ePHARMACY
PHASE VI

Outpatient Pharmacy (PSO)
RELEASE NOTES

PSO*7*385
February 2012

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(This page included for two-sided copying.)

1. Introduction

This patch has enhancements that extend the capabilities of the Veterans Health Information Systems and Technology Architecture (VistA) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with their patch number:

APPLICATION/VERSION	PATCH
Outpatient Pharmacy (OP) V. 7.0	PSO*7*385
Integrated Billing (IB) V. 2.0	IB*2*452
Electronic Claims Management Engine (ECME) V. 1.0	BPS*1*11
Consolidated Mail Outpatient Pharmacy (CMOP) V. 2.0	PSX*2*73

The following associated patches must be installed before proceeding:
- (v)PSO*7*174 <<= must be installed BEFORE `PSO*7*385'
- (v) PSO*7*200 <<= must be installed BEFORE 'PSO*7*385'.
- (v) PSO*7*279 <<= must be installed BEFORE 'PSO*7*385'.
- (v)PSO*7*317 <<= must be installed BEFORE `PSO*7*385'
- (v)PSO*7*326 <<= must be installed BEFORE `PSO*7*385'
- (v)PSO*7*353 <<= must be installed BEFORE `PSO*7*385'
- (v)PSO*7*357 <<= must be installed BEFORE `PSO*7*385'
- (v)PSO*7*359 <<= must be installed BEFORE `PSO*7*385'
- (v)PSO*7*366 <<= must be installed BEFORE `PSO*7*385'
- (v)PSO*7*373 <<= must be installed BEFORE `PSO*7*385'
- (v)PSO*7*387 <<= must be installed BEFORE `PSO*7*385'

The patches (PSO*7*385, IB*2*452, BPS*1*11, and PSX*2*73) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB PSX BUNDLE 7.0.

The purpose of this software package is to maintain compliance with legislative and federal mandates and to address and correct gaps and inefficiencies in the current electronic pharmacy billing processes. This will ultimately increase revenues collected by VA Medical Centers and outpatient pharmacies by reducing the volume of short pays and payment denials.

All pharmacy claims for payers that are processed electronically are compliant with the current industry standards. This software adds support for the electronic billing of the Health Administration Center (HAC) CHAMPVA payer in order to provide an automated process and to prevent manual workarounds for CHAMPVA.

1.1.   Documentation Distribution

The documentation distribution includes:

```
    FILE NAME                       DESCRIPTION
    ----------------------------------------------------------------
    PSO_7_P385_RN.PDF                  Release Notes
    PSO_7_MAN_UM_R0212.PDF             Manager User Manual
    PSO_7_P385_MAN_UM_CP.PDF           Manager User Manual change pages
    PSO_7_PHAR_UM_R0212.PDF            Pharmacist User Manual
    PSO_7_P385_PHAR_UM_CP.PDF          Pharmacist User Manual change pages
```

```
PSO_7_TECH_UM_R0212.PDF          Technician User Manual
PSO_7_P385_TECH_UM_CP.PDF        Technician User Manual change pages
PSO_7_TM_R0212.PDF               Technical Manual/Security Guide
PSO_7_P385_TM_CP.PDF             Technical Manual/Security Guide change pages
```

2. Patch Description and Installation Instructions

2.1. Patch Description

```
VistA Patch Display                                            Page: 1
==============================================================================
Run Date: JAN 19, 2012               Designation: PSO*7*385
Package : OUTPATIENT PHARMACY        Priority   : MANDATORY
Version : 7                          Status     : RELEASED
==============================================================================

Associated patches: (v)PSO*7*174   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*200   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*279   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*317   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*326   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*353   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*357   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*359   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*366   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*373   <<= must be installed BEFORE `PSO*7*385'
                    (v)PSO*7*387   <<= must be installed BEFORE `PSO*7*385'


      Subject:  EPHARMACY PHASE 6

      Category:  ROUTINE
                 DATA DICTIONARY
                 OTHER
                 ENHANCEMENT

Description:
===========

This patch has enhancements that extend the capabilities of the Veterans
Health Information Systems and Technology Architecture (VistA) electronic
pharmacy (ePharmacy) billing system.  Below is a list of all the
applications involved in this project along with their patch number:

      APPLICATION/VERSION                                 PATCH
      ----------------------------------------------------------------
      OUTPATIENT PHARMACY (OP) V. 7.0                     PSO*7*385
      INTEGRATED BILLING (IB) V. 2.0                      IB*2*452
      ELECTRONIC CLAIMS MANAGEMENT ENGINE (ECME) V. 1.0   BPS*1*11
      CONSOLIDATED MAIL OUTPATIENT PHARMACY (CMOP) V. 2.0 PSX*2*73

The patches (PSO*7*385, IB*2*452, BPS*1*11, and PSX*2*73) are being released
in the Kernel Installation and Distribution System (KIDS) multi-build
distribution BPS PSO IB PSX BUNDLE 7.0.

The purpose of this software package is to maintain compliance with
legislative and federal mandates and to address and correct gaps and
inefficiencies in the current electronic pharmacy billing processes.  This
will ultimately increase revenues collected by VA Medical Centers and
outpatient pharmacies by reducing the volume of short pays and payment
denials.
```

