

# **Update**

# Clinical Reminders VA-TH VVC REMINDERS

**Install Guide** 

June 2019

Product Development
Office of Information Technology
Department of Veterans Affairs

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## Introduction

VA Video Connect (VVC) is VA's secure and encrypted videoconferencing tool. To optimize use of this modality among interested Veterans and their VA care teams, the Office of Connected Care/Telehealth has developed a display clinical reminder to indicate which Veterans are capable of using VVC based on evidence of a prior encounter, a VVC capable device, and availability of cellular or internet connectivity. Their VVC capable status will then be displayed on the cover page of CPRS.

One dialog is included in the update. The VA-TH BL VVC CAPABILITY ASSESSMENT dialog is a brief assessment of a patient's capability of using VA Video Connect. **Sites can decide who should use the dialog and where it should be deployed. Deployment should be coordinated with Telehealth staff.** The dialog is linked to the VA-TH VVC CAPABLE INFORMATION definition; however, the replacement group will be the only section of the dialog available to a user if the definition is DUE for a patient. The replacement group only offers the ability to document the patient is not capable of VA Video Connect, which will remove the reminder from the cover sheet.

Three reminder definitions are included in the update.

- 1. The VA-TH VVC CAPABLE INFORMATION definition's purpose is to communicate to users that the patient can use VA Video Connect. It is not a typical definition used to remind staff to perform an intervention with the patient. If the definition status is DUE for a patient, then "Info Only: VA Video Connect Capable" will display on the cover sheet in the Clinical Reminder section indicating the patient is capable of participating in VA Video Connect visits. Users should be educated of the reminder's purpose and that no interaction with the reminder is required.
- 2. The second definition is VA-TH BL VVC CAPABLE. It is used as branching logic within the VA-TH VVC CAPABILITY ASSESSMENT dialog.
- 3. The third definition is VA-TH VVC TEST PENDING REPORT. This reminder is to be used as a reminder due report to list patients who have indicated he/she has the ability and equipment to use VA Video Connect but has not completed a test call. The report will generate a list of patients who need to complete a test call with telehealth staff.

The exchange file contains the following components:

#### **HEALTH FACTORS**

VA-REMINDER UPDATES
VA-UPDATE\_2\_0\_80
VA-TH VVC
VA-TH VVC NOT CAPABLE
VA-TH VVC CONFIRMED
VA-TH VVC TEST PENDING

#### VA-TH VVC NO DEVICE AND/OR BROADBAND

#### REMINDER SPONSOR

Office of Connected Care

#### REMINDER LOCATION LIST

**VA-TH 179 ENCOUNTERS** 

#### REMINDER TERM

VA-REMINDER UPDATE\_2\_0\_80 VA-TH VVC NOT CAPABLE VA-TH VVC ENCOUNTERS VA-TH VVC CONFIRMED VA-TH VVC TEST PENDING VA-TH VVC CAPABLE

#### **REMINDER DEFINITION**

VA-TH BL VVC CAPABLE VA-TH VVC TEST PENDING VA-TH VVC CAPABLE INFORMATION

#### REMINDER DIALOG

VA-TH VVC CAPABILITY ASSESSMENT

### **Install Details**

This update is being distributed as a web host file. The address for the host file is: http://vista.med.va.gov/reminders/UPDATE\_2\_0\_80.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

#### Installation:

\_\_\_\_\_

This update can be loaded with users on the system. Installation will take less than 20 minutes.

