Web Human Resources (WebHR)

Version 1.0

C3-C1 Conversion Project User Manual for the Customer Edition



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(WEBH*)

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Introduction

Web Human Resources (WebHR) is a Class 3 (C3) automated human resources system that creates an electronic request for personnel actions, Standard Form 52 (SF-52) and tracks the document through the process. WebHR contains the elements necessary to process an SF-52 within a personnel office. This includes initiating, tracking, showing results, and finalizing a personnel action.

WebHR is a web-based, integrated module that brings workforce components together for Human Resources (HR) staff and managers to conduct online HR business activities. The application is designed with two interfaces: Customer Edition and Automated Human Resources Edition. The application also contains several reports, which assist both managers and HR staff with managing employees and recruitment activities.

There are two WebHR links on the WebHR SharePoint: http://yaww.htm.wmc.va.gov/HRIS/default.aspx

- **WebHR Customer Edition** for customers (service lines) to electronically submit an SF-52 to Human Resources.
- WebHR Automated Human Resources (HR) Edition for the HR staff to process an electronically submitted SF-52; and includes a Staffing Module that enables HR staff to enter and track hiring milestones and metrics.

WebHR receives data from the national Personnel and Accounting Integrated Data (PAID)/Veterans Health Information System Technology Architecture (VistA) system. WebHR is linked to the PAID database, which is a data warehouse for all VA personnel employee information. PAID is updated at the close of each pay period. The update allows employee-data to auto-populate an SF-52 when a form is initiated. The WebHR application, in its association with PAID data, allows for review of employee information.

Because WebHR operates in an integrated, secure, web-based environment, access and processes follow conventions dictated by an integrated, secure, web-based environment. Users interact with WebHR through Internet Explorer (IE) toolbars and menus.

Note: The WebHR application contains sensitive information and you must employ safeguards to ensure the security of the data contained within. Access to WebHR is granted through a formal request process.

WebHR is in production at all Veterans Health Administration (VHA) sites and at several VHA Program Offices. The Healthcare Talent Management (HTM) Office handles WebHR enhancements, training, and support.

Note: For assistance with issues/concerns about the Web HR application, contact the local WebHR Administrator.

Documentation

WebHR is compatible with Microsoft (MS) Office products and uses features like copy, paste, etc. The Microsoft Office link: http://office.microsoft.com/en-us/help/default.aspx provides training, demos, and guides, as well as provides assistance with the variety of Microsoft versions used at individual sites.

There are three user manuals associated with the two editions of WebHR. The WebHR user manuals are available in MS Word (.docx) format and the Portable Document Format (.pdf) on the **VA Software Documentation Library**

http://www4.va.gov/vdl/

- 1. WebHR Human Resources specialists use the *WebHR User Manual for the Automated Human Resources Edition*
- 2. Local WebHR Administrators use the WebHR User Manual for the Administrator Role
- 3. WebHR customers (approvers/requesters/delegates) use the *WebHR User Manual for the Customer Edition*

Customer Role in WebHR

The WebHR preparer, requester, and approver are individuals at a facility/program office: who prepare an SF-52 at the direction of a supervisor; who request permission to fill a vacancy/take a personnel action; or who approve an SF-52 that authorizes HR to process a personnel action.

Access to the WebHR Customer Edition

Access to the application is allowed only after appropriate authorization paperwork is forwarded to the local WebHR Administrator who will assign user roles. The WebHR Administrator is responsible for granting access to the local users, HR staff, and customers.

- An additional user name and password is not required; WebHR automatically does a multi-step authentication of the user.
- For issues accessing the application, contact your local WebHR Administrator for assistance.

Note: A *Find My Administrator* list is on the WebHR SharePoint under Shared Documents.

http://vaww.htm.wmc.va.gov/HRIS/default.aspx

Responsibilities of the Customer Role

WebHR Customer roles manage initiation, change and approval of the SF-52 actions for an employee in the user's service line. There are three role types that operate within the WebHR Customer Edition: preparer, requester, and approver. You can have multiple roles.

- Preparer is a person who initiates an SF-52 for employees in a service for review and approval at a higher level.
- Requester is a first line supervisor who initiates or recommends personnel actions for subordinate employees.
- Approver is a service chief or manager, or anyone that the service chief assigns *authority to sign* to approve SF-52s.

Note: Only approvers can electronically sign off on SF-52s in WebHR. The approver's signature is the only authorizer-signature captured in the electronic version.

Recommendation from WebHR

For consistency, create all actions in WebHR Customer Edition, even those for HR Staff members. Any action created in the HR Edition, is only visible in the HR edition.

- A service line (other than an HR service line) cannot view or access actions created in WebHR Automated Human Resources Edition for the service line.
- HR can initiate actions for employees assigned to HR. However, if HR initiates an action for any other employee, that action is not visible to the service line or the requesting/approving official.

WebHR Customer Edition

1. Click https://htm.va.gov/ARPA.Net/ to open the Customer Edition. The I Acknowledge Warning page displays.



WebHR Customer Edition Warning screen

Warning message

This US Government computer system contains sensitive information and is for official use only. Activity on this system is monitored. Use of this system constitutes your unconditional consent to such monitoring and no expectation of privacy. Misuse of, unauthorized access to, or attempted unauthorized access to this system will result in administrative disciplinary action and/or criminal prosecution as appropriate.

Click the I Acknowledge button.
 WebHR Home page displays with the user profile.



WebHR Customer Edition Home page with User and Organizational Profiles

User Profile

The user profile information comes directly from Outlook; the database is the **Active Directory**.

- If the title and phone number are correct in Outlook, but not in WebHR, contact the local WebHR Administrator.
- If the information is incorrect in Outlook, contact the local IT staff to make corrections. After corrections are made, contact the local WebHR Administrator to update the user account.

Users can have multiple roles.

- Preparer initiates SF-52s for employees in a service for review and approval at a higher level.
- Requester is the first line supervisor who will initiate or recommend personnel actions for subordinate employees.
- Approver is the service chief or manager, or anyone to whom the service chief assigns signature authority to approve SF-52s.

Organizational Profile

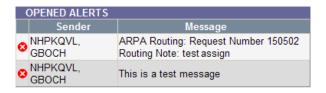
The organizational profile information lists the highest organization level to which the user has access. Access to subordinate units is automatic.

- **Duty Code** is only applicable to facilities with consolidated HR offices.
- **Duty Code Flag** is only applicable to facilities with consolidated HR offices.

Opened Alerts

Opened Alerts are notifications, internal to the application, which are manually entered. Alerts display for the user when WebHR is opened. The staff member does not receive an email, unless the preparer sends one from Outlook, external from the WebHR system.

- Users can send information to requesters and approvers.
- Preparer can send an alert after an SF-52 is entered advising that the action is ready for review and approval.
- Approver can send alerts to notify requesters that an action needs modification or was approved.



Opened Alerts

To delete an alert from the list, click the X in the red circle icon a next to the alert.

Note: If you intend to act on the action later, you may want to leave the alert as a reminder to work on the action.

Bulletin Board

The **bulletin board** contains informational items that are pertinent to users, such as updates, changes, and information applicable to the system.



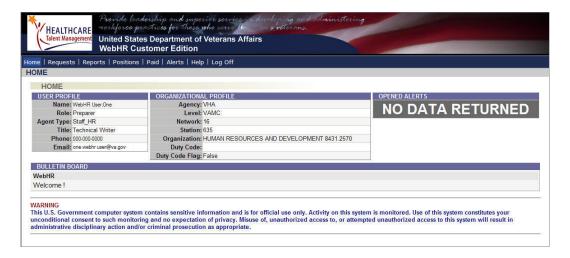
WebHR Bulletin Board

WebHR Customer Edition Menus

Note: Use the Browser back and forward arrows (top left corner) to move back and forth between WebHR pages.

Home (Menu)

The Home (menu) displays with User Profile, Organizational Profile, Opened Alerts, and a Bulletin Board.



WebHR Customer Edition Home page with User and Organizational Profiles

Requests Menu

The Request menu has two options: Add New and View.



WebHR Requests

Add New Option

- 1. Open the Requests menu.
- 2. Click the **Add New** option.

ARPA-New Request Submission page displays with a list of actions available to initiate.

Note: On the ARPA-New Request Submission page, the columns can be sorted. For more information, refer to page 92.



Requests>Add New>ARPA-New Request Submission page

3. Click the green/yellow icon to select an action type (Promotion). The Employee Last Name box displays.



ARPA-New Request Submission

4. Type one or more letters in the **Last Name** box and click the calendar with binoculars icon **List** of employee names displays.

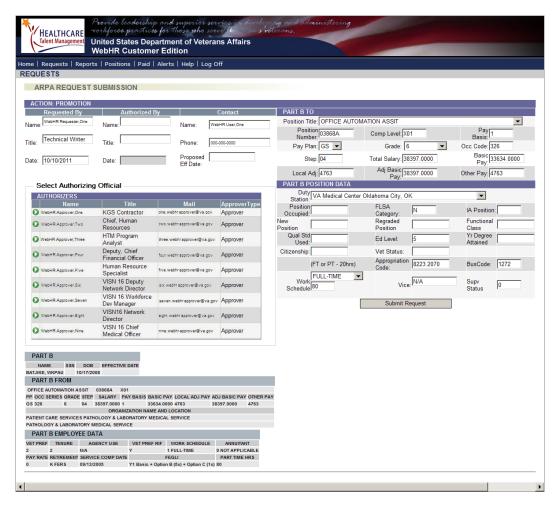


ARPA New Request Submission-Employee list page

5. Click the green/yellow icon page for the employee for whom to create a *request for action*. The ARPA Request Submission page for the selected employee displays.

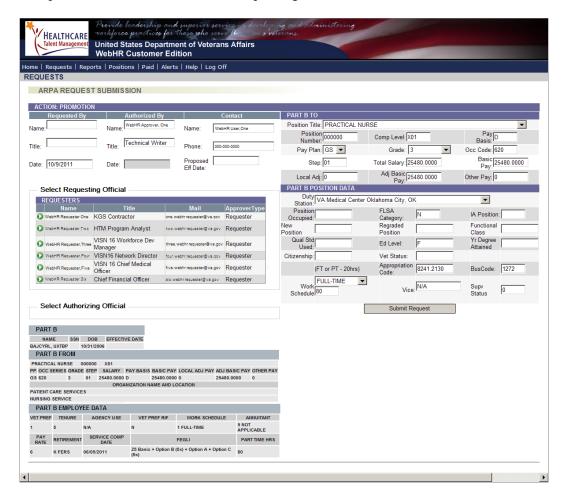
ARPA Request Submission Page

When a user is assigned the role of requester, the Requested By section is auto-populated and a list of authorizers is provided from which to select an approver.



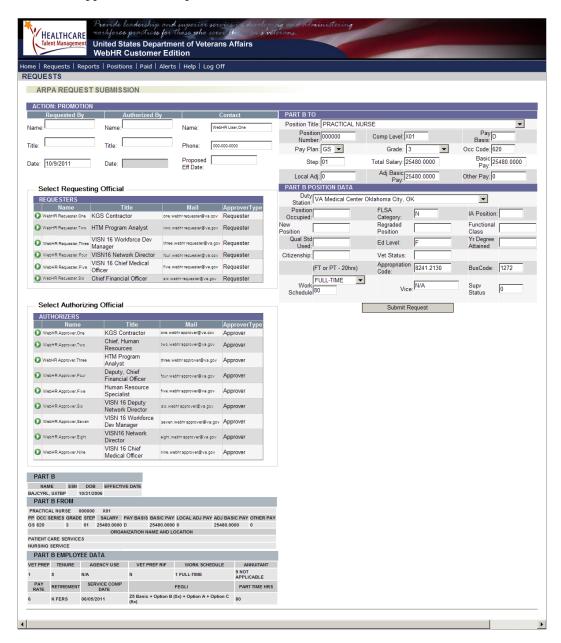
ARPA Request Submission page - requester role

When a user is assigned the role of approver, the Authorized By section is auto-populated and a list of requesters is provided from which to select a requesting official.



ARPA Request Submission page - approver role

When a user is assigned only the role of preparer, lists of authorizers and requesters are provided from which to select an approver and a requester.



ARPA Request Submission page - preparer role

- When Requested By, Authorized By, and Contact are populated, this information displays on the SF-52.
- If the correct names do not display, type in the correct name of the requester and/or the approver. However, when the names are typed in, these individuals may not receive an **alert** about actions to view/approve.

• The **Select Requesting Official** and **Select Authorizing Official** sections provide lists of predetermined requesters and authorizers in the chain of command for the selection. If the name of the requester/approver is not in the existing list, contact the local WebHR Administrator.

Requested By and Authorized By

- 1. For Requested By, click the right arrow icon to the left of a requesting official name. Requested By is populated.
- 2. For Authorized By, click the right arrow icon to the left of an authorizing official name. Authorized By is populated.

Note: If a preparer also has requester and approver roles, the Requested By and Authorized By fields auto-populate with the preparer's name. A different approver can approve the SF-52, if the selected approver is not available, but include a note indicating the change.

Contact

- 3. Change the contact information, if necessary.

 The Contact information defaults to the user who is logged on and initiating the SF-52; however, the user can change this information.
- 4. The **Proposed Eff Date** is a required field.