All pharmacy claims for payers that are processed electronically are
compliant with the current industry standards. This software adds support
for the electronic billing of the Health Administration Center (HAC) CHAMPVA
payer in order to provide an automated process and to prevent manual
workarounds for CHAMPVA.

This specific patch contains the following functionality:
----
 1. PSO TRICARE* security keys have been renamed to PSO TRICARE/CHAMPVA*
    and the functionality requiring these keys have been adjusted to look
    for these new names.

 2. The ability to process CHAMPVA prescriptions through the VistA
    Outpatient Pharmacy software for CHAMPVA eligible inpatients by
    bypassing ePharmacy claims generation has been added. For these
    prescriptions, an entry in the ECME Log section of the View
    Prescription log will be created with the new non-billable reason
    of "CHAMPVA INPATIENT/DISCHARGE".

 3. An Override function has been added to allow continued processing of
    prescriptions for CHAMPVA eligible outpatients when a rejected
    response is received from the CHAMPVA payer/Pharmacy Benefits Manager
    (PBM).

 4. An Override function has been added to allow continued processing of
    prescriptions for CHAMPVA eligible outpatients when a prescription is
    not ECME billable.

 5. The PSO TRICARE AUDIT LOG file (#52.87) has been renamed to PSO AUDIT
    LOG in order to accommodate CHAMPVA audit data as well as TRICARE. A
    new ELIGIBILITY field has been added.

 6. The TRICARE CHAMPVA Bypass/Override Report [PSO TRI CVA OVERRIDE
    REPORT] option was modified to:
       a. Display a new filter prompt for eligibility (CHAMPVA, TRICARE,
          or ALL).
       b. Add 'PARTIAL FILL' to the list of selectable report types.
       c. Depending on user input, add CHAMPVA and/or PARTIAL FILLS to the
          output of the report.

 7. Local mail and CMOP suspense processing have been modified to:
       a. Put rejected CHAMPVA prescriptions Suspense to the Third Party
          Payer Rejects screen.
       b. Allow processing of CHAMPVA inpatient prescriptions.
       c. Allow processing of CHAMPVA prescriptions if they have been
          'Ignored' by prior processing.

 8. The Third Party Payer Rejects - Worklist [PSO REJECTS WORKLIST] and
    Third Party Payer Rejects - View/Process [PSO REJECTS VIEW/PROCESS]
    options have the following changes:
       a. There is a separate section for CHAMPVA Non DUR/RTS
          prescriptions. There is also a new hidden action CVA (Show/Hide
          CHAMPVA) that toggles whether this section of the screen is
          displayed.
       b. The Reject Information screen was modified to display the Banking
          Identification Number (BIN) instead of the Group Name of the
          Insurance Plan.
       c. A new hidden action called SDC (Suspense Date Calculation) has
          been created which calculates a new suspense date based on the
          Last Date of Service and Last Days Supply retrieved from the

most recent ePharmacy claim. These two inputs and the final suspense date are editable by the user.

  d. A new hidden action called SMA (Submit Multiple Actions) was created, which allows a user to enter override values for the Submission Clarification Codes, the Prior Authorization values, and the DUR fields.

  e. For the OVR (Submit Override Codes) action, the data for the Reason for Service prompt is now always editable. Previously, it was only editable if there was no default value.

  f. Under certain circumstances, the maximum amount of Payer Addl Msg data was not always being displayed. This has been corrected.

  g. For a TRICARE and CHAMPVA non-billable prescription, the reason not billable returned by IB Billing Determination is displayed in the Payer Addl Msg field.

  h. The list of submission clarification codes that can be selected in the Submit Clarif. Code [CLA] action has been updated to reflect new values in the NCPDP standard.