# **Install Example**

To Load the Web Host File. Navigate to Reminder exchange in Vista

```
+ Next Screen
                          - Prev Screen
                                          ?? More Actions
     Create Exchange File Entry
                                        LHF
                                             Load Host File
CHF
    Create Host File
                                        LMM
                                             Load MailMan Message
                                             List Reminder Definitions
CMM Create MailMan Message
    Delete Exchange File Entry
                                             Load Web Host File
                                        LWH
    Install Exchange File Entry
                                             Reminder Definition Inquiry
                                        RI
     Installation History
                                        RP
                                             Repack
Select Action: Next Screen// LWH
                                   Load Web Host File
Input the URL for the .prd file: http://vista.med.va.gov/reminders/UPDATE 2 0 80.PRD
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File

At the **Input the url for the .prd file:** prompt, type the following web address:

http://vista.med.va.gov/reminders/UPDATE\_2\_0\_80.PRD

You should see a message at the top of your screen that the file successfully loaded. http://vista.med.va.gov/reminders/UPDATE\_2\_0\_80.PRD successfully loaded.

Search and locate an entry titled **UPDATE\_2\_0\_80 VA-TH VVC REMINDERS** in reminder exchange

+Item	Entry	Source	Date Packed
178	UPDATE_2_0_80 VA-TH VVC	GRIFFITH@SALT LAKE CI	05/15/2019@05:36
	REMINDERS		
179	UPDATE_2_0_82 VA-ADVANCE CARE	PLOTT@SALT LAKE CI	04/26/2019@09:33
	PLANNING		
180		GRIFFITH@SALT LAKE CI	05/02/2019@09:50
	DEPLOYMENT UPDATE		
181		GRIFFITH@SALT LAKE CI	06/05/2019@12:42
	ELIG FOR PRIM FAMILY CG UPDATE		
182	UPDATE_2_0_86 VA-PC3 VETERAN	GRIFFITH@SALT LAKE CI	05/31/2019@11:36
	CARE AGREEMENT		
+	+ Next Screen - Prev Scree		>>>
	Create Exchange File Entry		
	Create Host File		0
	Create MailMan Message		
DFE [	Delete Exchange File Entry	LWH Load Web Host File	
IFE 1	Install Exchange File Entry	RI Reminder Definitio	n Inquiry
IH I	Installation History	RP Repack	
Select Action: Next Screen// IFE			
Enter	a list or range of numbers (1-28	1): 178	

At the <u>Select Action</u> prompt, enter <u>IFE</u> for Install Exchange File Entry Enter the number that corresponds with your entry titled **UPDATE\_2\_0\_80 VA-TH VVC REMINDERS** (in this example it is entry 178, it will vary by site)