 Manually enter a date or select a date from a pop-up calendar.
 - For today's date, click **Today** at the bottom of the calendar.
 - Click the date box and select a date from the calendar.
 - Type in a date with the format: mm/dd/yyyy.



Pop-up Calendar

Part B To and Part B Position Data

5. Ensure the correct site is selected in Part B Position Data.
Part B, Part B From, and Part B Employee Data are auto-populated with current data from PAID.

Field	Description
Part B To	
Refers to the requested action	
Position Title	Position title
Position Number	Required
	Same as Position Description (PD) Number
Pay Plan	Pay plan identifies the pay system under which the employee's compensation is determined
Step	Step grade for the position; if unknown, can be left blank
Local Adj	Local pay adjustment is the pay amounts established as supplemental pay, based on higher cost of living assessments in some geographical areas; if unknown, can be left blank
Comp Level	Competitive level identifies positions in a competitive area that are in the same grade or occupational level; if unknown, can be left blank
Grade	Grade is the specific identifier that indicates pay level within a pay plan system; if unknown, can be left blank
Total Salary	Total salary for the employee; if unknown, can be left blank
Adj Basic Pay	Adjusted basic pay; if unknown, can be left blank
Pay Basis	Pay basis identifies the principal condition that serves as a basis for computing pay; if unknown, can be left blank
Occ Code	Occupational series code identifies the subdivision of an occupational family or group, under which an employee's position is classified; if unknown, can be left blank.
Basic Pay	Basic pay is the amount in the general pay tables for the grades; if unknown, can be left blank.
Other Pay	Other pay depends on the position; if unknown, can be left blank.
Part B Position Data	
Refers to the Position	
Duty Station	Duty Station
	Use the Site drop-down list to ensure the correct site is selected; change if necessary.
Position Occupied	Position Occupied
	Designated for HR
New Position	New Position
	Designated for HR

Field	Description
Qual Std Used	Qualifications Standards Used
	Designated for HR
Citizenship	Designated for HR
Work (FT or PT)	
a. Work	a. Select Full-time, Part-time, or Intermittent
b. Schedule	b. Enter hours scheduled per pay period
FLSA Category	FLSA Category
	Designated for HR
Regraded Position	Regraded is a change to a position's classification
	Designated for HR
Ed Level	Designated for HR
Vet Status	Designated for HR
Appropriation Code	Appropriation code is a combination of a 4-digit
	organizational code and a 4-digit cost center code
	Add or change, if necessary
Vice	VICE is the name of a previous employee for a vacant position
	N/A when the requested action is not a fill/recruitment
	For a recruitment action, current employee's name displays.
	• Enter the name of the person vacating the position, or
	Change Current to New for a position recently added
IA Position	IA Position
	Designated for HR
Functional Class	Designated for HR
Yr Degree Attained	Year degree attained
	Designated for HR
BusCode	Bargaining Unit Status (BUS) code of the employee's position
	Add or change, if necessary
Supv Status	Supv Status
	Designated for HR

6. Click the **Submit Request** button. Information pop-up displays.



Proceed with Request Submission pop-up

7. Click the **OK** button.

If the Proposed Eff Date is not entered, the page redisplays.

Note: A **red** asterisk and Required Field (*Required Field) displays to the right of the text boxes for fields that are mandatory, but incomplete. If the mandatory fields are not completed, the SF-52 will not move forward.

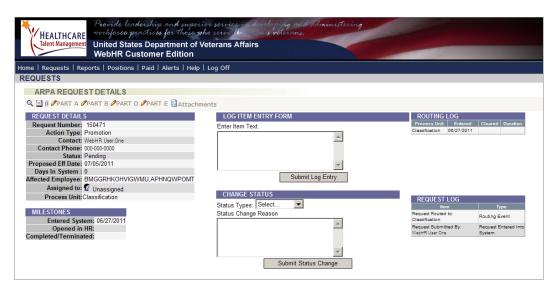
- 8. Add the mandatory information and click the **Submit Request** button again. Information pop-up displays.
- Click the **OK** button again.
 ARPA Request Details page displays.

Note: The action is automatically assigned a (request) ID number, a status of Pending, and is saved into WebHR. It is now ready to be approved and moved to HR.

ARPA Request Details Page

The ARPA Request Details page includes six sections: Request Details, Milestones, Log Item Entry Form, Change Status, Routing Log, and Request Log.

- Request Details, Milestones, Routing Log, and Request Log are the details of the selected action managed by WebHR system events. The prior entries cannot be deleted or edited.
- The details are updated after an SF-52 processing step is completed or an item is saved to the Log Item Entry Form.



ARPA Request Details page

Request Details

The Request Details section provides information regarding the selected action.



Request Details section of ARPA Request Details

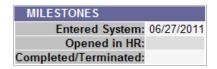
- When an SF-52 is initiated, the status defaults to *Pending*.
- After the SF-52 is approved, the status changes from *Pending* to *Approved*.
- *Pending* indicates that the action is unsigned and waiting for action by the approving official.
- HR should not assign the request to a specialist until it is approved.

The information in Request Details is auto-populated when the action is created and the information cannot be modified.

Field	Description
Request Number	ID (number) is automatically assigned to the request
Action Type	Type of action to be initiated
Contact	Name of the preparer initiating the action
Contact Phone	Phone number of the preparer initiating the action
Status	Status type of the action
Proposed Eff Date	Proposed effective date for the request
Days in System	Total number of days an action is in the WebHR system, from the date the SF-52 was created to the current date
	Zero (0) indicates a new request
Affected Employee	Employee specified for the action
Assigned To	Name of the specialist when the request is assigned
	Click the head icon to access the contact information of the specialist to whom the request is assigned.
Process Unit	The HR section working on the request

Milestones

The Milestones section captures processing times for the SF-52.



Milestones section of ARPA Request Details

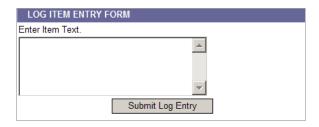
The information in Milestones is auto-populated when the action is created and the information cannot be modified.

Field	Description	
Entered System	Date SF-52 was created	
Opened in HR	Date SF-52 is approved by or moved to HR for processing	
	Same as the date it was approved	
Completed/Terminated	Date all processing in HR is completed or date the action was terminated	

Log Item Entry Form

The Log Item Entry section allows you to add comments when necessary. The log data cannot be deleted from the form--it is permanent.

- A requesting official can use the log to indicate an action was reviewed and to recommend that the approving official approve the action.
- Click the **Submit Log Entry** button to save your log item entry to the Request Log.



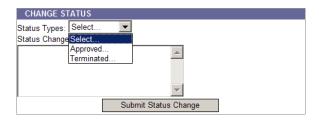
Log Item Entry Form section of ARPA Request Details

• When an action is approved and HR begins to work on the action, the Routing Log is updated to show which Processing Unit is working on or holding the action.

Change Status

The Change Status section allows you to change the status of an SF-52. You cannot delete actions, but you can change the status types.

Note: Only an approver can change the status to approved. Delegates/requesters, and approvers can change the status to terminated at any time.



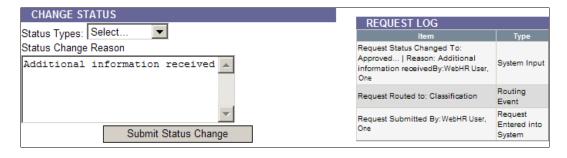
Change Status section of ARPA Request Details

Only the *approved* and *terminated* status types are used in the Customer Edition.

Field	Description	
Status Types	Status types:	
	 Approved To approve the action (electronically sign off), select Approved from the Status Types drop-down list. 	
	 Terminated To terminate the action, select Terminated from the Status Types drop-down list. 	
Status Change Reason	Enter a reason for changing a status type.	
	Comments are required only for a <i>Terminated</i> action; however, you can add comments for other status types.	

Click the **Submit Status Change** button to submit the changes.

In the Request Log, the reason for the status change and the approver's name displays.



Status Change submitted with Request Log entry displayed

Note: A table with descriptions of the five status types is on page 94.

- Once an action is approved, you can no longer edit it, unless HR personnel return it to pending status.
- Once an SF-52 is approved, the manager can only view it.
- Once an action is approved, the pencil icon is replaced with the lock icon, indicating you cannot edit any of the request detail parts.



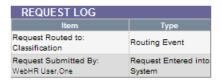
ARPA Request Details editing toolbar before approval



ARPA Request Details editing toolbar after approval

Request Log

The Request Log section tracks what is happening to the action, as well as the how it is happening. Reviewing the Routing Log, you follow the action through the process from **Entered** to **Closed**.



Request Log section of ARPA Request Details

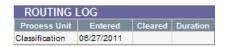
- The Request Log section captures the log item entry under Item and automatically assigns a Type. Anyone who can view the request details for the SF-52, can view the log item entries.
- The history of each request includes who submitted the request, the section in HR to which it was routed, and any notes entered by the service and HR.

The information in Request Log is auto-populated and the information cannot be modified.

Field	Description
Item	Action logged
Type	Method by which the item is handled; automatically assigned

Routing Log

- The Routing Log section captures the HR sections involved in the processing of the request. A routing log is kept of the SF-52's movement through the HR units.
- The Routing Log section tracks the movement of the SF-52 through the processes--date entered, date cleared, and the number of days in a particular unit.



Routing Log section of ARPA Request Details

The information in Routing Log is auto-populated and the information cannot be modified.

Field	Description
Process Unit	HR unit in which the SF-52 is currently located
Entered	Date the SF-52 entered the process unit
Cleared	Date the SF-52 was routed to the next unit
	Monitor the Routing Log to verify a date is added to Cleared .
	Note: If there is no date, the action is not moved to the next unit and an email notification is not sent to the Contact.
Duration	Number of days the action was in a particular unit
	Note: When an action is suspended, the system continues to count (add to) the number of days under Duration .

View Option

Use the View option to view requests for actions submitted by your services. Use the individual filter and search features at the top of the page to display specific actions. Each search is independent and cannot be combined with a second search. Search by Request ID, Status, Category, Employee, or My Submissions.

- 1. Open the Requests menu.
- 2. Click the **View** option.

The ARPA Requests page displays.

Note: Do not press **Enter** after a selection from the Category drop-down list.



Requests>View>ARPA Requests page



ARPA Requests page with search options

Note: On the Requests - ARPA Requests page, the columns can be sorted. For more information, refer to 92.

- 3. Use the **Request ID** text box to search for a specific action by action number.
 - a. Type an action number in the **Request ID** box.
 - b. Click the binoculars icon .
- 4. Use the **Status** text box to search for actions in a specific status.

Note: Pending displays all the SF-52s that are in the system for your organization/service.

- a. Select a status from the **Status** drop-down list.
 - Approved
 - Completed
 - Pending
 - Suspended

- Terminated
- b. Click the calendar with binoculars icon
- 5. Use the **Category** text box to search for actions by category. Select a type of action from the **Category** drop-down list. The summary of actions displays.
 - Gains list of all recruitment and appointment SF-52s
 - Losses list of all retirements, terminations, and separations SF-52s
 - Employee list of actions for a specific employee

Note: Access to the types of SF-52s, depends on the service(s) to which you are assigned. WebHR is based on an organizational hierarchy.

Example

- If you are in Radiology Service, only radiology service requests display for you.
- If you are at the Chief of Staff (COS) level, all actions for the organizations that report up to the COS display for you.
- 6. Use the **Employee** text box to search for actions by employee. The Employee (last name) box displays.
 - a. Type in one or more letters of the last name.
 - b. Click the binoculars icon
 A list of requests displays by employee name.



Requests>ARPA Requests> Employee list page

7. Use **My Submissions** to search for actions submitted by you.

Click the binoculars icon . A list of your request submissions displays.



Requests>ARPA Requests>My Submissions page

- 8. Use the Options in the first column to view a request, edit a request, view an SF-52, or view supporting documentation.
 - a. Click the magnifying glass icon to view request details.
 - b. Click the pencil icon oto edit the request.

Note: The lock icon indicates the request cannot be edited—it is locked.

Once an SF-52 is approved or terminated the pencil icon turns into a padlock icon.

- c. Click the 52 icon to view the SF-52.
- d. Click the paperclip icon uto view supporting documentation previously attached.

Note: If an approved request requires changes, contact the HR representative and request the action be returned. HR places the SF-52 into a *pending* status, so changes can be made. When the updates are complete, the action must be approved again to return to HR.

Reports Menu

Under the Reports menu, there are two options: ARPA (Automated Request for Personnel Actions) and PAID (Personnel and Accounting Integrated Data).



WebHR>Reports menu

These reports are available in several formats.

- The Flat file icon allows you to download and have access to .pdf-like features.
- The Excel file icon allows you to download and have access to Excel features.
- III The MS Word file icon allows you to download and have access to MS Word features.

ARPA Option

There are two ARPA (Automated Request for Personnel Actions) reports available in the Reports menu.



Reports>ARPA

- 1. Open the Reports menu.
- 2. Click the **ARPA** option. The ARPA-Reports page displays.

- 3. Select a report format. The selected report displays.
- 4. Click **X** in the upper right corner of the browser, to return to WebHR after reviewing the report.

Recruitment Listing

The Recruitment Listing report contains a listing of all the approved recruitment SF-52s for your service.