 9. For a TRICARE or CHAMPVA prescription that is not ECME billable, the Medication Profile has been modified to:
  a. Allow the use of the action DC (Discontinue Rx) without reversing a claim.
  b. When using the DC (Discontinue RX) action, the default for the Nature of Order prompt has been changed from SERVICE CORRECTION to REJECTED BY SERVICE.
  c. Allow the PR (Partial) for non-billable CHAMPVA/TRICARE prescriptions by allowing the user to override the non-billable condition.

10. The ePharmacy Date of Service calculation algorithm has been modified with this patch. The fill date is no longer considered an acceptable value for the date of service. The algorithm uses the release date if it exists. If the release date doesn't exist, then the system uses the current date.

11. ePharmacy replaces the TRICARE and TRI reference with a CHAMPVA and CVA reference when referring to a CHAMPVA prescription.

12. A new report now exists called "View ePharmacy Rx" that allows the user to view information for one prescription, combining information from Outpatient Pharmacy, Integrated Billing and ECME. This report will be available in many places within Outpatient Pharmacy.

13. For ECME billable prescriptions, an alert of "ePharmacy Rx - Obtain signature" will be displayed at the time of a window prescription release.

14. For ECME billable prescriptions, Outpatient Pharmacy sends an indicator to the Outpatient Pharmacy Automation Interface (OPAI) indicating that the prescription was submitted electronically through ECME.

15. The printer label prompt will no longer be presented to users for ePharmacy rejected TRICARE or ePharmacy rejected CHAMPVA prescription.

16. When a TRICARE or CHAMPVA prescription is missing an NDC, it will get the TRICARE/CHAMPVA Non-Billable Notification Screen so that they can be processed like other TRICARE/CHAMPVA non-billable prescription.

17. The Discontinue Prescription(s) [PSO C] option was modified to
    allow a label to print for a non-billable TRICARE or CHAMPVA
    prescription that is re-instated and ignored from the TRICARE/CHAMPVA
    Non-Billable notification screen.

18. Corrected an issue where labels were printing for rejected TRICARE or
    CHAMPVA prescriptions when editing a prescription field that did not
    result in the generation of a new NCPDP claim.

Patch Components
================

Files & Fields Associated:

File Name (Number)	Field Name (Number)	New/Modified/Deleted
PRESCRIPTION (#52)		
	BILLING ELIGIBILITY INDICATOR (#85)	Modified
	BILLING ELIGIBILITY INDICATOR (#85) of the REFILL sub-file (#52.1)	Modified
	BIN (#29) of the REJECT INFO sub-file (#52.25)	New
EPHARMACY SITE PARAMETERS (52.86)		
	ALLOW ALL REJECTS (#1)	Modified
PSO AUDIT LOG (52.87)		
	*** FULL DD BEING SENT ***	Modified

Forms Associated:

Form Name	File #	New/Modified/Deleted
N/A		

Mail Groups Associated:

Mail Group Name	New/Modified/Deleted
N/A	

Options Associated:

Option Name	Type	New/Modified/Deleted
BPS RPT VIEW ECME RX	run routine	New
PSO EPHARMACY MENU	menu	Modified
PSO TRICARE OVERRIDE REPORT	run routine	Modified

Protocols Associated:

Protocol Name	New/Modified/Deleted
PSO HIDDEN ACTIONS #1	Modified
PSO PMP HIDDEN ACTIONS MENU #2	Modified

```
PSO PMP VIEW ECME RX              New
PSO REJECT DISPLAY HIDDEN MENU    Modified
PSO REJECT DISPLAY SMA            New
PSO REJECT DISPLAY SUSPENSE DATE  Modified
PSO REJECT SUSPENSE DT CALC       New
PSO REJECT VIEW ECME RX           New
PSO REJECTS CHAMPVA ON/OFF        New
PSO REJECTS HIDDEN ACTIONS #1     Modified
PSO REJECTS TRICARE ON/OFF        Modified
```

Security Keys Associated:

```
Security Key Name              New/Modified/Deleted
---------------------          --------------------
PSO TRICARE                    Modified
PSO TRICARE MGR                Modified
```

Templates Associated:

```
Template Name     Type      File Name (Number)  New/Modified/Deleted
-------------     ----      ------------------  --------------------
N/A
```

Additional Information:

New Service Requests (NSRs)

Request Name: ePharmacy Claims Phase 6 (FY10)
  Request ID: 20090215

Patient Safety Issues (PSIs)

N/A

Remedy Ticket(s) & Overview

N/A

Test Sites:

Birmingham
Loma Linda
Phoenix
Richmond

Documentation Retrieval Instructions

Updated documentation describing the new functionality introduced by this
patch is available.