```
Category
                                                                             Exists
      Component
             GRIFFITH, ELIZABETH A at SALT LAKE CITY
Date Packed: 05/15/2019@05:36:08
Package Version: 2.0P35
Description:
The following Clinical Reminder items were selected for packing:
REMINDER TERM
  VA-REMINDER UPDATE 2 0 80
REMINDER DEFINITION
  VA-TH VVC CAPABLE INFORMATION
  VA-TH VVC TEST PENDING
Keywords:
Components:
     Enter ?? for more actions
Install all Components
                                               Install Selected Component
Select Action: Next Screen// IA
```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

Select Action: Next Screen// IA Install all Components

<u>During the installation, you will see several prompts:</u> \*Note that you will <u>Install</u> all new components\*

If you see this prompt, hit enter:

Reminder Dialog VA-TH VVC CAPABILITY ASSESSMENT is not linked to a reminder. Select Reminder to Link: VA-TH VVC CAPABLE INFORMATION// NATIONAL

You will be promped to install the dialog component:

	in so prompte to instant the dialog components		
Packed	reminder dialog: VA-TH VVC CAPABILITY ASSESSMENT		
Item	Seq. Dialog Findings	Type	Exists
1	VA-TH VVC CAPABILITY ASSESSMENT	dialog	
2	5 VA-TH VVC SUCCESS* Finding: *NONE*	group	
3	5.5 VA-TH VVC SUCCESS YES Finding: VA-TH VVC CONFIRMED (HEALTH FACTOR)	group	X
4	5.10 VA-TH VVC SUCCESS NO Finding: *NONE*	group	<b>A</b>
5	5.10.5 VA-TH VVC CAP ASSMNT HEADER Finding: *NONE*	group	
6	5.10.5.5 VA-TH VVC CAPABILITY ASSESSMENT INFO Finding: *NONE*	group	
7	5.10.5.10 VA-TH VVC VIDEO VISITS Finding: *NONE*	group	
8	5.10.5.15 VA-TH VVC CAMERA	group	
+	+ Next Screen - Prev Screen ?? More Actions		
DD D	pialog Details DT Dialog Text IS Insta	ll Selecte	d
DF D	Dialog Findings DU Dialog Usage QU Quit		
DS D	ialog Summary IA Install All		
Select	: Action: Next Screen// IA		

At the **Select Action** prompt, type **IA** to install the dialog –

Select Action: Next Screen// IA Install All

Install reminder dialog and all components with no further changes: Y// ES

Packe	ed reminder dialog: VA-TH VVC CAPABILITY ASSESSMENT		
VA-TH	VVC CAPABILITY ASSESSMENT (reminder dialog) installed	from exchang	e file.
<u> Iten</u>	n Seq. Dialog Findings	Туре	Exists
1	VA-TH VVC CAPABILITY ASSESSMENT	dialog	Χ
2	5 VA-TH VVC SUCCESS* Finding: *NONE*	group	X
3	and the contract of the contra	group	X X
4	5.10 VA-TH VVC SUCCESS NO Finding: *NONE*	group	X
5	5.10.5 VA-TH VVC CAP ASSMNT HEADER	group	X
6	Finding: *NONE* 5.10.5.5 VA-TH VVC CAPABILITY ASSESSMENT INFO Finding: *NONE*	group	X
7	5.10.5.10 VA-TH VVC VIDEO VISITS Finding: *NONE*	group	X
8	5.10.5.15 VA-TH VVC CAMERA	group	X
+	+ Next Screen - Prev Screen ?? More Actions		
DD	<b>J</b>	stall Selecte	d
DF	Dialog Findings DU Dialog Usage QU Qui	it	
DS	Dialog Summary IA Install All		
Selec	et Action: Next Screen// Q		

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.** 

