

MENTAL HEALTH ASSISTANT VERSION 3 (MHA3) INSTALLATION GUIDE

PATCH YS*5.01*104

Version 5.01

May 2011

Department of Veterans Affairs VistA Health System Design & Development

Revision History

Date	Revisio n	Description	Author(s)
5/2011	1.0	Initial version	Roger Schultz
5/2011	1.1	Revised with team input	Team
5/2011	1.2	Revised with team input	Team

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Preface

The Veterans Health Information Systems and Architecture (VistA) Mental Health Assistant Version 3 (MHA3) Installation Guide Patch YS*5.01*104 provides detailed instructions and requirements for installing and implementing the Graphical User Interface (GUI) software application.

Section 508 of the Rehabilitation Act

NOTE: The Veterans Health Administration (VHA) fully supports Section 508 of The Rehabilitation Act and is committed to equal access for all users. While every effort has been made to ensure Section 508 compliance, we realize that there may be other issues. If you have questions or would like to see a copy of the Compliance Action Plan for future releases, please contact:

Richard Fischer Mental Health Enhancements Product Development Project Management Team 5 Hines, Illinois Mo, Tu, We: 708-786-7529 Th. Fr: 630-858-7790

Test Sites

VistA MHA3 Patch YS*5.01*96 and YS*5.01*104 has been tested by the following Veteran Affairs Medical Centers (VAMCs) and Healthcare Network Systems (HCS):

Test Sites/Integrated	Operating System Platform	Test Site Size
Atlanta, GA VAMC	Cache/VMS	Large
Upstate New York HCS	Cache/VMS	Large/ Integrated
North Texas HCS	Cache/VMS	Large
Oklahoma City, OK VAMC	Cache/VMS	Large

Software and Documentation Retrieval Information

MHA3 Documentation Website Locations

VistA MHA3 Installation Guide (i.e., YS501104_IG.pdf and YS501104_IG.doc), User Manual (i.e., YS501104_MHA3_UM.pdf and YS501104_MHA3_UM.doc) are available in MS Word Format (doc) and Portable Document Format (pdf) at the following Website locations:

VistA Mental Health Version 5.01 Home Page:

http://VistA.med.va.gov/ClinicalSpecialties/menthlth/Index.html

VistA Documentation Library (VDL):

http://www.va.gov/vdl/

Anonymous Software Directory

VistA MHA3 Installation Guide (i.e., YS501104_IG.pdf and YS501104_IG.doc), User Manual (i.e., YS501104_MHA3_UM.pdf and YS501104_MHA3_UM.doc) are available in MS Word Format (doc) and Portable Document Format (pdf) are available on the Office of Information Field Offices (OIFOs) ANONYMOUS SOFTWARE directory FTP addresses listed below:

NOTE: All sites are encouraged to use the File Transfer Protocol (FTP) capability. Use the FTP address "download.vista.med.va.gov" (without the quotes) to connect to the first available FTP server where the files are located.

OIFOs	FTP ADDRESS	DIRECTORY
ALBANY	ftp.fo-albany.med.va.gov	[ANONYMOUS.SOFTWARE]
HINES	ftp.fo-hines.med.va.gov	[ANONYMOUS.SOFTWARE]
SALT LAKE CITY	ftp.fo-slc.med.va.gov	[ANONYMOUS.SOFTWARE]

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MHA3 Software and Documentation Files Retrieval Formats

MHA3 Patch YS*5.01*104 exports the following folders and files. There is no KIDS build for Patch YS*5.01*104, that is provided by Patch YS*5.01*96.

FILE NAMES	CONTENTS	RETRIEVAL FORMATS
YS_501_104_SETUP.exe	Mental Health Assistant YS_MHA.exe YS_MHA_A.dll YS_MHA_AUX.dll	BINARY This file is the complete install for the Mental Health Assistant GUI Version 1.0.3.47, client.
YS_MHA.exe	MHA3 Executable	BINARY
YS_MHA_A.DLL	DLL interface to Clinical Reminders functions in CPRS. This DLL is deployed to C:\Program Files\vista\Common Files	BINARY
YS_MHA_AUX.dll	Required by YS_MHA_A.DLL and YS_MHA.exe. This DLL is deployed to C:\Program Files\vista\Common Files	BINARY DLL used by MHA3 for scoring complex instruments.
YS501014_IG.pdf	Mental Health Assistant Version 3 (MHA3) Installation Guide Patch YS*5.01*104	BINARY
YS501104_IG.doc	Mental Health Assistant Version 3 (MHA3) Installation Guide Patch YS*5.01*104	BINARY
YS501104_MHA3_UM.pdf	Mental Health Assistant Version 3 (MHA3) User Manual Patch YS*5.01*104	BINARY
YS501104_MHA3_UM.doc	Mental Health Assistant Version 3 (MHA3) User Manual Patch YS*5.01*104	BINARY

Introduction

The VistA Mental Health Assistant (MHA) is the graphical user interface (GUI) for the VistA Mental Health Package (MHP). MHA was developed to create an effective and efficient tool for clinicians (not just mental health clinicians) and their patients to use for the administration and scoring of assessment instruments and interviews. Additionally, results are displayed in report and graphical formats. MHA and MHP support mental health assessments (e.g., psychological testing, structured interviews, questionnaires, etc.) that are not available elsewhere in the Computerized Patient Record System (CPRS)/Veterans Information System and Technology Architecture (VistA). MHA has enjoyed widespread usage among mental health clinicians over the past several years, and the current revisions of MHA and MHP initiate steps toward reengineering VistA Mental Health functionality.