Closed/Completed Management Recruitment Actions

The Closed/Completed Management Recruitment Actions report contains a listing of all the completed or terminated actions for your service.

PAID Option

There are three PAID (Personnel and Accounting Integrated Data) predefined reports available in the Reports menu.

- 1. Open the Reports menu.
- 2. Click the **PAID** option. The Reports–PAID page displays.
- 3. Select a report format. The selected report displays.
- 4. Click **X** in the upper right corner of the browser, to return to WebHR after reviewing the report.



Reports>PAID

WebHR Active Employees List

The WebHR Active Employees List is a list of all employees (including temporary, fee basis, trainees/interns, and residents) at the station(s)/VISN or organization/service/department. The WebHR Active Employees List is updated throughout the week.

Negative Leave Balance

The Negative Leave Balance report lists employees who have a negative sick-leave balance and/or annual-leave balance.

Retirement Eligibility

The Retirement Eligibility Report lists employees, who may potentially be eligible for retirement based on age (55 and older).

- The Service Computation date in this report includes all federal/military service, regardless of deposits made or not made for this prior service.
- The Retirement Eligibility report does not indicate who is retiring, only who has reached the age of 55 and may meet the eligibility criteria to retire.

Positions Menu

The Positions menu provides two options, View and Explorer.



Positions menu

View Option

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Use the View option to review the positions, including classification and appropriation break down information, for your service line by Position Title, Series, or Appropriation Code.

- 1. Open the Positions menu.
- 2. Click the **View** option. The Positions page displays.



Positions>Show All page

Note: On the Positions page, the columns can be sorted and additional pages of records can be accessed. For more information, refer to page 92.

- 3. Click the **Show All** button to view all positions for an organization in WebHR.
- 4. To view a particular Position Title, Series, or ApprCode:
 - a. Type the name into the appropriate text box.
 - b. Click the binoculars icon ...

Note: Click the magnifying glass icon to view the position details or click the green/yellow icon to create a request for action.

5. Click the magnifying glass icon to view the position details. The Position Details page displays.

Position Details

Notes: Some of the information for the position is auto-populated. Verify the information, rather than create the SF-52 from scratch.

A recruitment SF-52 can be initiated on an encumbered position.



Positions>Position Details page

Note: If the position is vacant and ready to recruit, click the green/yellow icon of the Positions Details page on the left side; otherwise, click the green/yellow icon at the top of the Positions page in the second column on the left side.

Position section

The Position section contains all the details related to the position.

Organization section

The Organization section contains classification information for the position, as well as the appropriation break down information.

Vice section

- If the position is encumbered, the name of the person occupying that position displays with the date the position was started.
- If the position is vacant, the Vice name displays with the date the position started and ended.
- If the position is new, **Vacant** displays with No Data Returned.

Note: Vice information is pulled from the VHALWD database; the name from the encumbered position or Position Vacant may display.

Workflow section

The Workflow section captures data for classification requests for the selected position. The HR office can enter who is assigned the request, when the request is received, and when the classification is finished, as well as the documented final action completed.

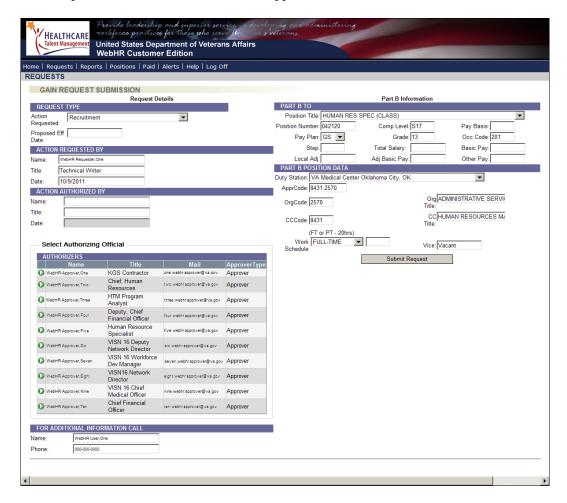
Remarks section

The Remarks section captures any comments about the position.

Gain Request Submission

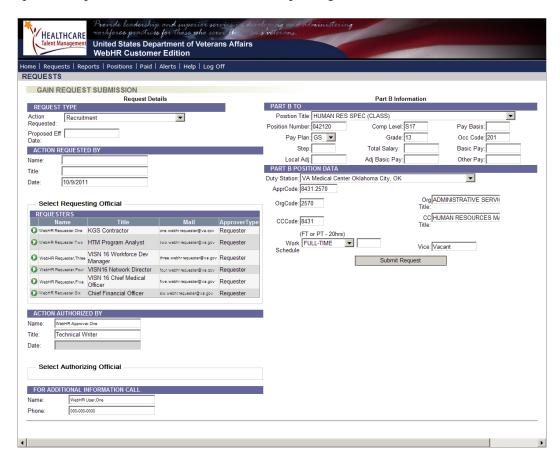
1. Click the green/yellow icon be to create a request for a Recruitment action. The Gain Request Submission page displays.

When a user is assigned the role of requester, the Action Requested By section is auto-populated and a list of authorizers is provided from which to select an approver.



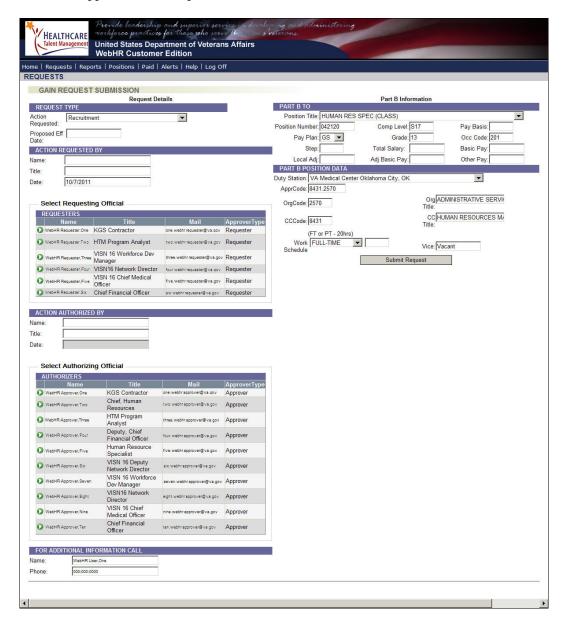
Gain Request Submission page – requester role

When a user is assigned the role of approver, the Action Authorized By section is auto-populated and a list of requesters is provided from which to select a requesting official.



Gain Request Submission page – approver role

When a user is assigned only the role of preparer, lists of authorizers and requesters are provided from which to select an approver and a requester.



Gain Request Submission page - preparer role

2. Review the Gain Request Submission page. Verify the information.

Request Type

- The Proposed Eff Date is a required field.
 Manually enter a date or select a date from a pop-up calendar.
 - For today's date, click **Today** at the bottom of the calendar.

- Click the date box and select a date from the calendar.
- Type in a date with the format: mm/dd/yyyy.



Pop-up Calendar

Action Requested By and Action Authorized By

- 4. For Action Requested By, click the right arrow icon to the left of a requesting official name. Action Requested By is populated.
- 5. For Action Authorized By, click the right arrow icon to the left of an authorizing official name. Action Authorized By is populated.

For Additional Information Call

6. Change/update the contact information, if necessary.

The Contact information defaults to the user who is logged on and initiating the SF-52; however, the user can change this information.

Part B To and Part B Position Data

7. Ensure the correct site is selected in Part B Position Data.

The Part B To and Part B Position Data sections are auto-populated.

Field	Description
Part B To	
Refers to the requested action	
Position Title	Position title
Position Number	Required
	Number is the same as Position Description (PD)
Pay Plan	Pay plan identifies the pay system under which the employee's compensation is determined
Step	Step grade for the position; if unknown, can be left blank
Local Adj	Local pay adjustment is the pay amounts established as supplemental pay, based on higher cost of living assessments in some geographical areas; if unknown, can be left blank

Field	Description
Comp Level	Competitive level identifies positions in a competitive area that are in the same grade or occupational level; if unknown, can be left blank
Grade	Grade is the specific identifier that indicates pay level within a pay plan system; if unknown, can be left blank
Total Salary	Total salary for the employee; if unknown, can be left blank
Adj Basic Pay	Adjusted basic pay; if unknown, can be left blank
Pay Basis	Pay basis identifies the principal condition that serves as a basis for computing pay; if unknown, can be left blank
Occ Code	Occupational series code identifies the subdivision of an occupational family or group, under which an employee's position is classified; if unknown, can be left blank
Basic Pay	Basic pay is the amount in the general pay tables for the grades; if unknown, can be left blank
Other Pay	Other pay depends on the position; if unknown, can be left blank.
Part B Position Data	
Refers to the Position	
Duty Station	Duty Station
	Use the Site drop-down list to ensure the correct site is selected; change if necessary.
AppCode	Appropriation code is a combination of a 4-digit organizational code and a 4-digit cost center code
	Add or change, if necessary
OrgCode	Organizational code is a 4-digit numerical code that identifies a service line
CCCode	Cost Center Code
Work Schedule	(FT or PT)
	• Select Full-time, Part-time, or Intermittent
	Required: enter hours scheduled per pay period
Org Title	Name of the organization
CC Title	Name of the cost center
Vice	VICE is the name of a previous employee for a vacant position
	Vacant is the default
	For a recruitment action, current employee's name displays.
	• Enter the name of the person vacating the position, or
	Change Current to New for a position recently added

8. Click the **Submit Request** button. Information pop-up displays.



Proceed with Request Submission pop-up

9. Click the **OK** button.

If the Proposed Eff Date and Work Schedule hours are not complete, the page redisplays.

Note: A **red** asterisk and Required Field (*Required Field) displays to the right of the text boxes for fields that are mandatory, but incomplete. If the mandatory fields are not completed, the SF-52 will not move forward.

- 10. Add the mandatory information and click the **Submit Request** button again. Information pop-up displays.
- 11. Click the **OK** button.
 Submission complete page displays.

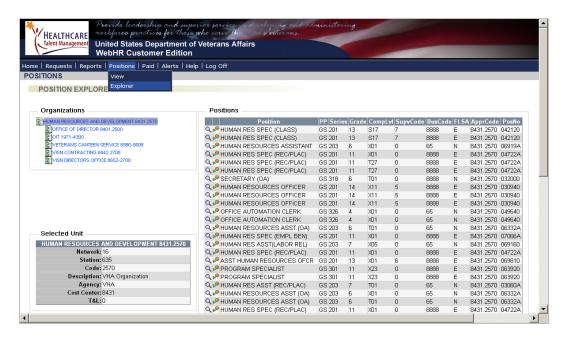


Gain Request Submission – Submission Complete page

- 12. Click the magnifying glass icon \(\textstyle \) to view request details.
- 13. Click the pencil icon oto edit the request.
- 14. Click the 52 icon to view the completed SF-52. An example of a completed SF-52 is on page 96.
- 15. Click the green/yellow icon 🙋 to submit a new request.

Explorer Option

The Explorer option displays the top of the hierarchy for your organization.



Positions>Explorer page

- 1. Open the **Positions** menu.
- Click the **Explorer** option. The Position Explorer page displays.

Organizations

- The organizational structure of the site or VISN; organizations currently mapped for the site.
- The organization tree contains the service line names with organization code and cost center code.
- To view the subordinate service lines, click an organization name.
- If an organization is missing, contact your local WebHR Administrator.

Note: WebHR is based on appropriation codes—the organization code combined with the cost center code. Organizations are structured in a hierarchy using the appropriation codes for sub-organizations.

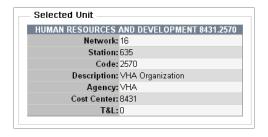
Positions

- Positions is a list of *costed* positions that are associated with the organization selected on the left under Organizations.
- WebHR is not a position management system, so a position can be edited when it requires a fill or change action.

Note: On the Position Explorer page, the columns can be sorted and additional pages of records can be accessed. For more information, refer to page 92.

Selected Unit/Service Line Detail

The Selected Unit information is specific to the organization selected under Organizations.



Selected Unit detail for Human Resources

Note: You may be able to view only one service. Other users may be able to drill down to multiple services. The hierarchy is from the top down, so users at the top can view organizations and actions for subordinate organizations.

Example: Medical Center Director can view the actions/hierarchy for all organizations in the Medical Center.

3. To drill down through the organizations (service lines), click the name of a service line. The details of the selected organization and positions assigned to the selected service line display.

Notes: This information can be copied/pasted into an Excel spreadsheet for future reference. No printing can be done from within the WebHR application.

- 4. Click the magnifying glass icon \(\frac{\mathbb{Q}}{\text{to display the Positions Details page.}} \)
- 5. Click the green/yellow icon of to display the Gain Request Submission page with Request Details and Part B Information.

Paid Menu

The PAID main menu relates to viewing the organizational structure of the facility. Explorer displays the organizations (service lines) of the employees in PAID.



WebHR Customer Edition Paid menu

Search Option

- 1. Open the PAID menu.
- 2. Click the **Search** option. The Employee Listing page displays.
- 3. Click the **All** button or type criteria into Last Name, Occ Code, Pos No, or T&L (Time & Leave) and click the binoculars icon ...

A list of all employees or employees meeting the criteria displays.



Paid menu Search option page



PAID-Employee Listing page

Note: On the PAID-Employee Listing page, the columns can be sorted and additional pages of records can be accessed. For more information, refer to page 92.