The preferred method is to FTP the files from
ftp://download.vista.med.va.gov. This transmits the files from the first
available FTP server. Sites may also elect to retrieve software directly from

```

a specific server as follows:

```
Albany   ftp.fo-albany.med.va.gov <ftp://ftp.fo-albany.med.va.gov>
Hines   ftp.fo-hines.med.va.gov   <ftp://ftp.fo-hines.med.va.gov>
Salt Lake City ftp.fo-slc.med.va.gov   <ftp://ftp.fo-slc.med.va.gov>
```

Documentation can also be found on the VA Software Documentation Library at:
http://www.va.gov/vdl/

| Title | File Name | FTP Mode |
|-------|-----------|----------|
| PSO Patch Release Notes | PSO_7_P385_RN.PDF | Binary |
| Manager User Manual | PSO_7_MAN_UM_R0212.PDF | Binary |
| Manager User Manual change pages | PSO_7_P385_MAN_UM_CP.PDF | Binary |
| Pharmacist User Manual | PSO_7_PHAR_UM_R0212.PDF | Binary |
| Pharmacist User Manual change pages | PSO_7_P385_PHAR_UM_CP.PDF | Binary |
| Technician User Manual | PSO_7_TECH_UM_R0212.PDF | Binary |
| Technician User Manual change pages | PSO_7_P385_TECH_UM_CP.PDF | Binary |
| Technical Manual/Security Guide | PSO_7_TM_R0212.PDF | Binary |
| Technical Manual/Security Guide change pages | | |
| | PSO_7_P385_TM_CP.PDF | Binary |

## 2.2.   Pre/Post Installation Overview

There is a post-install routine associated with this patch named PSO7P385.
The purpose of the post install routine is as follows:

1. Populate the ELIGIBILITY field (#18) of the PSO AUDIT LOG file
   (#52.87). This functionality loops through each entry in the PSO AUDIT
   LOG file.  Depending on the size of this file, some time should be
   allocated for this process to complete.

2. Rename the PSO TRICARE security keys: PSO TRICARE to PSO
   TRICARE/CHAMPVA and PSO TRICARE MGR to PSO TRICARE/CHAMPVA MGR.

3. Remove cached hidden menu pointers allowing modified protocols to
   display correctly.

4. Update the BIN number on the PRESCRIPTION reject multiple. This
   functionality loops through the REJDAT index on the PRESCRIPTION file
   (#52). Depending on the size of this index, some time should be
   allocated for this process to complete.

5. Rename the TRICARE Bypass/Override Report [PSO TRICARE OVERRIDE
   REPORT] option to TRICARE CHAMPVA Bypass/Override Report [PSO TRI CVA
   OVERRIDE REPORT].

The post-install routine is automatically deleted by the system if allowed by
your Kernel site parameters configuration.  You may delete routine
PSO7P385 if the installation was successful and it is not automatically
deleted by KIDS.

## 2.3.   Installation Instructions

This patch should take up to 20 minutes to install.

DO NOT QUEUE the installation of this patch.

To avoid disruptions, these patches should be installed during non-peak hours when there is minimal activity on the system.  Avoid times when ECME claims are being transmitted.  Of particular concern would be the options below.

> 1. BPS NIGHTLY BACKGROUND JOB [BPS NIGHTLY BACKGROUND JOB]
>    Do not install the patch when ECME claims are being generated by the BPS Nightly Background Job option.  Wait for this job to finish or complete the installation before this job starts.
>
> 2. Scheduled CS Transmission [PSXR SCHEDULED CS TRANS] and Scheduled Non-CS Transmission [PSXR SCHEDULED NON-CS TRANS] Do not install the patch when prescriptions are being transmitted to CMOP.  Wait for the CMOP transmissions to finish or complete the installation before the transmissions start. Both the CS (Controlled Substances) and the non-CS CMOP transmission options should be checked.  Check with Pharmacy Service or your Pharmacy ADPAC to find out when CMOP transmissions occur.

                    ***** IMPORTANT INSTALLATION NOTES *****

This patch bundle is changing the name of File #52.87.  The current name of this file is 'PSO TRICARE AUDIT LOG'.  The new name of this file is 'PSO AUDIT LOG'.  During the patch installation you will see the following information presented to the screen:

       52.87      PSO AUDIT LOG
    *BUT YOU ALREADY HAVE 'PSO TRICARE AUDIT LOG' AS FILE #52.87!
    Shall I write over your PSO TRICARE AUDIT LOG File? YES//

Please accept the default answer of YES to this question.

You will also be prompted to enter the coordinator for the new BPS CHAMPVA mail group.  Prior to installation, please contact your Medical Care Cost Recovery (MCCR) business department (Facility Revenue Manager) to determine who will be the coordinator for this new mail group.  The users in this mail group will receive bulletins related to the processing of CHAMPVA electronic claims.  After the patch is installed, members can be added to the mail group by using the Mail Group Edit [XMEDITMG] option.


Pre-Installation Instructions
-----------------------------