```
Category
                                                                                      Exists
       Component
               GRIFFITH, ELIZABETH A at SALT LAKE CITY
Date Packed: 05/15/2019@05:36:08
Package Version: 2.0P35
Description:
The following Clinical Reminder items were selected for packing:
REMINDER TERM
  VA-REMINDER UPDATE_2_0_80
REMINDER DEFINITION
  VA-TH VVC CAPABLE INFORMATION VA-TH VVC TEST PENDING
Keywords:
Components:
      Enter ?? for more actions
Install all Components
                                               IS
                                                     Install Selected Component
Select Action: Next Screen// Q
```

You will be returned to this screen. Type Q to quit.

**Install Completed** 

## **Post Installation**

- 1. Map appropriate local findings to the following terms. Coordination with telehealth staff may be necessary to identify local findings.
  - a. Term: VA-TH VVC CONFIRMED

#### Description:

This term contains findings that represent the patient has successfully tested and/or used VA Video Connect. It is deployed with the following health factor. Map local equivalent findings.

National Health Factor: VA-TH VVC CONFIRMED

#### b. Term: VA-TH VVC NOT CAPABLE

#### Description:

This term contains findings that represent the patient is not capable of using VA Video Connect. The true term will remove the Info Only: VA Video Connect Capable reminder from the cover sheet. It is deployed with the following health factor. Map local equivalent findings.

National Health Factor: VA-TH VVC NOT CAPABLE

#### c. Term: VA-TH VVC TEST PENDING

#### Description:

This term contains findings that represent the patient has indicated he/she has the ability and equipment to participate in VA Video Connect, but still needs to conduct a test call. It is deployed with the following health factor. Map local equivalent findings.

National Health Factor: VA-TH VVC TEST PENDING

#### d. Term: VA-TH VVC ENCOUNTERS

#### Description:

This term contains findings that represent completed VVC encounters with the 179 stop code. The true term will display the "Info Only: VA Video Connect Capable" reminder on the cover sheet. It is deployed with the following location list. Map local equivalent findings according to instructions below.

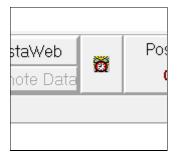
National Location List: VA-TH 179 ENCOUNTERS

- 2. Identify clinic locations which have a 179 credit stop code and map the location to the VA-TH 179 ENCOUNTERS location list.
  - **a.** Coordinate with telehealth staff to identify locations coded with the 179 stop code. A FileMan Print report is included in Appendix A to identify the hospital locations. A review of the list with telehealth staff may be necessary to identify all appropriate active locations.
  - **b.** Add the hospital locations to the VA-TH 179 ENCOUNTERS location list. Begin in the Reminder Managers Menu and follow the highlighted fields below. Important Note: All clinics created in the future with the 179 stop code need to be

added to this location list. Remind staff charged with creating new clinics to alert the CAC/HIS staff of new VVC locations.

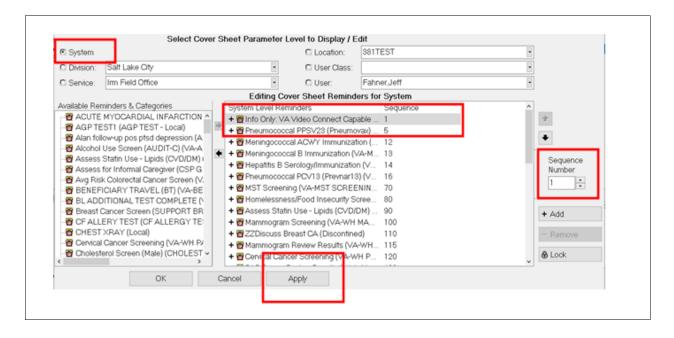
```
CF
          Reminder Computed Finding Management ...
   RM
          Reminder Definition Management ...
          Reminder Sponsor Management ...
   SM
          Reminder Taxonomy Management
   MXT
          Reminder Term Management ...
   TRM
   LM
         Reminder Location List Management ...
   RX
          Reminder Exchange
   RT
          Reminder Test
         Other Supporting Menus ...
   0S
          Reminder Information Only Menu ...
   INFO
   DM
          Reminder Dialog Management ...
          CPRS Reminder Configuration ...
   CP
   RP
          Reminder Reports ...
         Reminders MST Synchronization Management ...
  MST
   PL
         Reminder Patient List Menu ...
   PAR
          Reminder Parameters ...
   ٧S
          NLM Value Set Menu
   ROC
         Reminder Order Check Menu ...
   CQM
         NLM Clinical Quality Measures Menu
   XΜ
          Reminder Extract Menu ...
   GEC
         GEC Referral Report
Select Reminder Managers Menu <TEST ACCOUNT> Option: LM Reminder Location
List Management
   LL
         List Location Lists
   LI
         Location List Inquiry
         Add/Edit Reminder Location List
   LE
          Copy Location List
Select Reminder Location List Management <TEST ACCOUNT> Option: LE Add/Edit
Reminder Location List
Select Location List:
                         VA-TH 179 ENCOUNTERS
                                                  LOCAL
NAME: VA-TH 179 ENCOUNTERS Replace
CLASS: LOCAL//
SPONSOR: Office of Connected Care
REVIEW DATE:
DESCRIPTION:
  Edit? NO//
Select CLINIC STOP: RT CLIN VID CARE HOME//
  CLINIC STOP: RT CLIN VID CARE HOME//
  Select CREDIT STOP TO EXCLUDE:
  CREDIT STOPS TO EXCLUDE (LIST):
  EXCL LOCS WITH NO CREDIT STOP:
Select CLINIC STOP:
Select HOSPITAL LOCATION: Add clinic name here
  Are you adding 'YOUR CLINIC NAME' as
    a new HOSPITAL LOCATION LIST (the 1ST for this REMINDER LOCATION LIST)?