4. Click the green/yellow icon next to an employee name to initiate an SF-52 for the selected employee.

PAID – Staff Details page displays for the selected employee.

40



PAID – Staff Details page

Note: History is a list of all SF-52s created in WebHR for the selected employee.

Click the magnifying glass icon to display the ARPA Request Details page for the selected employee.

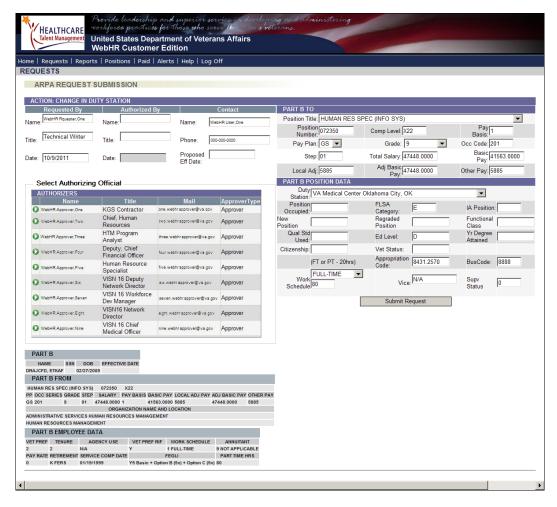
Initiate an SF-52 from the PAID-Staff Details

- 1. Select an action from the **Action Types** drop-down list. (Change in Duty Station selected.)
- 2. Click the **Start Request For Action** button. ARPA Request Submission page displays.

Note: The request submission pages that display vary depending on the type of action you initiate.

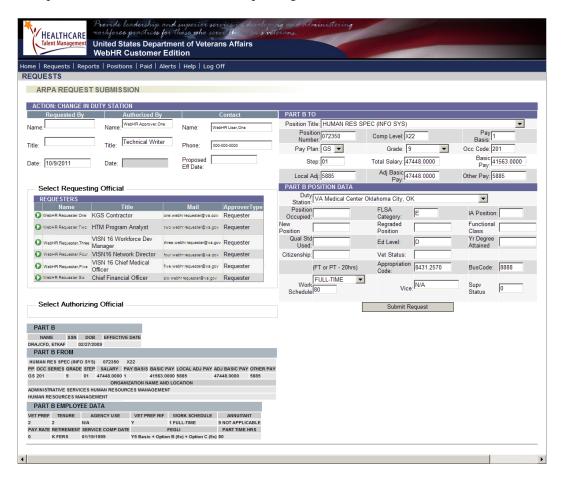
ARPA Request Submission Page

When a user is assigned the role of requester, the Action Requested By section is auto-populated and a list of authorizers is provided from which to select an approver.



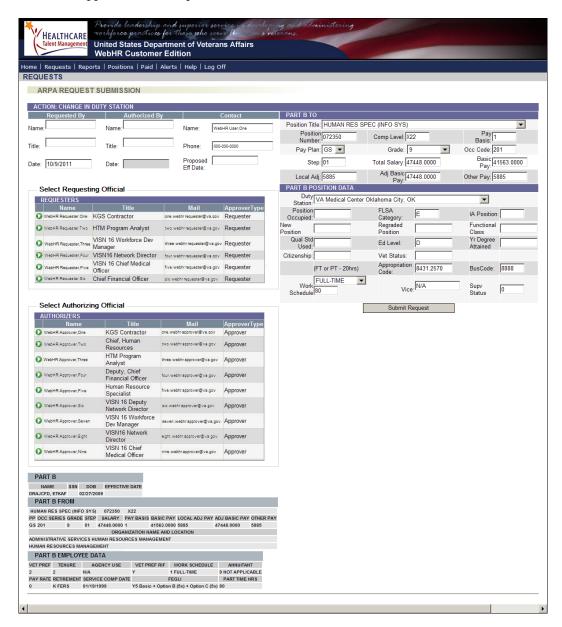
ARPA Request Submission page - requester role

When a user is assigned the role of approver, the Authorized By section is auto-populated and a list of requesters is provided from which to select a requesting official.



ARPA Request Submission page - approver role

When a user is assigned only the role of preparer, lists of authorizers and requesters are provided from which to select an approver and a requester.



ARPA Request Submission page - preparer role

3. Review the ARPA Request Submission page. Verify the information.

Requested By and Authorized By

- 4. For Requested By, click the right arrow icon to the left of a requesting official name. Requested By is populated.
- 5. For Authorized By, click the right arrow icon to the left of an authorizing official name. Authorized By is populated.

Note: If a preparer also has requester and approver roles, the Requested By and Authorized By fields auto-populate with the preparer's name. A different approver can approve the SF-52, if the selected approver is not available, but include a note indicating the change.

- 6. Change the contact information, if necessary.

 The Contact information defaults to the user who is logged on and initiating the SF-52; however, the user can change this information.
- 7. The **Proposed Eff Date** is a required field.

 Manually enter a date or select a date from a pop-up calendar.
 - For today's date, click **Today** at the bottom of the calendar.
 - Click the date box and select a date from the calendar.
 - Type in a date with the format: **mm/dd/vvvv**.



Pop-up Calendar

Part B To and Part B Position Data

The Part B, Part B From, and Part B Employee Data sections are auto-populated. For a table of Part B To and Part B Position Data fields, refer to page 14.

- 8. Change/update the information, if necessary.
- 9. Click the **Submit Request** button. Information pop-up displays.



Proceed with Request Submission pop-up

10. Click the **OK** button.

If the Proposed Eff Date is not complete, the page redisplays.

Note: A red asterisk and Required Field (*Required Field) displays to the right of the text boxes for fields that are mandatory, but incomplete. If the mandatory fields are not completed, the SF-52 will not move forward.

- 11. Add the mandatory information and click the **Submit Request** button again. Information pop-up displays.
- 12. Click the **OK** button again. ARPA Request Details page displays.

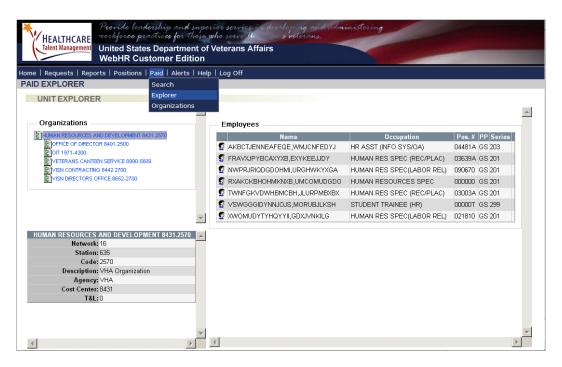


ARPA Request Details page

13. To continue in the ARPA Request Details page, refer to page 16.

Explorer Option

- 1. Open the **PAID** menu.
- 2. Select the **Explorer** option. PAID Explorer page displays the organizations and employees to which you have access.



PAID>Unit Explorer page

Organizations

- The organizational structure of the site or VISN, organizations currently mapped for the site
- The organization tree contains the service line names with organization code and cost center code.
- To view the subordinate service lines, click an organization name.
- If an organization is missing, contact your local WebHR Administrator.

Note: WebHR is based on appropriation codes—the organization code combined with the cost center code. Organizations are structured in a hierarchy using the appropriation codes for sub-organizations.

Employees

- A list of employees for a selected organization (service line)
- Employees assigned to a particular appropriation code in PAID/VistA
- On the Employees listing, the employee name, occupation, position number (Pos #), pay plan (PP), and series displays.

Service Line Detail

When an organization is selected, information about the organization displays on the lower left side of the page.



Service Line detail for Human Resources

3. To drill down through the organizations (service lines), click the name of a service line. The details of the selected organization and employees assigned to the selected service line display.

Notes: This information can be copied/pasted into an Excel spreadsheet for future reference. No printing can be done from within the WebHR application.

4. Click the head icon so to view an employee's PAID information and to initiate a SF-52. PAID-Staff Details page displays.



PAID-Staff Details page

5. To initiate an SF-52 from the PAID-Staff Details page, refer to page 41.

Organizations Option

- 1. Open the **PAID** menu.
- 2. Click the **Organizations** option. PAID Organization Listing page displays.



PAID menu>Organizations



Organization Listing page

- On the Organization Listing page, the columns can be sorted. For more information, refer to page 92.
- The Organizations option contains a list of organizations with each respective CCCode, OrgCode, CostCenter, Station, Type, and PID.
- The list is used as a reference when preparing an SF-52; The **Appropriation** code is made up of the CCCode (CostCenter Code) and the OrgCode (Organizational Code).

Note: If you need to add items to the Organization Listing, contact the local WebHR Administrator.

Alerts Menu

The Alert menu is used to send and view alerts; alerts are a method of correspondence internal to WebHR.



Alerts menu

About Alerts



Opened Alerts

- WebHR does not automatically send an MS Outlook email; but you can send an application alert. The next time the requester/approver logs into WebHR, the alert displays on the Profile page.
- In order to receive a WebHR alert, the requester's/approver's name must be in the list of names under Alerts>Send. No WebHR alerts can be sent to individuals not on the list. Contact your WebHR Administrator to add requesters and authorizers.
- When the names of a requester/approver are manually entered, an alert may not automatically be sent. The requester/approver can review the SF-52 using Requests>View after external notification, where they can find the action by number or employee name.

Send Option

Use the Send option to send a notice to any manager listed on the Alerts page.

- 1. Open the **Alerts** menu.
- 2. Click the **Send** button. Alerts page displays.



Alerts>Send option

3. Click the envelope icon to select a manager or Manager_Assistant. The selected recipient's email address displays in the **To:** box.



Send option, Message box

- 4. Type your message in the **Message:** box.
- 5. Click the **Send Alert** button.

The message displays on your WebHR Home page in Opened Alerts.

Note: There is no notification to indicate a message was sent; however, the sent alerts all display in the Alerts menu under View.

View Option

Use the Alerts>View option to display all the alerts you send and receive. Sent alerts display on the receiver's homepage only when the receiver is logged on to WebHR.

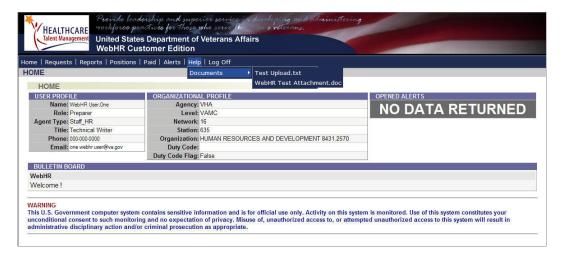


Alerts>View page

Note: WebHR Customer Edition does not use MS Outlook messaging to send messages to a requesting or approving official. At some WebHR locations, users determine a local process of how to advise requesting or approving official of any necessary action on an SF-52.

Help Menu

The Help menu contains documents to assist you with the use of WebHR Customer Edition.



WebHR Customer Edition with the Help menu open

Documents Option

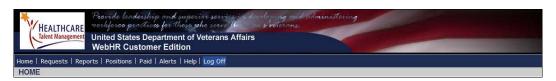
- 1. Open the **Help** menu.
- 2. Select a document title.
- 3. Open the document.
- 4. Save the document to your computer.



WebHR_Test_Attachment.doc

Log Off Menu

Click the Log Off menu.



WebHR Customer Edition>Log Off

WebHR returns to the I Acknowledge Warning page.



WebHR Customer Edition Warning page

Working on a Request for Personnel Action

Initiating an SF-52 for Recruitment

Requests>Add New

A service line manager uses the Requests>Add New option to create a recruitment action. There is no data automatically pulled into the Gain Request Submission from the PAID system, because no employee is linked to a recruitment action.

- 1. Open the Requests menu.
- 2. Click the **Add New** option.

The Action Types display in a list of all actions for a request.

Note: On the ARPA-New Request Submission page, the columns can be sorted. For more information, refer to page 92.

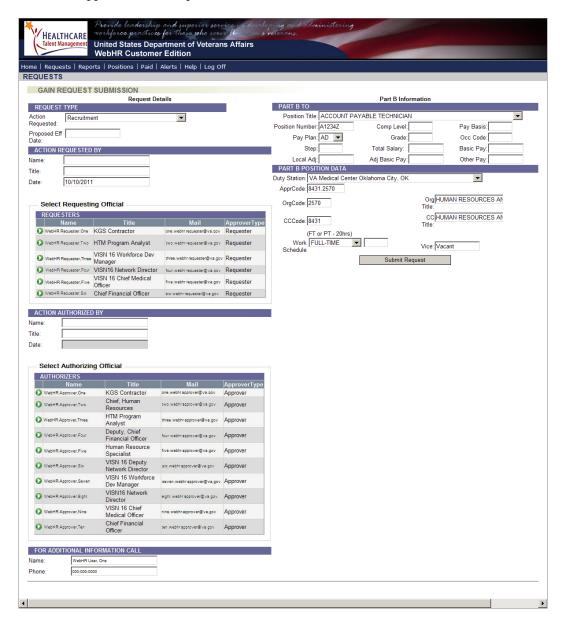


ARPA New Request Submission (for Recruitment) page

Note: The request submission pages that display vary depending on the type of action you initiate.

3. Click the green/yellow icon next a **Recruitment** action type. Gain Request Submission page displays.

When a user is assigned only the role of preparer, lists of authorizers and requesters are provided from which to select an approver and a requester.



