine Name: PSOTRI		
Before: n/a	After: B15159690	**358**
Routine Name: PSOVER1		
Before: B56428439	After: B57808886	**32,46,90,131,202,207,148,243, 268,281,324,358**

Routine list of preceding patches: 276, 290, 298, 324

### 3. Enhancements

#### 3.1. Technical Modifications

##### 3.1.1 Bypass Function for TRICARE Eligible Outpatients

A bypass function was created to circumvent ePharmacy processing for TRICARE eligible inpatients.

##### 3.1.2 Override Function for Non-billable Products for TRICARE Eligible Outpatients

An override function was created to continue processing of prescriptions for non-billable products for TRICARE eligible outpatients. This function provides users the ability to process all prescriptions for TRICARE eligible outpatients through the VistA Outpatient Pharmacy software, including TRICARE Non-billable products, e.g., Over The Counter (OTC) drugs and supplies for TRICARE eligible outpatients.

##### 3.1.3 Override Function to Process TRICARE Eligible Prescriptions that Reject

The VistA ePharmacy system now includes an Override function to allow continued processing of prescriptions for TRICARE eligible outpatients when a rejected response is received from the TRICARE payer/PBM.

#### TRICARE Rejected Claims Override Reject Notification screen changes:

The following changes have been made to the Pharmacy Reject Notification Screen for TRICARE eligible rejected prescriptions:

- The Reject Action prompt has been updated to a default of “Quit”
- If the Q (Quit) action is selected, the rejected claim goes to the appropriate section of the Pharmacy Third Party Payer Rejects – Worklist
- If the D (Discontinue) action is selected, the next prompt “Nature of Order” defaults to “Service Reject”

#### Reject Notification Screen

```
IN PROGRESS-Transmitting
IN PROGRESS-Parsing response

E REJECTED
      21 - M/I Product/Service ID

      *** TRICARE - REJECT RECEIVED FROM THIRD PARTY PAYER ***
-----
Division : ECME DIVISION           NPI#: XXXXXXXXXXXX
Patient  : TRICARE,ONE(XXX-XX-XXXX) Sex: M   DOB: JAN 1,19XX(XX)
Rx/Drug  : XXX5341/0 - AMOXICILLIN 250MG CA   ECME#: 2345678
Reject(s): M/I Product/Service ID (21)   Received on SEP 04, 2009@11:07:44.
Insurance : EXPRESS SCRIPT           Contact:
Group Name : TRICARE                 Group Number: DODA
-----

Select one of the following:
D          (D)iscontinue - DO NOT FILL PRESCRIPTION
Q          (Q)UIT - SEND TO WORKLIST (REQUIRES INTERVENTION)

(D)iscontinue, (Q)uit: Q//Discontinue
```

Nature of Order: SERVICE REJECT//		
Requesting PROVIDER: VHAPROVIDER,ONE	111	PHYSICIAN

### TRICARE Rejected Claim Override Reject Information Screen Changes

The VistA ePharmacy system allows the Rejected TRICARE prescription to appear on the Reject Information screen once the TRICARE reject has been selected from the Pharmacy Third Party Payer Rejects – Worklist. The screen displays as it is currently displayed for TRICARE rejects.:

- Available Actions are DC – Discontinue Rx, VW -View Rx, MP – Medication Profile and FIL – Fill Rx, Resubmit Claim (RES), Change Suspense Date (CSD) and Submit Override Codes (OVR)
- All available Hidden Actions are allowed
- If the action DC is chosen, the system will discontinue the prescription and the prompt “Nature of Order” defaults to “SERVICE REJECT.  
If the FIL – Fill Rx action is chosen, and the reject has not yet been resolved
- Continued processing is allowed if user holds the “PSO TRICARE” security key (defined in Section 2.4.2.6)
- If the user DOES HAVE the security key “PSO TRICARE”, the prompt displays:
  - ✓ “You are bypassing claims processing. Do you wish to continue?” If the user enters (No=Default), the user returns to the reject information screen
  - ✓ If the user selects Yes to continue, the system mimics the current Ignore action/functionality
    - The user is prompted to enter their electronic signature code
    - The user is asked to enter data into field TRICARE Justification. This field is required. The user is allowed to “^” out of the process. If the user opts to “^” out of the process, it takes them back to the “You are bypassing claims processing. Do you wish to continue?” prompt