No// Y (Yes)
Select HOSPITAL LOCATION: Continue adding clinic names here
```

- 3. The element VAL-TH VVC TEST CALL has a LOCAL class distinction. Using the menu Reminder Dialog Management, Reminder Dialogs, change your view to Elements. Search for and edit the element VAL-TH VCC TEST CALL. The element provides instructions to the user on how the patient should conduct a test call for VVC. In the reminder dialog text, the first sentence, "Please \*facility parameter depending on whether they have a test call service\* to complete a test call." is a place holder for sites to add site-specific instructions for the patient to conduct a test call. Coordinate with Telehealth staff to add appropriate instructions to this element or remove the placeholder sentence by editing the dialog text. The second sentence is instructions for contacting the National Telehealth Technical Help Desk and should not be edited.
- **4.** Coordinate the VVC Capability Assessment dialog deployment with Telehealth staff. The dialog is deployed linked to the reminder definition; however, should also be used as a stand-alone note title or linked to a shared template.
- **5.** Educate staff of the purpose of the reminder definition as an information-only reminder. The purpose of the definition is to notify staff that a patient is capable of VA Video Connect calls. It is not intended to be resolved and is not reminding staff of a necessary intervention for the patient. The only action a user can take when the reminder is DUE is to document the patient is no longer capable of VA Video Connect.
- 6. Test the reminder and add reminder definition to CPRS cover sheet.
- 7. Some sites may want the information only reminder to display at the top of the reminder list on the cover sheet. Follow the instructions below to have this reminder display at the top of the Due list on the cover sheet.
  - a. Select the reminder icon (clock) in the upper right corner of CPRS.



- **b.** Select "Action"
- c. Select "Edit Cover Sheet Reminder List"
- d. Select the System level

- e. Click and highlight the "Info Only: VA Video Connect Capable" reminder in the System list (right list) and enter the lowest sequence number to move it to the top of the list. In the example the sequence number is 1.
- f. Select Apply



8. Make the Dialog template available to be attached to a Personal or Shared template or to be able to attach the dialog to a progress note title.

From the Reminders Manager Menu:

Select Reminder Managers Menu Option: **CP** CPRS Reminder Configuration

- CA Add/Edit Reminder Categories
- CL CPRS Lookup Categories
- CS CPRS Cover Sheet Reminder List
- MH Mental Health Dialogs Active
- PN Progress Note Headers
- RA Reminder GUI Resolution Active
- TIU TIU Template Reminder Dialog Parameter
- DL Default Outside Location
- PT Position Reminder Text at Cursor

Select CPRS Reminder Configuration Option: TIU TIU Template Reminder Dialog Parameter

Reminder Dialogs allowed as Templates may be set for the following:

- 1 User USR [choose from NEW PERSON]
- 3 Service SRV [choose from SERVICE/SECTION]
- 4 Division DIV [choose from INSTITUTION]
- 5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: 5 Choose the appropriate number for your site. Your site may do

this by System or other levels. The example below uses SYSTEM level Setting Reminder Dialogs allowed as Templates for System: Select Display Sequence: ?

- 148 VA-VETERANS CHOICE NOTE
- 149 VA-TBI SCREENING
- 151 VACO TRANSPLANT REFERRAL (D)

When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, looking above I see the number 150 is not present, so I will use 150.

Select Display Sequence: **150** 

Are you adding 150 as a new Display Sequence? Yes// Y YES

Display Sequence: 150// <Enter>

Clinical Reminder Dialog: VA-TH VVC CAPABILITY ASSESSMENT < Enter>

OK? Yes// <Enter> (Yes)

#### 9. Setup of Note title (if applicable)

A note title may need to be created to use with this reminder dialog template. Coordinate deployment with Telehealth staff.

Comprehensive information on Creating Document Definitions can be found beginning on page 47 of the <u>TIU/ASU Implementation Guide</u>

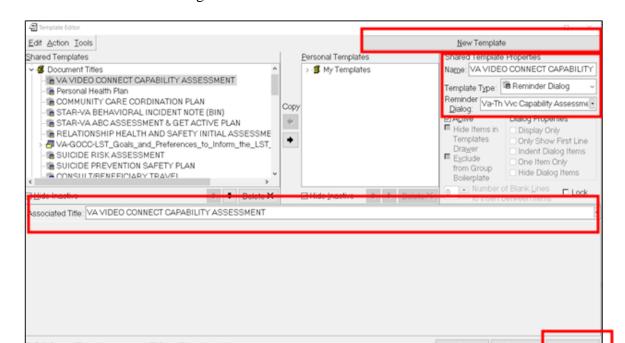
#### 10. Associate the reminder dialog with the note title in CPRS (if applicable).

To do this, go to Template Editor, then Document Titles, select the appropriate folder (if applicable), and choose New Template (top right-hand corner). In the Name field type the name of the local note title.

# In the example below the local title is VA VIDEO CONNECT CAPABILITY ASSESSMENT

Template Type: Reminder Dialog

Reminder Dialog: VA-TH VVC CAPABILITY ASSESSMENT



Next, type in the Associated Title, which in this case is **VA VIDEO CONNECT CAPABILITY ASSESSMENT** and click Apply.

11. Develop and assign the reminder due report (if applicable). Coordinate with Telehealth staff before completing this step.

Important Note: Do not run a reminder due report until locations have been added

From the reminder managers menu:

to the national location list.