History: Defect Patch YS*5.01*96 was released to the field on March 10, 2011. A few weeks later, two errors in the Mental Health Assistant (MHA) were discovered. The errors were related only to the GUI aspects of MHA, the KIDS build was fine. Patch YS*5.01*96 was installed in approximately half of the VHA sites, and further installations were placed on hold.

Patch YS*5.01*104 addresses the GUI short comings.

GUI Changes in this patch

There are three changes to the Mental Health Assistant, version 3, in this patch.

Problem 1:

Within a week or two of release, a few sites reported a "List out of bounds" error when entering data on the MBMD instrument (Millon Behavioral Medicine Diagnostic). This instrument has 165 questions. None of the other 50 or so instruments in the Mental Health Assistant (MHA3) were having problems.

Resolution:

The problem was caused by the identification of the first question in the instrument as having a Question IEN of 146 instead of Question IEN 1046. This was a error in the Delphi code and was very easily remedied. This issue was not discovered until after the patch was released.

Problem 2:

Reports of the administrations of mental health instruments that were entered via the roll-and-scroll version of the Mental Health Package (MHA2); were not being displayed in the Mental Health Assistant (MHA3)

Instrument Results Review. The date and the name of the instrument are listed among the administered tests for a given veteran, but when the user attempts to view the report of a MHA2 test, the user would see the dialog "This administration was not saved properly; the identification number is missing in the file 601.84."

Resolution:

An error catching routine in MHA3 would not display instruments that did not have an administrative IEN. The MHA2 administrations are not saved with administrative IENS but they are identified by date, instrument and patient ID's. The correction is to display the results of administrations with and without administrative IENS.

A third change corrects the responsibility of the person who signs a progress note in CPRS that is generated by the administration of a MH instrument processed within MHA3. The person who is identified in the combo box as the ordering provider ("Instruments Ordered By:") is responsible for the progress note (ie. Review and Signing), not the person who interviews the patient. In most cases the person who orders the administration and the person who interviews the patient are the same person; but there are situations where a clerk might interview a patient for hospital admission, administering a host of instruments on behalf of the admitting physician, and the physician would be required to sign the progress note regarding the validity of the patient's reported results.

Those sites that have already installed patch YS*5.01*96 can run the YS_501_104_Setup.EXE.

Those sites that have not installed YS*5.01*96 should install the YS_501_96.KID build and download YS_501_104_SETUP.exe and execute it. Sites are to disregard the YS_501_96_SETUP.exe. The compliance date of YS*5.01*96 will be extended to match the compliance date of YS*5.01*104

Security Information

This section addresses any unique legal requirements and responsibilities pertaining to the Mental Health Assistant Version 3, software application and necessary security measures to protect the integrity of the software and its data.

Security Management

There are no unique legal requirements pertaining to Mental Health Assistant software application with the exception that some of the psychological tests are copyrighted. Copyrighted tests are used by permission of the copyright holders. Use of these tests must be consistent with contracts between VHA and copyright holders.

Security Features:

SecureDesktop

SecureDesktop is a set of security features intended to prevent unattended patients taking on-line tests from using the Personal Computer (PC) for other purposes. The SecureDesktop features construct a screen to cover the entire PC desktop. Non-alphanumeric keys are trapped to keep the patient from using the task bar and operating system functions (such as Task Manager). The Patient Entry button on the Instrument Administrator form is the only instrument data entry method that activates the SecureDesktop features. The **Patient Entry button** should **only** be used for the on-line patient administration of data entry of forms, instruments and surveys. The SecureDesktop security features **cannot** be defeated once the Patient Entry button becomes active. Excessive non-alphanumeric keystrokes are interpreted as "hacking" efforts and MHA is terminated. At the conclusion of the patient's data entry session, MHA is terminated. Upon termination of the Windows session the user is logged off and the PC is shut down, which means that the user has to enter their network user name and password to log back on to the desktop.

Alerts:

Alerts are not required for this release.

Remote Systems:

All GAF scores entered through the Mental Health Assistant GAF form are dynamically sent to the National Patient Care Database (NPCD) at the Austin Automation Center (AAC).

All Mental Health Assessment data entered through the Mental Health Assistant Instrument Administrator form are dynamically sent from local VistA servers to the NMHDS Oracle databases at the VA Pittsburgh Healthcare System (Highland Dr.).