1.  OBTAIN PATCHES
    --------------
    Obtain the host file BPS_1_11_PSO_IB_PSX.KID, which contains the following patches:

        BPS*1.0*11
        PSO*7.0*385
        IB*2.0*452
        PSX*2.0*73

     Sites can retrieve VistA software from the following FTP addresses.
     The preferred method is to FTP the files from:

download.vista.med.va.gov

        This will transmit the files from the first available FTP server.
        Sites may also elect to retrieve software directly from a specific
        server as follows:

          Albany                ftp.fo-albany.med.va.gov
          Hines                 ftp.fo-hines.med.va.gov
          Salt Lake City        ftp.fo-slc.med.va.gov

        The BPS_1_11_PSO_IB_PSX.KID host file is located in the
        anonymous.software directory. Use ASCII Mode when downloading the
        file.

2.  START UP KIDS
    -------------
    Start up the Kernel Installation and Distribution System Menu option
    [XPD MAIN]:

          Edits and Distribution ...
          Utilities ...
          Installation ...

      Select Kernel Installation & Distribution System Option: INStallation
                                                              ---
          Load a Distribution
          Print Transport Global
          Compare Transport Global to Current System
          Verify Checksums in Transport Global
          Install Package(s)
          Restart Install of Package(s)
          Unload a Distribution
          Backup a Transport Global

      Select Installation Option:

3.  LOAD TRANSPORT GLOBAL FOR MULTI-BUILD
    ------------------------------------
    From the Installation menu, select the Load a Distribution option.

    When prompted for "Enter a Host File:", enter the full directory path
    where you saved the host file BPS_1_11_PSO_IB_PSX.KID (e.g.,
    SYS$SYSDEVICE:[ANONYMOUS]BPS_1_11_PSO_IB_PSX.KID).

    When prompted for "OK to continue with Load? NO//", enter "YES."

    The following will display:

      Loading Distribution...

        BPS PSO IB PSX BUNDLE 7.0
        BPS*1.0*11
        PSO*7.0*385
        IB*2.0*452
        PSX*2.0*73
      Use INSTALL NAME: BPS PSO IB PSX BUNDLE 7.0 to install this
      Distribution.

4.  RUN OPTIONAL INSTALLATION OPTIONS FOR MULTI-BUILD
    -------------------------------------------------

From the Installation menu, you may select to use the following
options (when prompted for the INSTALL NAME, enter
BPS PSO IB PSX BUNDLE 7.0):

 a. Backup a Transport Global - This option will create a backup
    message of any routines exported with this patch.  It will not
    backup any other changes such as DD's or templates.
 b. Compare Transport Global to Current System - This option will
    allow you to view all changes that will be made when this patch
    is installed.  It compares all components of this patch
    (routines, DD's, templates, etc.).
 c. Verify Checksums in Transport Global - This option will allow
    you to ensure the integrity of the routines that are in the
    transport global.

5.  INSTALL MULTI-BUILD
    --------------------
    This is the step to start the installation of this KIDS patch.  This
    will need to be run for the BPS PSO IB PSX BUNDLE 7.0.

 a. Choose the Install Package(s) option to start the patch
    install.
 b. When prompted for the "Select INSTALL NAME:", enter BPS PSO IB
    PSX BUNDLE 7.0.
 c. When prompted to "Enter the Coordinator for Mail Group 'BPS
    CHAMPVA':", please respond with the appropriate person.
 d. When prompted "Shall I write over your PSO TRICARE AUDIT LOG File?
    YES//", please accept the default of YES in order to change the name
    of this file as instructed above.
 e. When prompted "Want KIDS to Rebuild Menu Trees Upon Completion of
    Install? YES//", enter YES unless your system does this in a nightly
    TaskMan process.
 f. When prompted "Want KIDS to INHIBIT LOGONs during the install?
    YES//", enter NO.
 g. When prompted " Want to DISABLE Scheduled Options, Menu Options,
    and Protocols? NO//", enter NO.
 h. When prompted "Device: HOME//", respond with the correct device
    but do not queue this install.


Post-Installation Instructions
------------------------------
N/A


Routine Information:
====================


The second line of each of these routines now looks like:
;;7.0;OUTPATIENT PHARMACY;**[Patch List]**;DEC 1997;Build 27

The checksums below are new checksums, and
 can be checked with CHECK1^XTSUMBLD.

Routine Name: PSO7P385
    Before:       n/a  After: B23278834  **385**
Routine Name: PSOBING1
    Before: B55083995  After: B55582853  **5,28,56,135,244,268,357,385**
Routine Name: PSOBINGO
    Before: B63802606  After: B65579784  **12,28,56,125,152,232,268,275,