```
CF
       Reminder Computed Finding Management ...
       Reminder Definition Management ...
RM
SM
       Reminder Sponsor Management ...
       Reminder Taxonomy Management
MXT
TRM
       Reminder Term Management ...
LM
       Reminder Location List Management ...
       Reminder Exchange
RX
RT
       Reminder Test
0S
       Other Supporting Menus ...
       Reminder Information Only Menu ...
INFO
DM
       Reminder Dialog Management ...
CP
       CPRS Reminder Configuration ...
RP
       Reminder Reports ...
MST
       Reminders MST Synchronization Management ...
       Reminder Patient List Menu ...
PL
       Reminder Parameters ...
PAR
٧S
       NLM Value Set Menu
ROC
       Reminder Order Check Menu ...
CQM
       NLM Clinical Quality Measures Menu
       Reminder Extract Menu ...
XΜ
GEC
       GEC Referral Report
```

Select Reminder Managers Menu <TEST ACCOUNT> Option: Reminder Reports

```
Reminders Due Report
          Reminders Due Report (User)
   DRU
   DRT
          User Report Templates
   EPT
          Extract EPI Totals
   EPF
          Extract EPI List by Finding and SSN
          Extract QUERI Totals
   EQT
   GEC
          GEC Referral Report
          Review Date Report
   REV
   FUR
          Finding Usage Report
Select Reminder Reports <TEST ACCOUNT> Option: Reminders Due
Report
```

Select an existing REPORT TEMPLATE or return to continue:

Select one of the following:

```
I Individual Patient
R Reminder Patient List
```

L Location
O OE/RR Team
P PCMM Provider
T PCMM Team

PATIENT SAMPLE: Location

Select FACILITY: SALT LAKE CITY// Enter appropriate facility
name(s)

Select another FACILITY:

Select one of the following:

HA All Outpatient Locations
HAI All Inpatient Locations
HS Selected Hospital Locations

CA All Clinic Stops(with encounters)

CS Selected Clinic Stops GS Selected Clinic Groups

Determine encounter counts for: HS// Enter appropriate option

Select one of the following:

P Previous Encounters F Future Appointments

PREVIOUS ENCOUNTERS OR FUTURE APPOINTMENTS: P// Enter appropriate option

Enter ENCOUNTER BEGINNING DATE: Enter appropriate date Enter ENCOUNTER ENDING DATE: Enter appropriate date Enter EFFECTIVE DUE DATE: Apr 01, 2019// Enter

Select SERVICE CATEGORIES: A,I,T Enter appropriate service categories.

Select one of the following:

D Detailed S Summary

TYPE OF REPORT: S// Detailed

Combined report for all Locations : YES

Display All Future Appointments: NO