Archiving/Purging:

MHA3 software does not include archiving and/or purging capabilities.

Contingency Planning:

Each facility using the MHA software application **must** develop a local contingency plan to be used in the event of application problems in a live environment. The facility contingency plan **must** identify procedures used for maintaining the functionality provided by the software in the event of a system outage.

Interfacing:

The non-menu option, YS BROKER1 [YS BROKER1] contains the context necessary to interface MHA Version 3, software application to the **V***ist***A** database.

Electronic Signatures:

MHA Version 3, Addiction Severity Index (ASI) software component utilizes the electronic signature functionality.

Menus

MHA3 software does not contain any menu options of particular interest to Information Security Officers (ISOs).

Security Keys:

MHA3, software application did not release any new security keys. However, the YSP security key is required to control access to the results of "non-exempt" tests. Holders of the YSP security key are controlled (i.e., given out by the Chief of Psychology or a senior psychologist at a facility that does not have a Chief of Psychology). The Chief of Psychology or senior psychologist also determines which tests are "exempt" (i.e., the results can be seen by anyone), and which are "non-exempt" (i.e., require the YSP key to see the results).

File Security:

There is no file security associated with the release of MHA Version 3 software application.

References:

Kernel V. 8.0 Systems Manual

Official Policies:

There is no official policy unique to the MHA Version 3 software application regarding the modification of the software and distribution of the product.

Pre-Installation Information

The following information contains recommendations and requirements that should be acknowledged **prior** to installing Patch YS*5.01*104.

Install Patch YS*5.01*96

Only the KID build is needed for Patch YS*5.01*96 to be installed. The installation of YS*501_96_SETUP.exe is not needed. It is replaced by YS_501_104_SETUP.exe.

Create TIU Document Definitions:

The following progress note title needs to be added to the TIU Document Definition hierarchy using the TIU option Create Document Definitions.

This note title was setup per the instructions of patch YS*5.01*85 (January 2008).

The title can be entered under the site-appropriate Document Class.

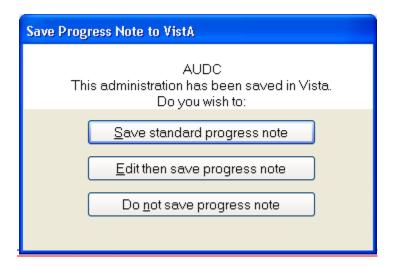
The title is needed in order to generate a progress note in CPRS from a test administration in MHA. The title was recommended by the Clinical Documents New Title Request Committee in order to be consistent with TIU standardization terminology.

Mental Health Diagnostic Study Note

Be sure that the title is named specifically as listed in your TIU hierarchy.

When the title is set up in TIU, you have a choice to save a progress note in VistA and the note will contain the results of the tests administered in that session of MHA. The note will be linked to the visit location selected at the onset of the testing session, and the visit will be passed as historical.

Example: Progress note dialog in MHA.



Exceptions to this would be any test that is restricted with the YSP key. Administrations of such tests will not pass a progress note to CPRS, in line with the restricted view of the test results to holders of the YSP key.

Additionally, if an instrument is administered through a clinical reminder dialog, the results that pass will be based on the clinical reminder dialog set up, and will be sent to the note that is active during the processing of reminder dialogs. A separate note will not be created for those results of MHA instruments administered through clinical reminder dialogs.

Recommended Users:

<u>Information Resources Management (IRM) Staff</u>

IRM staff is recommended for installing and supporting MHA3, Patch YS*5.01*96 and Patch YS*5.01*104 requirements.

Clinicians

It is recommended that clinicians enter the patient demographics data and define the interviews parameters. Any user who would normally use CPRS should also have access to MHA.

Windows Conventions

MHA3 software application uses a Graphical User Interface (GUI) for the startup, setup, and assignment functions.

VistA Operating System

Mental Health V. 5.01 Package currently runs on the standard hardware platforms used by the Department of Veterans Affairs Health Care System facilities. These systems consist of standard or upgraded Alpha AXP clusters, and run either Cache-VMS or Cache-NT and the Open M product.

VistA Operating System Performance Capacity

There are no significant changes in the performance capacity of the VistA operating system once the Mental Health Assistant Version 3 Patch YS*5.01*96 is installed. The software application should not create any appreciable global growth or network transmission problems. There are no memory constraints.

MHA Software Application Installation Time

MHA3 Patch YS*5.01*104 installation time takes at least 10 minutes during off peak hours.

Users on the System

MHA users may remain on the system. However, installation of Patch YS*5.01*104, should be done during off peak hours.

Required Patch

The following patch **MUST** be installed prior to installing MHA3 Patch YS*5.01*104:

Software Applications	Patch
Mental Health V. 5.01	YS*5.01*85
Mental Health V. 5.01	YS*5.01*96

Client: GUI Software:

NOTE: This version of the client software must be installed as a **new** installation.