```
                                             326,385**
Routine Name: PSOBORP0
     Before: B11739758   After: B12711131  **358,385**
Routine Name: PSOBORP1
     Before:B107834737   After:B123593134  **358,385**
Routine Name: PSOBORP2
     Before: B20686173   After: B22629424  **358,385**
Routine Name: PSOBORP3
     Before:B185906920   After:B198582062  **358,359,385**
Routine Name: PSOBPSSP
     Before:  B8034354   After:  B8096414  **289,385**
Routine Name: PSOBPSU1
     Before: B53744697   After: B62482822  **148,260,281,287,303,289,290,
                                             358,359,385**
Routine Name: PSOBPSU2
     Before: B55533133   After: B56178581  **260,287,289,341,290,358,359,385**
Routine Name: PSOBPSUT
     Before: B54958775   After: B56402434  **148,247,260,281,287,289,358,385**
Routine Name: PSOCAN4
     Before: B43086462   After: B47636509  **20,24,27,63,88,117,131,259,
                                             268,225,358,385**
Routine Name: PSOCSRL
     Before: B36552360   After: B37870006  **27,71,118,148,247,373,385**
Routine Name: PSODISP
     Before: B55029655   After: B55745559  **15,71,131,156,185,148,247,200,385**
Routine Name: PSODISP3
     Before: B12357588   After: B12794425  **15,13,148,385**
Routine Name: PSODISPS
     Before: B34175351   After: B37722132  **15,13,9,27,67,71,156,118,148,
                                             247,200,385**
Routine Name: PSOHLD
     Before: B56416497   After: B56482932  **1,16,21,24,27,32,55,82,114,
                                             130,166,148,268,281,298,358,
                                             353,385**
Routine Name: PSOHLDS4
     Before: B15529014   After: B16602666  **156,255,279,385**
Routine Name: PSOHLSG1
     Before: B61076664   After: B61791564  **10,26,30,56,70,139,152,385**
Routine Name: PSONDCUT
     Before: B54609363   After: B54824511  **148,287,317,289,385**
Routine Name: PSONDCV
     Before: B50952716   After: B51345733  **289,385**
Routine Name: PSOORED2
     Before: B74670919   After: B74745433  **2,51,46,78,102,114,117,133,
                                             159,148,247,260,281,289,276,
                                             358,251,385**
Routine Name: PSOORED7
     Before: B23964642   After: B24029981  **148,247,281,289,358,385**
Routine Name: PSOORUT1
     Before: B77945893   After: B77790582  **1,14,30,46,132,148,233,274,
                                             225,305,289,251,387,385**
Routine Name: PSOR52
     Before: B34697297   After: B34622214  **10,22,27,181,148,201,260,281,
                                             358,385**
Routine Name: PSOREJP0
     Before: B74165131   After: B77667131  **148,260,287,289,385**
Routine Name: PSOREJP1
     Before: B78046825   After:B160842921  **148,247,260,281,287,289,290,
                                             358,359,385**
Routine Name: PSOREJP2
     Before: B86681161   After:B107773405  **148,247,260,287,289,358,385**
```