Gain Request Submission (for Recruitment) page - preparer role

- 4. Review the Requests-New Request Form (Gain) page. Verify the information.
- The Proposed Eff Date is a required field.
 Manually enter a date or select a date from a pop-up calendar.
 - For today's date, click **Today** at the bottom of the calendar.
 - Click the date box and select a date from the calendar.
 - Type in a date with the format: mm/dd/yyyy.



Pop-up Calendar

- 6. For **Action Requested By**, click the right arrow icon to the left of a requesting official name. Action Requested By is populated.
- 7. For **Action Authorized By**, click the right arrow icon to the left of an authorizing official name. Action Authorized By is populated.

Note: If a preparer also has requester and approver roles, the Requested By and Authorized By fields auto-populate with the preparer's name. A different approver can approve the SF-52, if the selected approver is not available, but include a note indicating the change.

- 8. Change/update the contact information, if necessary.

 The Contact information defaults to the user who is logged on and initiating the SF-52; however, the user can change this information.
- 9. Ensure the correct site is selected in Part B Position Data.

 The Part B To and Part B Position Data sections are auto-populated. For a table of Part B To and Part B Position Data fields, refer to page 34.
- 10. Click the **Submit Request** button. Information pop-up displays.



Proceed with Request Submission pop-up

11. Click the **OK** button.

If the Proposed Eff Date and Work Schedule hours are not complete, the page redisplays.

Note: A **red** asterisk and Required Field (*Required Field) displays to the right of the text boxes for fields that are mandatory, but incomplete. If the mandatory fields are not completed, the SF-52 will not move forward.

- 12. Add the mandatory information and click the **Submit Request** button again. Information pop-up displays.
- 13. Click the **OK** button again. The Submission complete page displays.



Requests-New Request Form (Gain)>Submission Complete page

- 14. Use the options to view request details, edit the request, view the SF-52, and submit a new request.
 - a. Click the magnifying glass icon to view request details.
 - b. Click the pencil icon 🖉 to edit the request.
 - c. Click the 52 icon to view the completed SF-52. An example of a completed SF-52 is on page 96.
 - d. Click the green/yellow icon position to submit a new request.

Initiating an Action for an On-board Employee

Requests>Add New

Use the Requests option to create an action for an on-board employee, such as Promotion.

- 1. Open the Requests menu.
- 2. Click the **Add New** option.

The Action Types display in a list of all actions for a request.

Note: On the ARPA-New Request Submission page, the columns can be sorted. For more information, refer to page 92.



Requests>Add New>ARPA-New Request Submission page

3. Click the green/yellow icon per next to a **Promotion** action type. An Employee list displays.



ARPA-New Request Submission>Employee (Promotion) page

Note: The request submission pages that display vary depending on the type of action you initiate.

4. Type one or more letters in the **Last Name** box and click the calendar with binoculars icon All employees in your service line with the entered last name display; there may be one or many.

Note: Using Enter on the keyboard does not initiate a search from this page, instead a message displays indicating no records are found.



ARPA-New Request Submission-Employee selection page

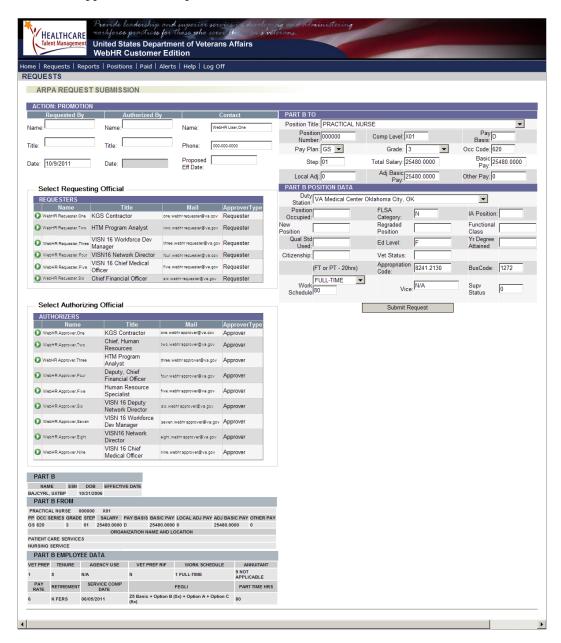
Note: Only employees at the assigned station display.

Only data from the local station displays, unless the action is at the VISN level or higher.

5. Locate the employee and click the green/yellow icon next to the name.

An SF-52 *template* (ARPA Request Submission) displays with the Part B, Part B From, and Part B Employee Data sections auto-populated with current data from PAID.

When a user is assigned only the role of preparer, lists of authorizers and requesters are provided from which to select an approver and a requester.



ARPA Request Submission (Promotion) page – preparer role

6. For Requested By, click the right arrow icon to the left of a requesting official name. Requested By is populated

7. For Authorized By, click the right arrow icon to the left of an authorizing official name. Authorized By is populated.

Note: If a preparer also has requester and approver roles, the Requested By and Authorized By fields auto-populate with the preparer's name. A different approver can approve the SF-52, if the selected approver is not available, but include a note indicating the change.

- 8. Change/update the contact information, if necessary.

 The Contact information defaults to the user who is logged on and initiating the SF-52; however, the user can change this information.
- 9. The **Proposed Eff Date** is a required field.

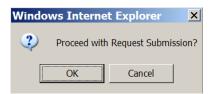
 Manually enter a date or select a date from a pop-up calendar.
 - For today's date, click **Today** at the bottom of the calendar.
 - Click the date box and select a date from the calendar.
 - Type in a date with the format: mm/dd/yyyy.



Pop-up Calendar

- 10. Ensure the correct site is selected in Part B Position Data.

 The Part B, Part B From, and Part B Employee Data sections are auto-populated. For a table of Part B To and Part B Position Data fields, refer to page 14.
- 11. Click the **Submit Request** button. Information pop-up displays.



Proceed with Request Submission pop-up

12. Click the **OK** button.

If the Proposed Eff Date is not complete, the page redisplays.

Note: A **red** asterisk and Required Field (***Required Field**) displays to the right of the text boxes for fields that are mandatory, but incomplete. If the mandatory fields are not completed, the SF-52 will not move forward.

- 13. Add the mandatory information and click the **Submit Request** button again. Information pop-up displays.
- 14. Click the **OK** button again.

The ARPA Request Details page displays.

Note: The action is automatically assigned a (request) ID number, a status of *Pending*, and is saved into WebHR. It is now ready to be approved.



ARPA Request Details page

To complete the submission of an SF-52 from the ARPA Request Details page, refer to Requests on page 16.

Editing an SF-52 Request

Requests>View

You can correct or edit an SF-52 from the ARPA Request Editing page. Use the ARPA Request Editing page to add/change information in Parts A, B, D, E, and Attachments.

- 1. From the ARPA Requests page under Options, click the pencil icon to edit the selected request (action).

 The ARPA Request Editing page displays.
- 2. Click the magnifying glass icon to view the ARPA Request Details page.
- 3. Click the 52 icon to view the SF-52 in official format. An example of a completed SF-52 is on page 96.
- 4. Click the paperclip icon by to view the Attachments page.
- 5. Click the pencil icon Part for the part/section that requires editing.



Requests>ARPA Request Editing page

Part A (Request Info)

Action Requested By and Action Authorized By are both unavailable, because once the SF-52 is submitted, you cannot change the requested and authorized sections.

SF-52 Part A-Requesting Office



SF-52 Part A-Requesting Office

1. The ARPA Request Editing page opens with Part A displayed.

Note: After each edit, you must click one of the Submit button(s) or the changes/corrections will not be saved.



ARPA Request Editing-Part A Request Info page

- 2. In the Contact Information section, change/correct the name and phone, if necessary.
- 3. Click the **Submit Contact Information** button. Confirmation displays that the contact information is saved.



Confirmation pop-up: Contact Information was saved

- 4. In the Request Type section, modify the new type, if necessary.
- 5. Click the **Submit Request Type Change** button. Confirmation displays that the request type is saved.

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New action type displays as the Current Type in the Request Type section.



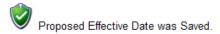
Confirmation pop-up: Request Type was saved

- 6. In the Proposed Effective Date section, modify the date (Current Value), if necessary. Manually enter a date or select a date from a pop-up calendar.
 - For today's date, click **Today** at the bottom of the calendar.
 - Click the date box and select a date from the calendar.
 - Type in a date with the format: **mm/dd/yyyy**.



Pop-up Calendar

7. Click the **Submit Proposed Effective Date** button. Confirmation displays that the proposed effective date is saved. New date displays as Current Value on the Request Info page.



Confirmation pop-up: Proposed Effective date was saved

Part B

All sections of the Part B page can be modified. This includes information related to the position title/number, employee data, and position data.

SF-52 Part B-For Preparation of SF-50



SF-52 Part B-For Preparation of SF-50 First Action/Second Action/Employee Data/Position Data



ARPA Request Editing-Part B page Position Title and Number/Employee Data/Position Data

- 1. Click the pencil icon Part B to display the Part B page.
- 2. In the Position Title and Number section, change/correct any of the information.
- 3. Click the **Submit Part B To** button. Confirmation displays that Part B To is saved.



Confirmation pop-up: Part B To was saved

- 4. In the Employee Data section, change/correct the work schedule and part-time hours per biweekly pay period, if necessary.
- 5. Click the **Submit Employee Data** button. Confirmation displays that Employee Data is saved.



Confirmation pop-up: Employee Data was saved

- 6. In the Position Data section, change/correct the appropriation code and VICE, if necessary.
- 7. Click the **Submit Position Data** button. Confirmation displays that Position Data is saved.



Confirmation pop-up: Position Data was saved

Part D - Remarks by Requesting Office

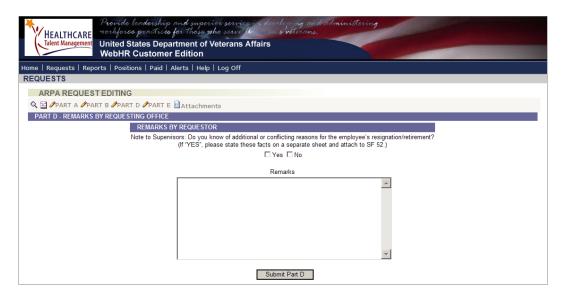
The requesting official can add supporting information in Part D.

SF-52 Part D-Remarks by Requesting Office



SF-52 Part D-Remarks by Requesting Office

1. Click the pencil icon Part D to display the Part D-Remarks by Requesting Office page.



ARPA Request Editing-Part D page Remarks by Requesting Office

Note that displays on Part D-Remarks by Requesting Office:

Note to Supervisors: Do you know of additional or conflicting reasons for the employee's resignation/retirement?

(If Yes, please state these facts on a separate sheet and attach to SF-52.)

2. In the Remarks by Requester section, add supporting information for the approver or HR, if necessary.

You can copy/paste from other documents.

3. Click the **Submit Part D** button. Confirmation displays that Part D is saved.



Confirmation pop-up: Part D was saved

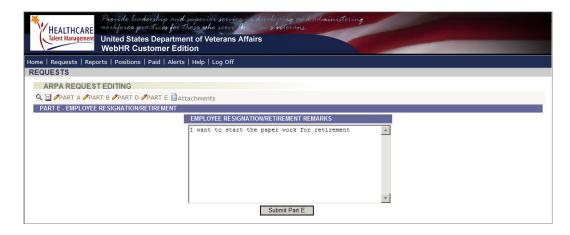
Part E - Employee Resignation/Retirement

You can add information about an employee regarding resignation/retirement in Part E.

SF-52 Part E - Employee Resignation/Retirement



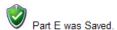
Part E - Employee Resignation/Retirement



ARPA Request Editing-Part E page Employee Resignation/Retirement

- 1. Click the pencil icon Part E to display the Part E-Employee Resignation/Retirement page.
- 2. In the Employee Resignation/Retirement Remarks section, add information about an employee regarding resignation/retirement, if necessary.

3. Click the **Submit Part E** button. Confirmation displays that Part E is saved.



Confirmation pop-up: Part E was saved

4. Click the 52 icon (to the right of the magnifying glass icon) to confirm changes/corrections are saved/submitted.

Attachments

With Attachments you can upload supporting documentation to include/link to the SF- 52.



ARPA Request Editing-Attachments page

- 1. Click the document (file) icon Attachments to display the Attachments page.
- 2. Add the information for pertinent documents.
- 3. Click the **Upload Attachments** button.



Confirmation pop-up: Document was uploaded

Attachments Page

Field	Description
Upload Form	
Title	Type in the title of the document
	Mandatory
Туре	Select the type of document from the Type drop-down list:
	Memorandum
	Position Description
	Job Analysis/KSAO Information
	Functional Statement
	Compensation Panel Action
	Board Action
	Application
	• Letter
	Checklist
	• OF-8
	• Form
	• Other
Description	Type a brief description of the document
	Optional
Attachment	Click the Browse button to locate the document
	Double click the selected document and click the Upload Attachment button.
	Attachments are saved/submitted to the SF-52 and display in the Associated Attachments section.
Associated Attachments	
	Click the document (file) icon to open the selected document
8	Click the X in the red circle icon to delete an attachment
ID	Number assigned to the SF-52
Document	Name of the document
Туре	Type of the document
Status	Status of the document
Description	Description of the document

Submitting an SF-52

Requests>Add New

Submit an SF-52 from a Request Submission page.