IRM Staff:

NOTE: USERS installing SecureDesktop software on a Windows XP environment **must** have Administrator privileges on the PC Workstation platform.

- 1. Copy the YS_501_104_SETUP.exe to an empty (temporary or scratch) directory.
- 2. Run the YS_501_104_SETUP.exe file (i.e., double click on it). This starts the MHA3, installation process. (See the Mental Health Assistant Install Windows Illustrations section on the following pages).
- 3. If the optional SecureDesktop functionality is desired, be sure to first install MHA3 using YS_501_104_SETUP.EXE file and then run the file named YS50185_SD_SETUP_1_0_2_77.exe (Released with Patch YS*5.01*85). Please note: installation of the Secure Desktop may require you to disable McAfee HIPS on the individual workstation. McAfee HIPS seems to block the required install of dwlgina2.dll.

As an alternate method of installing the software, ensure that the YS_MHA.exe file is placed in the C:\Program Files\Vista\YS\MHA3 directory (workstation or application server). The two files YS_MHA_A.dll and YS_MHA_AUX.dll must be placed in the C:\Program Files\Vista\Common Files on the workstations of all users.

If running the Secure Desktop or Offline mode, sites will need to copy the borlndmm.dll from the C:\program files\vista\common files folder and place in the same folder as the YS_MHA.exe.

IMPORTANT: VA policy requires that the two files YS_MHA_A.dll and YS_MHA_AUX.dll be placed in the C:\Program Files\Vista\Common Files on the workstation of all users.

Mental Health Assistant Install, Windows Illustrations

The following illustrates the **Mental Health Assistant Install windows**. When the default responses are accepted, MHA3 is installed into the appropriate **V***ist***A** directory on the user's workstation.

Installing Mental Health Assistant on your Computer

Double click on YS_501_104_SETUP.exe

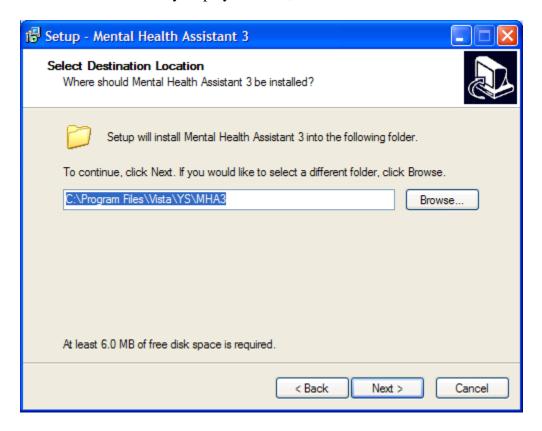
Example: From the **Mental Health Assistant Welcome** dialog box, **click** on the **Next** command button (located at the bottom of the window) to continue with the install. The **Choose Destination Location** dialog box will appear.



Choose Destination Location

Example: The **Choose Destination Location** dialog box text asks "Which directory do you want to install this program into? We strongly recommend that, while the drive may be modified, the default directory structure be used (Drive:\Program Files\Vista\YS\MHA3).

To install to the directory displayed below, click on the Next button.



To install to a different directory, click Browse and select another directory.

Folder Does Not Exist

Example: The **Folder Does Not Exist** dialog box text asks "The folder: C:\Program Files\Vista\YS\MHA3 does not exist. Would you like the folder to be created?

To create the folder displayed below, click Yes.



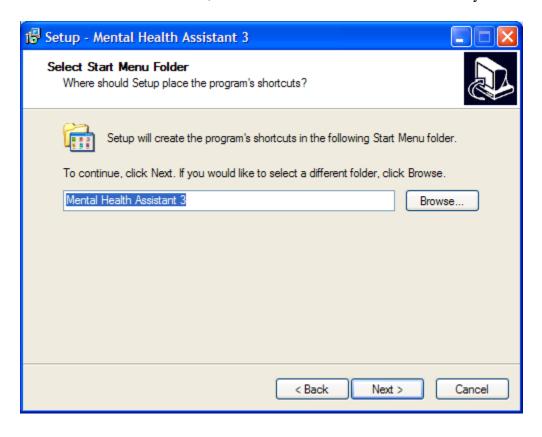
If the button No is clicked the folder is not created and you are returned to the Select Destination dialog box.

Select Start Menu Folder

Example: The **Select Start Menu Folder** dialog box text asks "Where should Setup place the program's shortcuts? We strongly recommend that the program's shortcuts be placed in the Start Menu Folder.

To install to the folder displayed below, click Next.

To install to a different folder, click Browse and select another directory.