```
Routine Name: PSOREJP3
    Before:B107041706   After:B113373176  **260,287,289,290,358,359,385**
Routine Name: PSOREJU1
    Before: B77096006   After: B85284158  **148,247,260,287,289,358,359,385**
Routine Name: PSOREJU2
    Before: B49130506   After: B50124980  **148,260,287,341,290,358,359,385**
Routine Name: PSOREJU3
    Before: B68707597   After: B77858521  **287,290,358,359,385**
Routine Name: PSOREJU4
    Before: B31952299   After: B31675253  **289,290,358,359,385**
Routine Name: PSOREJUT
    Before: B53275324   After: B76046787  **148,247,260,287,289,290,358,
                                            359,385**
Routine Name: PSORXED
    Before: B69656078   After: B72082911  **2,16,21,26,56,71,125,201,246,
                                            289,298,366,385**
Routine Name: PSORXL1
    Before: B52372204   After: B52040688  **36,46,148,260,274,287,289,
                                            358,251,385**
Routine Name: PSORXPA1
    Before: B26228658   After: B35082205  **11,27,56,77,130,152,181,174,
                                            287,385**
Routine Name: PSORXVW
    Before: B67653959   After: B70052400  **14,35,46,96,103,88,117,131,
                                            146,156,185,210,148,233,260,
                                            264,281,359,385**
Routine Name: PSOSUPOE
    Before: B65674762   After: B74892149  **8,21,27,34,130,148,281,287,
                                            289,358,385**
Routine Name: PSOSUPRX
    Before: B46405696   After: B47540087  **8,36,130,185,148,287,358,385**
Routine Name: PSOTRI
    Before: B15159690   After: B17975834  **358,385**

Routine list of preceding patches: 200, 279, 326, 353, 357, 359, 366, 373
                        387
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3. Enhancements

3.1. Technical Modifications

3.1.1 Renaming of PSO TRICARE* Security Keys

The PSO TRICARE security keys have been renamed: PSO TRICARE to PSO TRICARE/CHAMPVA and PSO TRICARE MGR to PSO TRICARE/CHAMPVA MGR. The functionality requiring these keys has been adjusted to look for these new names.

3.1.2 CHAMPVA Claims Bypass

The ability to process CHAMPVA prescriptions through the VistA Outpatient Pharmacy software for CHAMPVA eligible inpatients by bypassing ePharmacy claims generation has been added. For these prescriptions, an entry in the ECME Log section of the View Prescription log will be created with the new non-billable reason of "CHAMPVA INPATIENT/DISCHARGE".

3.1.3 CHAMPVA Claim Reject Override

An Override function has been added to allow continued processing of prescriptions for CHAMPVA eligible outpatients when a rejected response is received from the CHAMPVA payer/Pharmacy Benefits Manager (PBM).

3.1.4 CHAMPVA Non-Billable Override

An Override function has been added to allow continued processing of prescriptions for CHAMPVA eligible outpatients when a prescription is not ECME billable.

3.1.5 Changes to PSO TRICARE AUDIT LOG file (#52.87)

The PSO TRICARE AUDIT LOG file (#52.87) has been renamed to PSO AUDIT LOG in order to accommodate CHAMPVA audit data as well as TRICARE. A new ELIGIBILITY field has been added.

3.1.6 Changes to TRICARE CHAMPVA Bypass/Override Report

The TRICARE Bypass/Override Report [PSO TRICARE OVERRIDE REPORT] option has been renamed to TRICARE CHAMPVA Bypass/Override Report [PSO TRI CVA OVERRIDE REPORT]. The TRICARE CHAMPVA Bypass/Override Report [PSO TRI CVA OVERRIDE REPORT] option was modified to:
- Display a new filter prompt for eligibility (CHAMPVA, TRICARE, or ALL).
- Add 'PARTIAL FILL' to the list of selectable report types.
- Depending on user input, add CHAMPVA and/or PARTIAL FILLS to the output of the report.

3.1.7 CHAMPVA Prescriptions Added to Suspense Processing

Local mail and CMOP suspense processing have been modified to:
- Put rejected CHAMPVA prescriptions Suspense to the Third Party Payer Rejects screen.
- Allow processing of CHAMPVA inpatient prescriptions.
- Allow processing of CHAMPVA prescriptions if they have been 'Ignored' by prior processing.