#### Reject Information Screen – Electronic Signature and TRICARE Justification

Reject Information (TRICARE) Sep 30, 2009@11:45:23 Page: 1 of 1	
Division : ECME DIVISION	NPI#: XXXXXXXXXXXX
Patient : TRICARE,TWO(XXX-XX-XXXX)	Sex: M DOB: JAN 1,19XX(XX)
Rx# : XXX4928/0	ECME#: 1231234 Fill Date: Feb 29, 2008
CMOP Drug: ACARBOSE 25MG TAB	NDC Code: 00026-2863-52
<hr/>	
REJECT Information (TRICARE)	
Date/Time	: SEP 29, 2009@14:49:22
Reject(s)	: M/I Cardholder ID (07)
Status	: OPEN/UNRESOLVED - E REJECTED
<hr/>	
INSURANCE Information	
Insurance	: EXPRESS SCRIPTS
Contact	:



```

Group Name      : TRICARE
Group Number    : DODA
Cardholder ID   : DODA
-----
Enter ?? for more actions
VW  View Rx          FIL Fill Rx          CSD Change Suspense Date
MP  Medication Profile DC Discontinue Rx
RES Resubmit Claim   OVR Submit Override Codes
Select Item(s): Quit//FIL

You are bypassing claims processing. Do you wish to continue (Y/N)? No//Yes

Enter your Current Signature Code:    SIGNATURE VERIFIED

TRICARE Justification: Patient needs

```

### 3.1.4 New Security Key, PSO TRICARE

A new security key, PSO TRICARE, was created that will require bypass and override audit information.

The VistA ePharmacy system’s new security key, PSO TRICARE, provides a security key assigned to all pharmacists allowed to initiate the Override functionality when choosing the FIL (Fill Rx) action for a TRICARE eligible prescription showing on the Pharmacy Third Party Payer Rejects – Worklist.

### 3.1.5 New File, PSO TRICARE AUDIT LOG

A new file, PSO TRICARE AUDIT LOG, was created to capture bypass and override audit information. The VistA ePharmacy system now provides the ability to capture data needed to create an audit log entry of each instance of the Bypass processing for TRICARE eligible patient prescriptions. This Bypass processing may be called within the pharmacy process of entering a new prescription, finishing a new prescription, renewing an existing prescription, refilling an existing prescription, pulling a prescription from hold, pulling a prescription from suspense, editing an existing prescription, filling a partial prescription, reprinting a prescription label, copying a prescription or releasing a prescription. The audit log entry will be comprised of the following fields listed below:

- Report Type (For bypass processing – Report Type = TRICARE Inpatient)
- Pharmacy NPI
- TRICARE Beneficiary name
- TRICARE Beneficiary ID (SSN)
- Patient status
- Rx#
- ECME# (if available)
- Reject code and description (if available)
- NDC
- Drug name
- Date of Service
- Qty
- Bill Cost (Total cost of prescription = drug cost + dispensing fee)
- Provider (Prescriber) Name

- Name of User (For bypass processing – Name of User = POSTMASTER)
- Date of Action
- TRICARE Justification (For bypass processing TRICARE Justification = TRICARE Inpatient/Discharge)

### 3.1.6 New Menu Option, TRICARE BYPASS/OVERRIDE REPORT

A new menu option, TRICARE BYPASS/OVERRIDE REPORT, was created and will reside on the ePharmacy Menu.

### 3.1.7 New Report, TRICARE BYPASS/OVERRIDE REPORT

A new report, TRICARE BYPASS/OVERRIDE REPORT, was created that invokes the new menu option.

The TRICARE BYPASS/OVERRIDE REPORT is accessible from the ePharmacy Menu Option [PSO EPHARMACY MENU]. Security key PSO TRICARE MGR is required to access the report.

#### ePharmacy Audit Report Accessibility

ePharmacy Menu	
IR	Ignored Rejects Report
MP	ePharmacy Medication Profile (View Only)
NV	NDC Validation
PF	ePharmacy Medication Profile Division Preferences
SP	ePharmacy Site Parameters
VP	Third Party Payer Rejects - View/Process
WL	Third Party Payer Rejects - Worklist
TC	TRICARE Bypass/Override Report
Select ePharmacy Menu Option:	

The TRICARE BYPASS/OVERRIDE REPORT contains specific data elements along with the filtering and subtotal/grand total functionality based on the following criteria:

- Report Types: *TRICARE (I)npatient; TRICARE (N)on-Billable Product; TRICARE (R)ject Override; or (A)ll*. The report allows the selection of one or two types. For example, user can select the Nonbillable and the Reject for the same report.
- Date of Action (user-defined date range)
- Summary or Detail (*including all other “standard” ECME report filtering options*)
- *Subtotals of number of Rxs and bill cost* available by Pharmacist or Provider
- *Grand total number of Rxs* contained in the report
- *Grand total bill cost* of the Rxs contained in the report

### **3.1.8 Modify Local Mail and CMOP to Print Prescriptions from Suspense**

Local Mail and CMOP have been modified to print prescriptions from suspense that have been processed through the new bypass or override functionality.

### **3.1.9 Ignore Option**

The Ignore option has been added to the Worklist for use when a TRICARE prescription is selected. Ignore can be used on released prescriptions. Also, the Fill option will now only be available for prescriptions that have not been released

### **3.1.10 New Security Key**

A new security key, PSO TRICARE MGR, has been created that will be required to access the new option, TRICARE BYPASS/OVERRIDE REPORT.