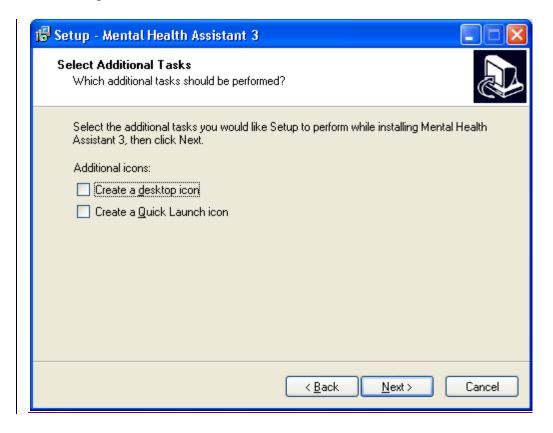


Select Additional Tasks

Example: Which additional tasks should be performed?

To install desktop icon, check the box.

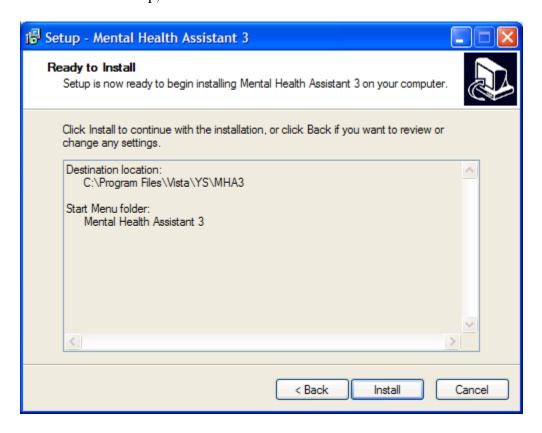
To install quick launch, check the box, click Next.



Ready to Install

Example: The **Ready to Install** dialog box text states "Setup is now ready to begin installing Mental Health Assistant 3 on your computer. Click Install to continue with the installation, or click Back if you want to review or change any settings. Destination location: C:\Program Files\Vista\YS\MHA3. Start Menu folder: Mental Health Assistant 3.

To continue the setup, Click Install.



Installing Mental Health Assistant 3

Example: The **Mental Health Assistant 3 Installing** dialog box text states "Please wait while Setup installs Mental Health Assistant 3 on your computer."



Completing the Mental Health Assistant 3 Setup Wizard

Click on the **Finish command button** (located within the Setup - Mental Health Assistant 3 dialog box bottom right side) to exit Setup.

Example: The **Setup** - **Mental Health Assistant 3** dialog box text displays "Setup has finished installing Mental Health Assistant 3 on your computer. The application may be launched by selecting the installed icons."

The first time "Instrument Administrator" is launched, it may take a couple of minutes to load all of the instruments. Subsequent launches of "Instrument Administrator" should be much quicker.



Examples: A typical MHA3 file tree after installing MHA3:

C:\Program Files\Vista\YS\MHA3

YS_MHA.exe YS_MHA.HLP (From Patch YS*5.01*85) YS_MHA.JCF (From Patch YS*5.01*85) Uninst000.dat uninst000.exe

C:\Program Files\Vista\Common Files

YS_MHA_A.dll YS_MHA_AUX.dll

C:\Documents and Settings\VHAXXXCliniJ.VHAXX\Application Data\MHA3 is an example path. The actual path will vary with the current user's configuration.

C:\Documents and Settings\VHAXXXCliniJ.VHAXX\Application Data\MHA3\Answer Files

This is usually empty, unless there are off-line records that haven't been uploaded to VistA yet. Example filename: 2~3050623-134647~AUDIT.adm.

There are usually a large number of files in this folder; all of them are instrument definition files. Example filename: AUDIT~3040624.res.

Example: Files added to the MHA3 file tree after installing the optional SecureDesktop software from Patch YS*5.01*85, YS50185_SD_SETUP_1_0_2_77.exe.

c:\Program Files\Vista\YS\MHA3

YS_MHA_SD_INSTALLGINA.exe YS_MHA_SD_UNINSTALLGINA.exe YS_MHA_VASD.exe

C:\Windows\System32 dwlGina2.dll

Post Installation Instructions

Uninstalling MHA3

- 1. Click on All Programs
- 2. Click on the Start Button
- 3. Find the Mental Health Assistant 3 icon group
- 4. Click on the Uninstall Mental Health Assistant entry, as shown below.

Example: MHA3 menu entries on the Windows Start menu. Click on the Uninstall Mental Health Assistant entry.



Example: Confirmation screen to remove Mental Health Assistant 3. Click on Yes.



Example: Confirmation screen to that Mental Health Assistant 3 has been uninstalled. Click on the Ok button. MHA3 is now uninstalled.



Installing SecureDesktop Functionality in MHA3

The optional Patient-Entry functions built into MHA3 are disabled by default and by design, and should only be enabled if there is a need to use MHA3 for patient-self-administered assessments. If SecureDesktop is installed, it must be installed after MHA3 is installed.

NOTE: Only users with Administrator Privilege are able to install or uninstall SecureDesktop.