```
Sort by Next Appointment date: NO
```

Print full SSN: NO

Print locations with no patients? YES// NO

Print percentages with the report output? NO

Select individual REMINDER: VA-TH VVC TEST PENDING

Create a new report template: N// YES

STORE REPORT LOGIC IN TEMPLATE NAME: VVC TEST PENDING REPORT

Are you adding 'VVC TEST PENDING REPORT' as

a new REMINDER REPORT TEMPLATE (the 4TH)? No// Yes

REMINDER REPORT TEMPLATE REPORT TITLE: VVC TEST PENDING REPORT Changes to template 'VVC TEST PENDING REPORT' have been saved

Print delimited output only: NO

Include deceased patients on the list? NO

Include test patients on the list? NO

Save due patients to a patient list: NO

DEVICE: HOME// At this point you can run the report or type ^ to get out of the option.

Once the reminder due report has been created, it can be assigned to a user for them to be able to run the report. The user must have the PXRM REMINDERS DUE (USER) menu before accessing the report.

#### From the Reminder Report Menu

```
D
       Reminders Due Report
DRU
       Reminders Due Report (User)
      User Report Templates
DRT
EPT
       Extract EPI Totals
EPF
       Extract EPI List by Finding and SSN
       Extract QUERI Totals
EQT
       GEC Referral Report
GEC
       Review Date Report
REV
FUR
       Finding Usage Report
```

Select Reminder Reports <TEST ACCOUNT> Option: DRT Select NEW PERSON NAME: Enter the name of the user