Note: The pages that display vary depending on the type of action you initiate.



Gain Request Submission (Recruitment) page

- 1. Verify the Action Requested.
 Select a more specific action type from the **Action Requested** drop-down list, if necessary.
- 2. **Proposed Eff Date** is a required field.

Manually enter a date or select a date from a pop-up calendar.

- For today's date, click **Today** at the bottom of the calendar.
- Click the date box and select a date from the calendar.
- Type in a date with the format: mm/dd/yyyy.

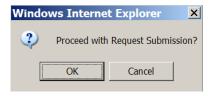


Pop-up Calendar

- 3. Verify the Requester.
- 4. Verify the Authorizer.
- 5. Verify the name/phone; modify if necessary.
- 6. Add/change information, where necessary.
- 7. Enter the number of hours into the box to the right of Work Schedule; it is a required field.

Note: Full-time is 80 hours per pay period.

8. Click the **Submit Request** button. Information pop-up displays.



Proceed with Request Submission pop-up

9. Click the **OK** button.

If the confirmation page does not display, review the Request Submission page for any missing data.

Note: A **red** asterisk and Required Field (*Required Field) displays to the right of the text boxes for fields that are mandatory, but incomplete. If the mandatory fields are not completed, the SF-52 will not move forward.

- 10. Complete the fields marked with a **red** asterisk and Required Field (*Required Field).
- 11. Click the **Submit Request** button again.
- 12. Click the **OK** button.

Submission complete page displays.

The Request has been successfully submitted



Submission Complete page

- 13. Use the Submission Complete page to view the request, edit the request, view the SF-52, or submit a new request.
 - a. Click the magnifying glass icon \mathbb{Q} to view request details.
 - b. Click the pencil icon oto edit the request.
 - c. Click the 52 icon to view the completed SF-52. An example of a completed SF-52 is on page 96.
 - d. Click the green/yellow icon position to submit a new request.

Printing the SF 52

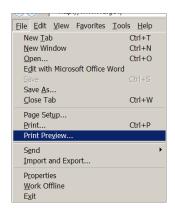
IE Browser

You cannot print from WebHR, but you can print the SF-52 from your Browser. Printing is not required. All actions remain in WebHR for three years.

Note: Resignation and separation SF-52s must be kept on file in the Official Personnel Folder/Electronic Official Personnel Folder (OPF/E-OPF). To place an SF-52 in the OPF or E-OPF, you need to print the SF-52.

To configure the Browser to print SF-52s properly:

- 1. On the Browser, open the **File** menu.
- 2. Select Print Preview.



Browser File menu with Print Preview selected



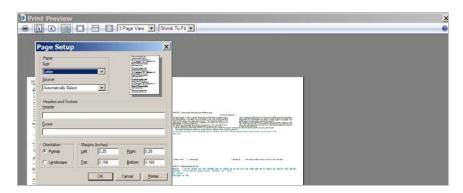
Browser File menu with Print Preview>1 Page View

3. On the Print Preview Toolbar, select **3 Page View**.



Browser File menu with Print Preview>3 Page View

4. Click the MS Browser Print Preview icon or use **Alt U** to open **Page Setup**.



Browser File menu>Print Preview>Page Setup

5. On Page Setup:

- a. Remove the text that displays in the Header and Footer boxes.
- b. In the Margins section, change the four margins, Left, Right, Top, and Bottom to 0.
 - The zeroes do not stay; but entering 0 forces the margins to default to the smallest possible margins.
 - Your print preview should display only two pages instead of three pages. If these modifications do not work, select **95%** from the **Shrink to Fit** drop-down list and only two pages should display.



Browser File menu>Print Preview>

- If you are using OPFs, the printer is capable of two-sided printing. Print the SF-52 two-sided.
- If the printer is not capable of two-sided printing, print two pages or print one page and manually print the second page on the reverse side of the printed page.
- If you are scanning for an E-OPF, print two pages.
- If actions are mailed for scanning by the contractor, use a single page document and save as a .pdf.
- If the Processing and Records staff do not have dual monitors or split screens, the staff prints the SF-52 to code into PAID.

Clipping Attachments to the SF-52

Requests>View

You can attach documents to SF-52s from the Customer Edition and the HR Edition of WebHR.

Under the ARPA Request-Details heading, a paperclip icon displays indicating that document(s) are attached to an SF-52.



No attachments to the SF-52



Attachments to the SF-52

In WebHR, you can view and *clip* attachments to an SF-52 when a paperclip icon displays.

On the ARPA Request Details page, click the paperclip icon to view the uploaded/attached documents.
 The Attachments page displays.

or

- 2. On the ARPA Request Details page, click the document (file) icon documents to the SF-52.

 The Attachments page displays.
- 3. Click the **Upload Attachment** button. Confirmation displays that the document is uploaded.



ARPA Request Editing page

- On the Attachments page, the columns can be sorted. For more information, refer to page 92.
- When uploading several documents with the same title, enter a description for each.
- If your attachment type is not in the list, select other or memorandum and indicate the actual document type in the description
- Standard attachments allowed include Windows based files, to include file formats with .doc, .xls, .pdf, etc., extensions.

Troubleshooting

Update User Profile

Update user profile

On the user profile page, the title and/or phone number are not correct. How do we update this information?

This information comes directly from Outlook; the database is referred to as Active Directory.

- If the title and phone number are correct in Outlook, but not in WebHR, send an email to the WebHR Help Desk, advising of the change. The WebHR user account will be updated.
- If the information is incorrect in Outlook, contact the local IT staff to make corrections. After the change is made, notify the WebHR Help Desk.

Cannot Access the Application

User cannot access the application

User receives System Error message and does not see the I acknowledge page

A number of things can cause this.

Check a few things before contacting the WebHR Help Desk.

- 1. Does the user have the appropriate **Agent Type** and **Role Assignment**? Refer to User Assignments in WebHR on page 5 of the *User Manual for the Administrator Role*.
- Is the user accessing the correct edition of the application?
 Only HR personnel should access the Automated Human Resources Edition of the application. All other users should use the Customer Edition.
- 3. Is the user new?
 - a. Check the Browser settings--make sure all three **Use** items are selected.
 - Use SSL 2.0
 - Use SSL 3.0
 - Use TLS 1.0
 - b. To check the Use items:
 - i. Open the Browser on the user's computer.
 - ii. Click **Tools** and select Internet Options.
 - iii. Select the Advanced tab and scroll down to the bottom of the list.
 - iv. Make sure all three **Use** check boxes are selected.
 - v. Click **OK**.

Note: If the user still cannot access the application, the local WebHR Administrator should contact the WebHR Help Desk.

Cannot View the SF-52 to Approve

Approver and/or requester cannot see the SF-52 to approve

Review the organizational hierarchy.

Is the service line of the preparer at the same level or below the requester and/or approver?

A requester and/or approver can be higher in the chain of command in the organization than the preparer, but not below.

Cannot Find Appropriate Employee

Preparer cannot find the appropriate employee on which to initiate an action

Review the organizational hierarchy.

- 1. What is the cost center/org code for the employee? Check the cost center/org code for the employee in VISTA/PAID.
- 2. What is the cost center/org code for the preparer?

 The cost center/org code for the preparer may be different than the VISTA/PAID cost center.
- 3. Is the cost center/org code service line of the employee, mapped to the organizational hierarchy? If not, contact the WebHR Help Desk to add the service line.
- 4. Does the preparer have access to the cost center/org code for the identified employee? If the preparer does not have access to the cost center/org code identified, several options are available:
 - A different preparer may need to initiate the action
 - Realign the service line
 - Move the preparer
 - Contact the WebHR Help Desk

Error Management

ERROR MANAGEMENT - USER ASSISTANCE

The system has detected an error of type: System Error

This error has been logged, and a message sent to the administrator of this web application.

We apologize for this inconvenience

Error Management-User Assistance message

Error Management Message

The system has detected an error.

This error has been logged, and a message sent to the administrator of this web application.

We apologize for this inconvenience.

Session Expiring

Warning Message: session expiring/expired

WebHR has default time set for how long the application remains open without activity. When the default time is reached, the Expiring/Expired notifications display.



Example of the Expiring notification Your session will expire in 60 seconds!



Example of the Expired notification Your session has expired

Glossary

Term	Definition
508 Compliance	A Public Law that agencies must provide employees and members of the public who have disabilities (e.g. vision impairment) access to electronic and information technology that is comparable to the access available to employees and members of the public who are not individuals with disabilities.
Action Type	Action type is the name of the action a preparer selects to identify the action HR is to process, e.g., Promotion, Recruit, Transfer, etc. These actions are sorted as categories in the background, in order to autopopulate the SF-52.
AdjBasicPay	Adjusted Basic Pay
Agent Type Assignment	Agent type assignment is the level of access granted to an authorized user of WebHR.
	Agent type assignments are done in the background system by the HTM HRIS staff as the first step in permitting users to access the application.
	Agent type assignment works in conjunction with Role assignment within the application.
	The agent types for the Customer Edition are: Delegate, Manager Assistant, Manager and for the HR Edition are: Staff_HR and HRO. Each of these types dictates what edition of the application a user can access, as well as what a user can do within the application when the agent type is paired with a role assignment.
Annuitant	Annuitant is a federal retiree
AnnuitantCode	Annuitant code indicates a re-employed annuitant who is presently receiving retirement benefits.
Appointment	Appointment is the method by which employees are placed in their positions.
Appropriation Code	Appropriation code is a combination of a 4-digit organizational code and a 4-digit cost center code, which identifies a specific reference for costing and tracking programs.
Approver/Manager	Approver (Role) is a service chief (manager) or someone who has authority to sign/approve the SF-52. This person can be higher in the chain of command from the preparer's service line.
Approving Official	Approving Official is an individual with authority to initiate and/or sign off on SF-52s. This individual also has access to reports that are identified as manager specific. There should be at least two approving officials per service/section.
ARPA	Automated Request for Personnel Action
BasicPay	On the SF-52, basic pay is the amount in the general pay tables for the grades or established for T38 positions.

Term	Definition
Bus Code	BusCode is the Bargaining Unit Status (BUS) code of the employee's position with regard to federal employee bargaining unit representation.
	BUS code 8888 is for employees who are ineligible for bargaining unit representation, e.g., supervisors, managers, human resources specialist, etc.
	BUS code 8888 is not appropriate for employees in pay plans 1, 2, 4, 5, 6 or G.
	BUS code 7777 is for employees who are not excluded by law, but are excluded due to negotiations.
	Covered employees have codes specific to the location and the selected unions.
	For appropriate four-digit BUS codes, refer to the table in MP-6, Part V Chapter 6, Supp. No. 1.5, July 11, 2008 HRIS Bulletin 08-16.
	Consolidated in the BUS codes table: is used for any bargaining unit employee who is represented by AFGE, NFFE, NAGE, ANA or SEIU; use the appropriate consolidated BUS code P= Professional or NP= Non Professional.
Category	Category is a grouping of similar types of actions.
	Gains pick all recruitments, appointments, transfers, etc., any action that causes the organization to gain staff.
	Losses pull all separations, terminations, resignations, retirements, etc., any action that causes the organization to lose staff.
	Employee pulls any actions created with an employee's name.
CC Code	Cost Center Code
Centurion	Centurion is the system used to initialize authorization for user access; it is a behind-the-scenes application used in the Healthcare Talent Management (HTM) office. The HTM office manages Centurion and the WebHR HRIS Team makes changes to it.
Class 1 (C1)	Class 1 software includes applications and Commercial Off the Shelf (COTS) product interfaces installed on or interacting with VA computing environments. Class 1 products are created by or evaluated and certified by Product Development (PD) to comply with VA established criteria.
	Class 1 products are distributed for use at the enterprise level and PD is responsible for providing or arranging for the provision of customer support (Tier II) and maintenance (Tier III) support.
Class 3 (C3)	Class 3 software is also referred to as Field Developed Software (FDS). Class 3 products may originate from any unrelated PD source, including field developers, non-IT VA staff (e.g., physicians), vendors, open source, research, or educational organizations. Class 3 products generally have a limited and non-standardized distribution across VA systems and are not automatically covered by Office of Information and Technology (OIT) Tier II and III support commitments.