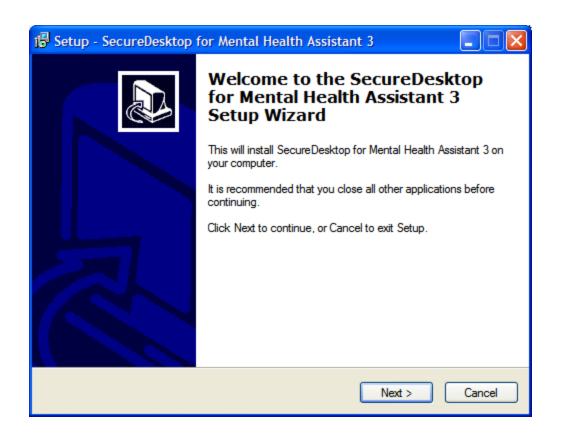
SecureDesktop files are installed or uninstalled using a separate setup file than the one for installing MHA3. All the files necessary to use SecureDesktop are bundled in a single setup file. The SecureDesktop files MUST be installed to the same folder as the one containing the main MHA3 file (YS_MHA.exe)—this is why MHA3 must be installed first.

NOTE: MHA3 requires a custom version of SecureDesktop, which is distributed along with MHA3. No other distributions of SecureDesktop will work with MHA3 as of this writing.

PRIOR to installing the Secure Desktop, the **Patient Entry** button on MHA3's **Instrument Administrator** form is disabled, and these functions are not available to the user.

Example: To start the installation process, execute the file named YS50185_SD_SETUP_1_0_2_77.exe. This is available on the Office of Information Field Offices (OIFOs) ANONYMOUS SOFTWARE directory FTP sites. Download as a binary type of file.

This action will display the following **Setup – SecureDesktop for Mental Health Assistant 3** screen. Click on the **Next** button to continue the installation process.

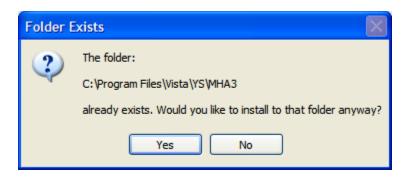


NOTE: SecureDesktop **must** be installed to the same folder where MHA3 was installed.

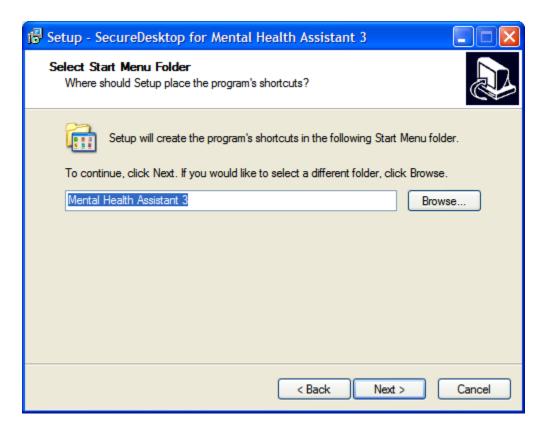
Example: Folder selection screen. Click on the **Next** button.



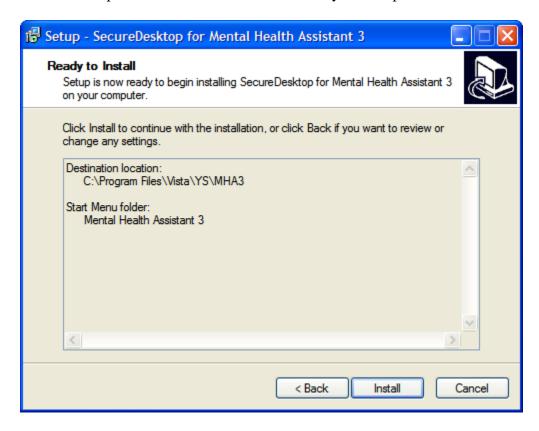
Example: Folder Exists screen. If MHA3 is already installed—as recommended, the **Folder Exists** confirmation dialog is shown. Click on the Yes button to install to that folder.



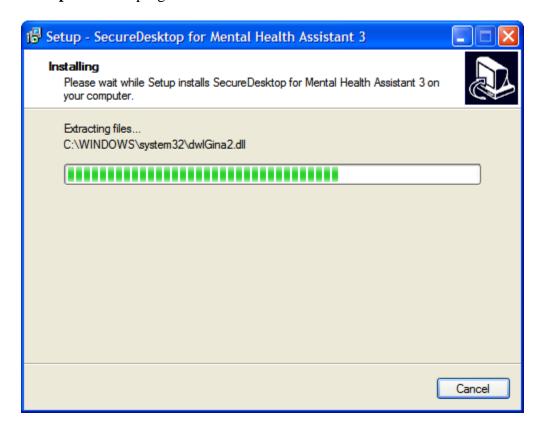
Example: Select Start Menu Folder screen. To continue creating the program's shortcuts in the **Start Menu Folder** - click on the **Next** button.