```
----- Setting Reminder Report Templates for User: GRIFFITH, ELIZABETH A ----- Select Sequence: 5
Are you adding 5 as a new Sequence? Yes// YES
```

Sequence: 5//

Reminder Report Template: <a href="VVC TEST PENDING">VVC TEST PENDING</a>

NOTE: If you require further technical assistance, if there are any questions or problems during the installation, please notify your local IT support to log a national help desk ticket or contact the VA Service Desk and have them submit a national ticket to:

Category: Enterprise Applications

Enterprise Application: VistA - Clinical Reminders

Assignment Group: NTL SUP Clin 2

# Appendix A

#### FileMan report to identify clinics with the 179 credit stop code (USING PRINT)

Select Systems Manager Menu Option: FM VA FileMan VA FileMan Version 22.2 Enter or Edit File Entries Print File Entries Search File Entries Modify File Attributes Inquire to File Entries Utility Functions ... Data Dictionary Utilities ... Transfer Entries Other Options ... Select VA FileMan Option: Print File Entries Output from what File: HOSPITAL LOCATION Sort by: NAME// CREDIT STOP CODE Start with CREDIT STOP CODE: FIRST// RT CLIN VID CARE HOME Go to CREDIT STOP CODE: LAST// RT CLIN VID CARE HOME Within CREDIT STOP CODE, Sort by: Enter First Print FIELD: NAME Then Print FIELD: CREDIT STOP CODE Then Print FIELD: Heading (S/C): HOSPITAL LOCATION List Replace Enter START at PAGE: 1// Enter DEVICE: HOME (CRT) Right Margin: 80// Enter

#### FileMan report to identify clinics with the 179 credit stop code (USING SEARCH)

Enter or Edit File Entries
Print File Entries
Search File Entries
Modify File Attributes
Inquire to File Entries
Utility Functions ...
Data Dictionary Utilities ...
Transfer Entries
Other Options ...

Select VA FileMan Option: search File Entries

Output from what File: HOSPITAL LOCATION

-A- SEARCH FOR HOSPITAL LOCATION FIELD: CREDIT STOP CODE

-A- CONDITION: **EQUALS** 

-A- EQUALS CLINIC STOP: RT CLIN VID CARE HOME 179

-B- SEARCH FOR HOSPITAL LOCATION FIELD: Enter

STORE RESULTS OF SEARCH IN TEMPLATE: Enter

Sort by: NAME// Enter

Start with NAME: FIRST// Enter

First Print FIELD: NAME

Then Print FIELD: CREDIT STOP CODE

Then Print FIELD: Enter

Heading (S/C): HOSPITAL LOCATION Search Replace Enter

DEVICE: HOME(CRT) Right Margin: 80// Enter

# **Appendix B**

#### **Education for running the reminder due report and interpreting results**

A user will be able to run the VVC TEST PENDING REPORT once provided the menu and reminder report as described in the post-installation steps. The following describes how to run and interpret the reminder due report.

1. Sign into VistA and follow the highlighted prompts below. Navigating to the reminder due report menu may differ at each site, so coordination with the CAC/HIS may be necessary.

Select Surgeon Menu <TEST ACCOUNT> Option: reminders Due Report (User)

Select REPORT TEMPLATE: VVC TEST PENDING REPORT

Report Title: VVC TEST PENDING REPORT

Report Type: Detailed Report

Patient Sample: Location Facility: YOUR VAMC

Location: All Outpatient Locations (Prior Encounters)

Print Locations without Patients:NO Print percentages with the output:NO

Reminder: 1 VA-TH VVC TEST PENDING
Template Name: VVC TEST PENDING REPORT
Date last run: MAY 15, 2019@09:07:28
Owner: Wilson, Marshawn Largent

Service categories: A,I

A - AMBULATORY I - IN HOSPITAL

Enter ENCOUNTER BEGINNING DATE: MAY 12, 2019 (Enter the first date of the timeframe for clinic visits) It is best to limit the timeframe to search for patients to a week or less.

Enter ENCOUNTER ENDING DATE: MAY 15, 2019 (Enter the last date of the timeframe for clinic visits) It is best to limit the timeframe to search for patients to a week or less.

Enter EFFECTIVE DUE DATE: Enter to accept the default date

Combined report for all Locations : YES

Display All Future Appointments: NO

Sort by Next Appointment date: NO

Print full SSN: NO

Print delimited output only: NO

Include deceased patients on the list? NO

Include test patients on the list? NO

DEVICE: HOME// Enter (to print to screen) OR enter printer name

Building hospital locations list -

Elapsed time for building hospital locations list: 0 secs

Building patient list |

Elapsed time for building patient list: 0 secs

Calling the scheduling package to gather appointment data | Elapsed time for call to the Scheduling Package: 7 secs

Sorting scheduling output |

Elapsed time for sorting scheduling output: 0 secs Elapsed time for removing invalid encounter(s): 0 secs

Elapsed time for reminder evaluation: 0 secs

# The report output is below. You may need to select enter once to see the patient list.

Clinical Reminders Due Report (User) - Detailed Report

Report Title: VVC TEST PENDING REPORT

Patient Sample: Location

Location: All Outpatient Locations (Prior Encounters)

Reminder: VA-TH VVC TEST PENDING
Appointments: Next Appointment only
Date Range: 5/12/2019 to 5/15/2019

Effective Due Date: 5/15/2019

Date run: 5/15/2019 9:32:25 am
Template Name: VVC TEST PENDING REPORT
Requested by: Wilson, Marshawn Largent

Combined report: Combined Locations

Service categories: A,I

A - AMBULATORY I - IN HOSPITAL

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Clinical Reminders Due Report - Detailed Report

Facility: YOUR VAMC

Reminders due 5/15/2019 - COMBINED LOCATIONS for 5/12/2019 to 5/15/2019

VVC TEST PENDING REPORT: 4 patients have the reminder due

	Date Due	Last Done	Next Appt	
1 TEST, CHRIS STEVE (0000)	DUE NOW	N/A	None	
2 TESTER, DALE KARL (0000)	DUE NOW	N/A	5/23/2019	
3 TEST, JAMES H (0000)	DUE NOW	N/A	6/28/2019	
4 TESTMAN, SCOTT ALLEN (0000)	DUE NOW	N/A	7/8/2019	

#### The patients listed in the report are waiting for test calls.