Term	Definition
Competitive Level	Competitive level identifies positions in a competitive area that are in the same grade or occupational level; the levels are so similar that the agency may readily assign employees from one position to another during a reduction in force (RIF).
Cost Center	Cost center is a 4-digit numerical code that identifies the service line for fiscal accountability and reporting.
Costed	Costed is the funding for the authorization to be charged or costed against an appropriation code.
Customer	Customer refers to the users of the WebHR Customer Edition application.
Delegate/Preparer	Delegate (Agent) in the WebHR application, is a staff member responsible for the initial entry of a Request for Personnel Action (SF-52). This staff member can track the status, send messages to HR, and view the employee information on the SF-52.
Duty Code	Duty code identifies an employee's work site (duty station) when assigned at a location other than the parent station.
	Only applicable to facilities with consolidated HR offices.
Duty Code Flag	Specific to Centurion/WebHR
	Duty code flag is an indicator that the organization is part of a consolidated group sharing the same station number, but separated into hospitals and then sub-organizations within the hospitals.
	Only applicable to facilities with consolidated HR offices.
	The separation of sites in Centurion/WebHR is based on a station number. When the station number is shared, Centurion/WebHR must find the differentiation for hospitals and then for each of the hospitals, including any additional duty station codes that indicate the suborganizations. The duty station codes within the hospitals are automatically pulled for non-consolidated VISNs where the station number differs for each hospital.
ECF	Executive Career Field
E-Classification (E-Class)	E-Classification is an automated application that uses artificial intelligence to assign the classification (PP, Series, Grade) to positions using information put in by users and following the OPM Position Classification Standards.
E-OPF	Electronic Official Personnel Folder
Encumbered	Encumbered, in the HR community, describes a filled position
EOD	Entrance on Duty
	In a current assignment at the VA, entrance on duty is the date an employee starts working.
	Changes in EOD occur when an employee begins working at a VA, moves to a new VA site, or returns to VA from other employment, either Federal or civilian.

Term	Definition
Existing to Existing Action Types	Examples of Existing to Existing (E to E) action types are: promotion, change to lower grade, or change in position. These action types are generally restricted to current employees in the roles of a specific organization.
	E to E action types require all appropriate data fields to be filled in for both To and From, as well as employee data and position data.
Existing to Non-Existing Action Types	Examples of Existing to Non-Existing (E to NE) action types are: resignation and termination (separation actions). These action types remove employees from their existing organization.
	E to NE action types require the data fields to be filled in for From, as well as employee data and position data. To is left blank for separation actions.
	In WebHR, HRIS builds new codes for E to NE action types.
Fegli	Federal Employees Group Life Insurance
Fegli Code	Federal Employees Group Life Insurance code indicates the extent of life insurance coverage or non-coverage provided/selected.
	The codes range from A0 (ineligible) to Z5 (basic plus additional option with 5 times pay, standard option and family option with 5 times multiple).
	For the entire list of codes, refer to the Office of Personnel Management, Operating Manual, Guide to Data Standards, Part A Human Resources, pages A-131 through A-135.
Fiscal Employee	A fiscal employee is an employee in the financial or business office at a site.
	At some locations, fiscal employees are required to review various action types and are granted access to the HR Edition for review of SF-52s.
FY	Fiscal Year
Grade	Grade is the specific identifier that indicates pay level within a pay plan system. An employee's base pay range is determined by the grade code. Ungraded positions are coded 00.
HR	Human Resources
HR Dashboard	HR Dashboard is a web link to VHA Support Service Center (VSSC) reports, which provides an overview of human resource and workforce management key indicators in categories such as, workforce demographics, compensation and benefits, service and quality, etc.
HR Library	HR Library is a web link to the Office of Human Resources Management Intranet with information on HR policies on Benefits, Pay Administration, Recruitment and Staffing, etc.
HRIS	Human Resources (Information Systems)

Term	Definition
HRIS Specialist	Human resources information systems specialists do work that involves developing, delivering, managing, and maintaining HR information systems when the paramount knowledge requirement is human resources management, rather than information technology.
HRO	Human Resources Officer
	Each site allows only one site human resources officer per VAMC.
HRRC	Human Resources Resource Center
HTM	Healthcare Talent Management office
Local Adj	Locality Pay Adjustment
	Local adjustment is the pay amounts established as supplemental pay, based on higher cost of living assessments in some geographical areas.
LOCPAY	Locality Pay
	Locality pay is an authorized percentage of base pay for employees in a duty station designated as a locality pay area. The amount is included in the payable salary.
LWOP	Leave Without Pay
Manager/Approver	Manager (Agent) is a service chief (manager) or someone who has authority to sign/approve the SF-52. This person can be higher in the chain of command from the preparer's service line.
Manager_Assistant/Requester	Manager_Assistant (Agent) is a person who can request (recommend) an action for an employee assigned to the requester's program area, but not approve the action.
NOAC	Nature of Action Code
	Nature of action code indicates the type of personnel action being processed; it identifies the appropriate code and description for printing the NOA of the SF 50-B and the retirement record, as well as provides statistical data for reporting purposes.
	For NOAs used by VA, refer to Appendix D at http://vaww.va.gov/wist/PAIDcodingDocs/NOAappd.doc
Non-Existing to Existing Action Types	Examples of Non-Existing to Existing (NE to E) action types are: recruitment actions and appointment actions-any action that adds a new employee or an additional service.
	NE to E action types require the data fields to be filled in for To, as well as some position information in part B of the SF-52.
Number	Number is the same as Position Description (PD) Number: On Gain Request Submission
OCC	Occupation Series Code
	Occupational series code identifies the subdivision of an occupational family or group, under which an employee's position is classified.
OHRM	Office of Human Resources Management
OPF	Official Personnel Folder
OPM	Office of Personnel Management

Term	Definition
Organizational Code	Organizational code is a 4-digit numerical code that identifies a service line; the grouping defines a responsibility or class of programs.
P31	P31 is a report that lists all the employees in the user's service. This is the one report that displays name, title, series, PD number, grade, step and salary, as well as service computation date, etc.
PAID	Personnel and Accounting Integrated Data PAID is the package that supports employee master record data maintained by local Human Resources and Fiscal offices.
PAIDID	PAIDID is a unique identifier (number) assigned to each employee when added to PAID.
Pay Basis	Pay basis identifies the principal condition that serves as a basis for computing pay, e.g., hourly, per annum, in terms of time, production or other criteria.
Pay Plan	Pay plan identifies the pay system under which the employee's compensation is determined, e.g., GS, WG, etc.
PD	Position Description
PED	Proposed Effective Date
	Proposed effective date defaults to three months from the date the SF-52 is entered. The service chief submitting the SF-52, fills out the PED.
POS	Position
PP	Pay Plan
Preparer/Delegate	Preparer (Role) in the WebHR application, is a staff member responsible for the initial entry of a Request for Personnel Action (SF-52). This staff member can track the status, send messages to HR, and view the employee information on the SF-52.
QTU	Qualifications Standards Used (the T is a typo on the form)
Regraded	Regraded is a change to a position's classification, which affects the grade of the position.
Request ID	Request ID is a control number assigned to SF-52 actions, which allows for the identification and tracking of the request.
	Currently, WebHR uses a global numbering system to automatically assign a number to any action submitted by a preparer. The numbers are sequential and do not indicate the location, organization, FY, etc. where the action was created.
Requester/Manager_Assistant	Requester (Role) is a person who can request (recommend) an action for an employee assigned to the requester's program area, but not approve the action.

Term	Definition
Role Assignment	Role assignment works in conjunction with the agent type assignment to allow a user to access and utilize the specific WebHR edition needed. Multiple roles can be assigned to a user depending on the authorized level of access.
	Roles that parallel the agent types for the Customer Edition are: preparer, requester, approver and for the HR Edition are: Specialist and HRO.
	Local WebHR Administrators assign roles after an agent type is assigned by the HTM HRIS staff. These roles are based on the level of access a user should have in relation to work assignments.
Role Type Assignment	Role type assignment is the type of role assigned. There are customer- type roles and HR-type roles.
SAC	Special Agency Check
Series	Series is the same as Occupation Series Code (Occ Code).
Service Line	Service line is the organization of a specific clinical focus (i.e., primary care, mental health, and geriatrics/extended care) led by a manager at the VA facility level.
SF-50	Standard Form-50
SF-52	Standard Form-52
Specialist	In the HR Edition, Specialist is the role type that parallels the Staff_HR agent type.
Staff_HR	Staff_HR includes the HR specialists and HR assistants assigned to Human Resources. In the HR Edition, Staff_HR is the agent type that parallels the Specialist role type.
Standard Form (SF) 50	OPM Standard Form 50 – Notification of Personnel Action
Standard Form (SF) 52	OPM Standard Form 52 – Request for Personnel Action
	Operating officials and supervisors use the form to request personnel actions and to secure internal agency clearance of requests for personnel actions.
	Employees use the form to request leave without pay, to change a name, or to notify the agency of intent to resign or retire.
Status	Within WebHR requests listing, status indicates the stage in which the SF-52 is. Based on the assigned status level, statuses are waiting, active, or no longer active
Status Types	Within WebHR, status types are pending, approved, terminated, completed, and suspended.
Supvl	Supervisory Level
	Supervisory level identifies the category of a supervisor's responsibility. Supervisory codes are assigned during the classification process and annotated in the position description.

Term	Definition
TypeOfApt	Type of Appointment
	This code identifies the type of appointment (career conditional, career, etc.) under which an employee is serving.
	• indicates whether the appointment is in the competitive service, excepted service, or senior executive service (SES)
	• indicates whether the appointment is permanent or temporary
	 indicates the tenure group to which it applies
USA Staffing	USA Staffing is the link available from within the WebHR system for use by HR staff.
VA	Department of Veterans Affairs
VETPREF	Veterans Preference
	This code identifies the category of entitlement to preference to which an employee is entitled in the federal service, based on active military service that terminated honorably.
	For a list of the Veterans Preference codes, refer to MP-6, Part v, Supp. No. 1.5, Chapter 6, June 29, 2006, WIST bulletin 60-19.
VetPro	VA's web-based credentialing system for all VHA licensed health care personnel
VHA	Veterans Health Administration
	WebHR is used only by VHA
VHALWD	Veterans Health Administration Leadership and Workforce Development
	VHALWD is an enterprise system that incorporates a multitude of software applications that support leadership and development programs, succession planning, workforce performance, and other HR functions.
VICE	VICE is the name of a previous employee for a vacant position.
VistA	Veterans Health Information System Technology Architecture
VSSC	VHA Support Service Center
	This service center feeds data to the HR Dashboard.
WEBH	WebHR namespace
WebHR Administrator	WebHR Administrator is a staff member working in HR at a facility/program office.
	Human Resources Officer (HRO) appoints the administrator to act as the primary point of contact for local administration of the WebHR application.
WebHR Automated Human Resources Edition	This edition of the WebHR human resources application automates HR activities, including processing and tracking various personnel actions and functions.
	This human resources edition operates in conjunction with the WebHR Customer edition.

Term	Definition
WebHR Customer Edition	This edition of the WebHR customer application automates human resources activities, including initiation of personnel actions.
	This customer edition operates in conjunction with the WebHR Automated Human Resources edition.
WebHR Help Desk	Central point of contact for all WebHR related issues and questions for users of WebHR and is supported by HTM HRIS staff.
	vhahtmhrishelpDesk@va.gov.
WebHR SharePoint Site	Microsoft SharePoint website, available to all VA employees
	http://vhaokldevhpdm43/sites/HR%20Systems/default.aspx
	This site contains information relating to the WebHR application.
WMCO	Workforce Management and Consulting Office
WorkSite	Work site is the location at which the employee is physically located for employment.

Appendix

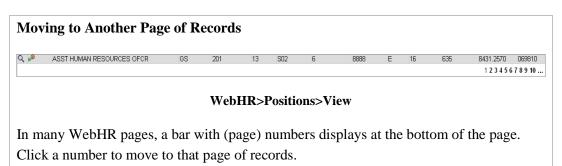
Sort Columns



As you move the mouse over a heading, if the heading changes color and a hand with a pointing finger displays, the column can be sorted.

- Click a heading once and the data is sorted in alpha/numeric order.
- Click the heading a second time and the data is sorted in reverse order.

Additional Pages of Records



WebHR Icons

Icon	Description
	WebHR document (file) icon used to select a particular document
X	WebHR XL (Excel) icon used to select a particular XL spreadsheet
W	WebHR MS Word icon used to select a particular MS Word document
#4	WebHR binoculars icon used to search for a particular element
Q	WebHR magnifying glass icon used to view the details of actions
▶◎	WebHR green triangle/orange circle icon used to initiate a request for action
7	WebHR binoculars with calendar icon used to search for a particular element
∑ T	WebHR staffing icon used in the Staffing Module (Vacancy Tracking) to track a vacancy
0	WebHR pencil icon used to edit requests for action
52	WebHR 52 icon used to view completed SF-52s
©	WebHR head icon used to select an employee on which to initiate an SF-52
*	WebHR double down arrow icon used to close sections of the Staffing Module
*	WebHR double up arrow icon used to open sections of the Staffing Module
0	WebHR paperclip icon used to attach supporting documentation to SF-52s
-= =	WebHR envelope icon used to select a manager to whom to send an alert
0	WebHR arrow in a green circle (pointing right) icon used to view actions for a particular organization, processing unit, and specialist
Ť	WebHR person icon used to select a registered user to which to assign a role type
0	WebHR X in a red circle icon used to delete items
	WebHR document (file) icon used to select a particular document
	WebHR document with a pen icon used to digitally sign requests for action
(A)	WebHR lock icon used to indicate an item cannot be edited
	WebHR padlock icon indicates the information is certified
0	Microsoft Browser Print Preview icon used to open Page Setup
①	WebHR shield with exclamation point used to identify important notes

Status Types in WebHR

Status Type	Description
Approved	The customer uses <i>approved</i> to complete an action and to indicate the action is ready for HR.
	Note: HR specialists should not work on any action in a <i>pending</i> status.
Completed	The specialist uses <i>completed</i> to indicate the action is completed and coded into PAID.
	• The Processing and Records unit makes the change to the <i>completed</i> status.
	 Processing and Records staff must follow local procedures when filing SF-52s in the E-OPF.
	• Instructions for printing a copy of the SF-52 are on page 75.
Pending	The specialist uses <i>pending</i> to return an action to the manager.
	• The initial status of an action is always <i>pending</i> .
	 Returning an action to <i>pending</i> allows the manager or delegate to make changes/updates and to move the action into an <i>approved</i> status.
	• The specialist should enter a reason for and the date of the change.
Suspended	The specialist uses <i>suspended</i> when HR is prevented from taking action.
	• When an action is placed in or changed from <i>suspended</i> , the specialist should enter a reason for and the date of the change to <i>suspended</i> .
	• The reason(s) and date(s) permanently display in the Request Log to retain the suspension dates of the action.
Terminated	The customer uses <i>terminated</i> when HR or the approving official cancels an action.
	• The user must enter a reason for and the date of the change to <i>terminated</i> it is required.
	• When a manager wants to terminate an action, HR can terminate the action on behalf of the manager or return the action to <i>pending</i> , so the manager can change the status to <i>terminated</i> .