Example: Ready to Install screen. Click on the **Install** button to continue with installing SecureDesktop for Mental Health Assistant 3 on your computer.



Example: Install progress screen.

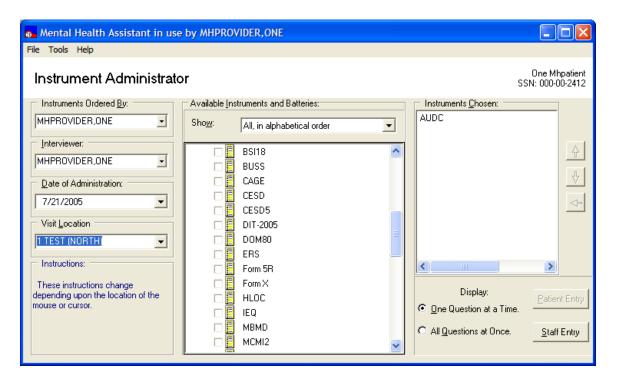


NOTE: Clicking on the **Finish** button will cause your computer to restart, so be sure to save any unsaved data before you click on Finish.

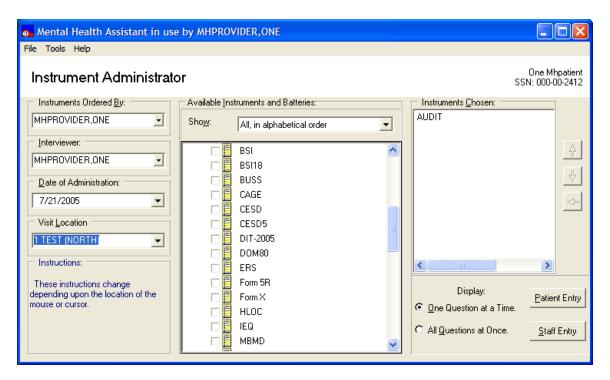
Example: Restart computer screen. Click Finish, to complete the installation procedure.



Example: Before installing SecureDesktop, the **Patient Entry** button on MHA3's **Instrument Administrator** form is disabled, and these functions are not available to the user, as shown below.



Example: After installing SecureDesktop, the **Patient Entry** button on MHA3's Instrument Administrator form is enabled, and these functions become available to the user, as shown below. A test must also be selected in order to activate the Patient Entry button.



NOTE: These requirements **must** be met to activate SecureDesktop:

- MHA3 is properly installed on the LOCAL workstation (NOT a fileserver).
- The PC's operating system is Windows XP
- The dwlGina2 DLL has been installed successfully. This is done automatically, when installing SecureDesktop.
- The PC was rebooted after installing SecureDekstop
- The borlndmm.dll file must reside in the same location as the YS_MHA.EXE.

Uninstalling SecureDeskstop

- 1. Click on the Start Button
- 2. Click on All Programs
- 3. Find the Mental Health Assistant 3 icon group
- 4. Click on the Uninstall SecureDesktop for MHA3 entry, as shown below.

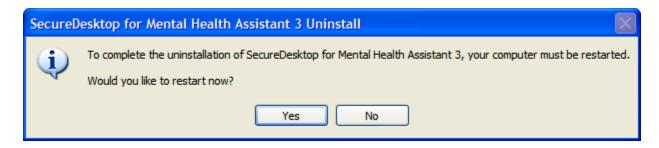
Example: MHA3 menu entries on the Windows Start menu. Click on the Uninstall SecureDesktop for MHA3 entry.



Example: Confirmation screen to remove SecureDesktop. Click on Yes.



Example: Confirmation screen to **restart** computer. You must restart the computer after uninstalling SecureDesktop. Click on the Yes button. Be sure to save any unsaved data before you click on Yes. The **Patient-Entry** feature will no longer be available on MHA3.



SecureDesktop & Screen Pass: How to correct Windows-Registry problems.

According to the Birch Grove Software site:

"Screen Pass is a screen locking system for Windows® that extends the capability of the standard workstation lock and gives network administrators complete control over idle workstations.

With Screen Pass, network administrators can enforce screensaver password use, screensaver timeout, and screen saver selection. Advanced features include automatic logout, automatic shutdown, customizable administrator override, and auditing of all logon/logoff and lock/unlock events.

Intended primarily for workstations connected to Novell Netware or Microsoft networks, Screen Pass can be distributed and managed remotely with or without group policy. The central management feature makes Screen Pass ideal for small, medium, and large networks - anywhere that security of idle workstations is a concern."

Screen Pass installs its own version of a gina.dll and it may take precedence over the one used by Secure Desktop. If SecureDesktop does operate properly these changes may be necessary in the Windows Registry:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL=dwlgina2.dll

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL_ScreenPass=msgina2.dll

See Remedy Ticket # HD0000000278953.

SecureDesktop: How to correct dwlGina2.dll problems.

A dwlGina2.dll error problem may occur when a non-administrator uninstalls MHA3 without an administrator first de-activating SecureDesktop.