3.1.8 Changes to Third Party Payer Rejects – Worklist/View Process

The Third Party Payer Rejects - Worklist [PSO REJECTS WORKLIST] and Third Party Payer Rejects - View/Process [PSO REJECTS VIEW/PROCESS] options have the following changes:

- There is a separate section for CHAMPVA Non DUR/RTS prescriptions. There is also a new hidden action CVA (Show/Hide CHAMPVA) that toggles whether this section of the screen is displayed.
- The Reject Information screen was modified to display the Banking Identification Number (BIN) instead of the Group Name of the Insurance Plan.
- A new hidden action called SDC (Suspense Date Calculation) has been created which calculates a new suspense date based on the Last Date of Service and Last Days Supply retrieved from the most recent ePharmacy claim. These two inputs and the final suspense date are editable by the user.
- A new hidden action called SMA (Submit Multiple Actions) was created, which allows a user to enter override values for the Submission Clarification Codes, the Prior Authorization values, and the DUR fields.
- For the OVR (Submit Override Codes) action, the data for the Reason for Service prompt is now always editable. Previously, it was only editable if there was no default value.
- Under certain circumstances, the maximum amount of Payer Addl Msg data was not always being displayed. This has been corrected.
- For a TRICARE and CHAMPVA non-billable prescription, the reason not billable returned by IB Billing Determination is displayed in the Payer Addl Msg field.
- The list of submission clarification codes that can be selected in the Submit Clarif. Code [CLA] action has been updated to reflect new values in the NCPDP standard.

3.1.9 Changes to Medication Profile

For a TRICARE or CHAMPVA prescription that is not ECME billable, the Medication Profile has been modified to:

- Allow the use of the action DC (Discontinue Rx) without reversing a claim.
- When using the DC (Discontinue RX) action, the default for the Nature of Order prompt has been changed from SERVICE CORRECTION to REJECTED BY SERVICE.
- Allow the PR (Partial) for non-billable CHAMPVA/TRICARE prescriptions by allowing the user to override the non-billable condition.

3.1.10 Change to Date of Service Calculation

The ePharmacy Date of Service calculation algorithm has been modified with this patch. The fill date is no longer considered an acceptable value for the date of service. The algorithm uses the release date if it exists. If the release date doesn't exist, then the system uses the current date.

3.1.11 Reference to CHAMPVA

ePharmacy replaces the TRICARE and TRI reference with a CHAMPVA and CVA reference when referring to a CHAMPVA prescription.

3.1.12 New View ePharmacy Rx Report

A new report now exists called "View ePharmacy Rx" that allows the user to view information for one prescription, combining information from Outpatient Pharmacy, Integrated Billing and ECME. This report will be available in many places within Outpatient Pharmacy.

3.1.13 New Signature Alert

For ECME billable prescriptions, an alert of "ePharmacy Rx - Obtain signature" will be displayed at the time of a window prescription release.

3.1.14 New ECME Billable Indicator to OPAI

For ECME billable prescriptions, Outpatient Pharmacy sends an indicator to the Outpatient Pharmacy Automation Interface (OPAI) indicating that the prescription was submitted electronically through ECME.

3.1.15 Removal of Unnecessary Printer Label Prompt

The printer label prompt will no longer be presented to users for ePharmacy rejected TRICARE or ePharmacy rejected CHAMPVA prescription.

3.1.16 TRICARE/CHAMPVA Missing NDC Processing

When a TRICARE or CHAMPVA prescription is missing an NDC, it will get the TRICARE/CHAMPVA Non-Billable Notification Screen so that it can be processed like other TRICARE/CHAMPVA non-billable prescriptions.

3.1.17 Change to Discontinue Prescription(s) Option

The Discontinue Prescription(s) [PSO C] option was modified to allow a label to print for a non-billable TRICARE or CHAMPVA prescription that is re-instated and ignored from the TRICARE/CHAMPVA Non-Billable notification screen.

3.1.18 Correction of Label Printing Issue

Corrected an issue where labels were printing for rejected TRICARE or CHAMPVA prescriptions when editing a prescription field that did not result in the generation of a new NCPDP claim.

3.2 Issue Resolutions

3.2.1 New Service Requests (NSRs)

This patch addresses the following New Service Request (NSR):

Request Name: ePharmacy Claims Phase 6 (FY10)
 Request ID: 20090215

3.2.2 Remedy Tickets

There are no Remedy Tickets associated with this patch.

3.3 Security Key Changes

This patch renames the following security keys:

Old Name	New Name
PSO TRICARE	PSO TRICARE/CHAMPVA
PSO TRICARE MGR	PSO TRICARE/CHAMPVA MGR