Sample of an SF-52 – Request for Personnel Action

Assument Dandard Form 52 U.S. Office of Personne Management FPM Supp. 294-33, Subsk. 3		REQUEST FO	OR PERS	SONNEL	ACTION						
PART A - Requesting Office (Also complete Part B 1. Actors Requested	, Items 1, 7-	22, 32, 33, 36 and 39.)						2. Request Number			
3. For Additional Information Call (Name and Telephone Number)								4. Proposed Effective Date			
5. Action Requested By (Typed Name, Title, Signature, and Request	Date)				6. Action Authorized By						
PART B - For Preparation of SF 50 0 (Use only coo	Supplement 292-1, Sho	w all dates in	month-day-y	year order,)							
1. Name (Last First Middle)					2. Date of Birth 4. Effective Dates						
FIRST ACTION 5-A. Code	f Action			SECOND ACTION 6-A. Code 6-B. Nature of Action							
5-C. Code	5-D. Legal At	stherity			6-C. Code 6-D. Legal Authority						
5-E. Code	thority			6-E. Code	6F. Legal Authority						
7. FROM: Position Title and Number				15. TO: Position Title and Number							
1. Sty Fise 9 . On	Code 1 11 Seal	nached III Separker II	Total bake	D. Se San	St No Page 1 (7.5)	to Code 18 Onderer Land	18 Septe Res	III Test like asset III. by Iso			
12A Barie Fey	St. Sensory Adj. 1355 Adj. Se	erby 12	D. One Pay	Sto. Basic Pay	SVB. Sensity Adj		LG, Base Fey 200, One Fey				
14. Name and Location of Position's Organization	_				22. Name and Location of Position's Organization						
					1 2						
EMPLOYEE DATA 23.					24. Tensre		25. Agency Use	26 Veneza, Federace for KF			
37	None 5-Toint	3 - 10-Point Disability 4 - 10-Point Congessable	5 - 10-Point Ob 6 - 10-Point Con	impersable 50%	28. Annuitant Indicator	maneer 3 - Indefinie		YES NO 29. Pay Rate Determinant			
					1						
30.			51. Service Con	mp. Date (Leave)	32. Work Schedule			33. Part-Time Hours Per Simely Dry Period			
POSITION DATA 34. Position Occupied			35. FLSA Categ	socs.	36. Appropriation Code			37. Bargaining Unit Status			
	- Competitive Service - Excepted Service	5 - SES General 4 - SES Corner Senamed	E - Euro	mpt execute							
38. Duty Station Code			39. Duty Station	m (City - County -	State or Overseas Location)						
40. AGENCY DATA TA POS		+1 DEW POSITION HINT DEGREE ATTAINED	42 REGRADED FOR		TOWAL CLASS	44. QUALIFICATION STAND		O Vienne Bre Ver St. SCHRAUTICAY STATUS			
45. EDUCATIONAL LEVEL			47. Acadesic Disc	igtine *8,FC500	TICINAL CLASS	1-USA S-Other		Y-yes N-no			
PART C - Reviews and Approvals (Not to be used to 1. Office-Function	by requestin	g office.) Initials/Signatur		Date	Office Function		Initials Signature	Date			
A. Postion Authorized B. Classification					D. English Language						
					L. Drug Testing YES Position NO						
C.Placement					E.						
Approval: I certify that the information entered on this form is that the proposed action is in compliance with statisticity and regulator requirements. CONTINUED ON REVERSE	ory	Signature:							Approval Date: 07/21/2010		
52-118											
		PART D - Remarks by Re	questing Office know of addition	e al or conflictions	nasons for the employee's resignation/retirement?	YES	NO				
		H-AL	IS", please state t	these facts on a s	eparate sheet and attach to SF 52.)						
		PART E - Employee Re			Privacy Act Statement						
		You are requested to furnish and a formatting address. You re-employment to reparting your re-employment of the result of the re	a specific reason for reason may be at in the Federal	for your resigna be considered in a il service and ma	tion or retirement tions with regard to emplo my future decision records, while section 5.0 ny also be used to termination of Federal Sec	pment of individuals in the Fede 5 requires apercies to furnish the twee to the Separatary of Labor twee to the Separatary of Labor those of unemployment overgeens making in voluntary, hyperver, eveng (1) your copies of those do compensation due you and (3) hach you may be entitled.	eral service and their e specific reason for or a State agency in				
		generating address will be use about have or any pay or con	primarily to ma spensation to who	ent compensation as you copies of a sch you are entitle of sections and	n persons. Tour comments you The furnishing of this info may regult in your not reco	non of unemployment compensa- projection is voluntary; however, sving: (1) your copies of those to compensation.	Tablere to provide it connects you should see any market and a				
		title 5, U.S. Code. Sections	301 and 3301 au	thorize OPM and	agencies to issue compensation benefits to m	hich you may be entitled.	narativations				
		Your resignation retiremen	t is effective at th	he end of the day	e used in determining possible unemployment benefits - midnight - unless you specify otherwise.)	and the specific and avoid get	orana di Britis				
					1						
		2. Effective Date 3. Your S	ignature		3. Date Signed 4. Forwarding Adde	ns (Number, Street, City, State, 2	UP Code)				
		PART F - Remarks for	SF 50								

Sample of an SF-52

Sample of a Completed SF-52 – Request for Personnel Action

Automated Standard Form 12 11. Office of Personnel Stangament PSO logs, 19-70, Julyan 3		REQUES	ST FC	R PERS	ONNEL	ACTION								
PART A - Requesting Office (Also complete Part B, Items 1, 7-22, 32, 33, 36 and 39.) 1. Action Requested												2. Request Number		
Recruitment 3. For Additional Information Call (Name and Telephone Number)							4. Proposed 2	ARPA: 132968 4. Proposed Effective Date						
NQBMTVK, FYSTD EXT. 000-000-0000 5. Action. Requested By (Typed Name, Title, Signature, and Request Date)						6. Action Authorized By				07/11/2010				
KJUBATG J.JQTV Assistant Chief, MAS 02:09:2011						Electronically Approved By: REPRITIO_PLIKOL Assistant Chief, MAS. 040813991								
PART B - For Preparation of SF 50 0 (Use only codes in FPM Supplement 292-1, Show all dates in month-day-y 1. Name (Last Fort Middle)					ear order.)		3. Date of Birth		4. Effective Dates 0	7/18/2010				
VRKLYOM, CWVUQ					SECOND ACTION		02/09/2011							
5-A. Code	5-B. Nature of Action REASSIGNMENT					6-A. Code 6-B. Nature of Action								
5-C. Code 5-D. Legal Authority						6-C. Code		6-D. Legal Authority						
N2M REG. 335.102 5-E. Code 5-F. Legal Authority						6-E. Code		6F. Legal Authority						
7. FROM: Position Title and Number						15. TO: Pesition Title and Number								
					PROGRAM SUPPORT ASSISTANT 058140 N14									
Li Sep Plan II. Gent Center III. Gent conferent III. Gent conferent III. Sep en Nave III. Sept Makes					14 by No. 15 See Cate 14 Seat red cod 11 larger han 14 Seat See Cate 15 Sea Seat 15 Se									
TEA Base Pay	- 10	B Sandry Adj	ISE AND BUILDING	Pe III	D. Otto Pay	100 Near Pay 100 Near Pay 100 Near Pay 100 Near Pay 38511.00 5453.00 43964.00 0.00								
14. Name and Location of Position's Organization						VA Medical Cen	of Position's Organization ter Oklahoma City,	ок						
						MEDICAL ADMINIS PATIENT ACCOUN	STRATION SERVICE TS							
EMPLOYEE DATA 23. Veterans Preference	None	3:1000-7	unor	313000000		24. Tenure	P. Wee	2 - Conditional	25. Agenc		Frederica for 327			
27. FEGLI	Sone 2-Point	3 - 10-Point Co 4 - 10-Point Co	omproudals	5 - 10-Point Con 6 - 10-Point Con	operable 30%	Career 28. Annuitant Indicator		2 - Conditional accest 3 - Endeficine		YES N 29. Pay R	YES No NO 29. Pay Rate Determinant			
30. Retirement Plan	ASIC E5			31. Service Comp. Date (Leave)		32. Work Schedule		T APPLICABLE		0 33. Part-1	0 33. Part-Time Hours Per			
K POSITION DATA	HERSHICA			11/15/2001		п	, in	LL-TIME		080	Drewelly Day Period			
34. Position Occupied	- Company for	1.000		35. FLSA Categ	loid.	36. Appropriation Code 84872800				37. Barga 1272	ining Unit Status			
38. Duty Station Code	1 - Congesion Service 1 - MSS General N 5 - Service 2 - Serviced Service 4 - MSS Career Searched N 5 - Service 39 Days Securion (City - County -						n)			1272				
403550109 40 AGENCY DATA LA POL		- V			enter Oklahom ETION 43. VI	a City, OK		44. QUALIFICATION STAND	DARDS USED					
45. EDUCATIONAL LEVEL		MATE DE GREE ATTAD	aro.	47. Azadesic Disci	iptima +5.FUNC	TIONAL CLASS		el CITATENANTE			RVINORY STATUS			
PART C - Reviews and Approvals (Not to be used in	by requesting	g office.)	Signature		I 2000			1 I-USA S-Other	1 1000	N Y-ymN-no	1 200			
Office-Function A. Position Authorized		initials	Signature		Date	Office Function D. English Language			Initials Signature		Date			
B. Classification						E. Drug Testing Y Position	ES NO X							
C.Placement						F.								
Approval: I certify that the information entered on this form is that the proposed action is in compliance with statutory and regular	accurate and I	Signature: One We	bHR App	rover								Approval Date: 07/21/2010		
requirements. CONTINUED ON REVERSE	ov	ER										07/21/2010		
52-118	PART D - Remarks by Requesting Office													
Olete to Dispurvisors: Da you lines of distincted or conflicting reasons for the employee's resignation/retirement? Will Tar., please state these facts on a segment other and struck to \$9.52.)														
of Time a, present other comes service on a supporter source and a statistic to 39' 22')														
		PART E - Empl				Privacy Act States	end							
		You are requested t and a forwarding as regarding your re- determine your of forwarding address a should have or any g This information is tell 5, U.S. Code. regula-	to furnish a	a specific reason or reason gray b	for your resignat a compidered in a	ion or retirement ny future decision	tions with regard to employ records, while section \$206	ment of individuals in the Feg- yequies agained to furnish the ice to the Jecustary of Labor ion of unemployment compets scales in voluntary, hardow, vany (1) your copies of those 6 expension to you, and (3) ach you may be entitled.	eral service and their a specific reason for					
		determine your el forwarding address s should have or any	ightity for all be used pay or com	or unemploymen primarily to ma pensation to who	nt compensation of you copies of a chivey are entitle	benefits. Your ny documents you	connection with administration of this info	on of unemployment compens wanted is voluntary; however, year, (1) your copies of those is	ation programs. failure to provide it					
		This information is title 5, U.S. Code.	Sections 3	inder authority of the order	of sections 301. Thorize OPM and	3301, and \$306 of agencies to issue	have: (2) pay or other or compensation benefits to vi	expeniation due you; and (3) ach you may be entitled.	any unemployment					
		 Reasons for Resignation 	mation Ret retirement	tirement (NOTE: t is effective at th	Your reasons are ne end of the day	e used in determining poss - midnight - unless you spe	ble unemployment benefits. cify otherwise.)	Please be specific and avoid ge	neralizations.					
2. Effective Date 3. Your Signature						Date Signed 4. Forwarding Address (Number: Street, City, State, ZIP Code)								
		2. Effective Date	3. 100F St	gnarice		5. Date org	nes . Forwarding Addre	is (Number, Servet, City, State, a	LIP Code)					
		PART F - Rema	arks for :	SF 50										
Q APPOINTMENT AFFIDAVIT EXECUTED ON 7-1: %1 FROZEN SERVICE NONE														
+2 CREDITABLE MILITARY NONE +3 PREVIOUS RETIREMENT PREVIOUSLY COVE 99 EMPLOYEE TRANSPERRED FROM THE VA IN '	RED													
99 EMPLOYEE TRANSFERRED FROM THE VA IN	TOPEKA KAN	ISAS												

Sample of a completed SF-52