Here is how to fix it:

- 1. Turn off defective PC, if on.
- 2. Start the PC and Windows in SAFE mode.
- 3. Logon as Administrator.
- 4. Find the media containing the YS_MHA_SD_UNINSTALLGINA.exe file. These files are typically found at C:\Program Files\Vista\YS\MHA3. Run
- YS_MHA_SD_UNINSTALLGINA.exe. Click Yes, to uninstall it.
- 5. Reboot in normal mode.

If this doesn't work, then modify step five by first finding and running YS_MHA_SD_INSTALLGINA.exe. Click Yes, to install it. Then follow the remainder of step five.

Setting up VistA MHA3 on CPRS GUI Tools Menu

WARNING: THIS STEP IS MANDATORY, TO COMPLETE THE VistA MHA3 INSTALLATION PROCESS.

This procedure configures VistA so that "Mental Health Assistant" appears as a choice on a user's Tools menu on the CPRS desktop software. Unlike previous versions of MHA, where this was optional, Version 3 of VistA MHA MUST be started from the CPRS Tools Menu. Selecting this choice from the CPRS Tools menu will offer the user full MHA3 functionality, based on a user's particular access permissions in VistA.

The basic steps for setting up VistA MHA3 on the Tools menu are no different from doing it for other applications. The main difference lies in how the Name=Command entry is formatted. The following text capture is taken from the CPRS Setup documentation, to serve as an example of how to perform this step for MHA3:

Example: Setting up VistA MHA3 on the CPRS Tools menu.

```
Select GUI Parameters Option: tm GUI<ENTER> Tool Menu Items
CPRS GUI Tools Menu may be set for the following: <ENTER>
1 User USR [choose from NEW PERSON]
2 Location LOC [choose from HOSPITAL LOCATION]
3 Division DIV [REGION 5]
4 System SYS [OEX.ISC-SLC.VA.GOV]
Enter selection: 1<ENTER> User NEW PERSON
Select NEW PERSON NAME: MHPROVIDER, ONE < ENTER> CPF
----- Setting CPRS GUI Tools Menu for User: MHPROVIDER, ONE-----
Sequence: ? <ENTER>
Enter the sequence in which this menu item should appear.
Select Sequence: 2
Are you adding 2 as a new Sequence? Yes//<ENTER> YES
Sequence: 2// <Enter>
Name=Command: Mental Health Assistant=C:\Progra~1\Vista\YS\MHA3\YS MHA.exe
s=%SRV p=%PORT c=%DFN u=%DUZ m=%MREF
```

From the previous example, adjust according to your own system's settings, such as New Person Name and other parameters—consult the CPRS Setup Guide for the meaning of these parameters. The pertinent portion of the example is the "Name=Command:" field. This field should be entered exactly as shown, in a single line—no line-breaks allowed, including all the % parameters that follow the filename and path to the MHA3 executable file.

The path shown represents a typical path used during a default installation. If your path is different, adjust accordingly. **ALL five parameters must be included as shown above, in the precise order in which they are found in the example.** Here is what the Name=Command line should look like:

Example: Mental Health Assistant=C:\Progra~1\Vista\YS\MHA3\YS_MHA.exe s=%SRV p=%PORT c=%DFN u=%DUZ m=%MREF

Sequence number 2 is shown in the example, but, if you have other entries in the Tools Menu, then the next free sequence number will do just fine. (Sometimes when cutting and pasting, unseen control characters can be included in the text and will cause the command line to malfunction.)

After this step is completed, a new choice will appear in the user's CPRS Tools Menu labeled "Mental Health Assistant". Clicking on this menu entry will start MHA3 with a selected patient synchronized to the one currently selected in CPRS.

Refer to the CPRS Setup Guide, dated August 2000, for more information about this procedure.

Setting up VistA so that individual MHA3 assessments are also listed on the CPRS GUI Tools Menu

NOTE: THIS STEP IS OPTIONAL

This procedure configures VistA so that you can add a variable number of individual, specific assessment-types choices, to the Tools menu in the CPRS GUI. This is in addition, or instead of, the Mental Health Assistant choice described above. This step is optional and will have no effect on the procedure described above.

The steps for setting up individual assessment types are identical to setting up MHA3, with one significant difference: The Name=Command line has one added parameter at the end of the parameter list. This parameter indicates the "code" name of the instrument to be added to the Tools menu. In this example, CAGE is added to the Tools menu. Here is what the Name=Command line should look like to add CAGE:

Example: Mental Health Assistant=C:\Progra~1\Vista\YS\MHA3\YS_MHA.exe s=%SRV p=%PORT c=%DFN u=%DUZ m=%MREF CAGE

As above, this entire Name=Command line should be on one line—no carriage returns, and the next open sequence number on the menu will work fine.

Example: Two new entries on the CPRS Tools menu; Mental Health Assistant and CAGE (individual assessment type).

