PROSTHETICS

Automated
Patient Care Enhancement (PCE)

RELEASE NOTES

Patch RMPR*3.0*62

Version 3.0

February 2002

Department of Veterans Affairs
V*IST***A** System Design and Development

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Patch RMPR*3.0*62 Automated PCE Release Notes

Overview of Patch

New Linking Feature

Patch RMPR*3.0*62 was created to standardize the method used by Prosthetics nationally to create and capture Patient Care Encounters (PCE). Changes with this patch have been made to the process when creating a transaction (issuing or purchasing items) for a patient.

You will now link the transaction (item issued or purchased) to the patient's consult in the **Suspense Processing List Manager** screen for electronic consult orders (through CPRS) as well as manually-entered consult orders (into Prosthetics). This screen will automatically display after creating a transaction for either the single item or multiple items.

NOTE: Do **NOT** install this patch (or any patch) during the first week of the month as this will affect the Prosthetics Inventory Package (PIP) statistics.

Menu and menu options affected…

Patch RMPR*3.0*62 affects these menu options:

Enter New Request (EN) Menu [RMPR ENT REQUESTS]:
- 2421 Form (24) [RMPR 2421]
- 2914 Eyeglass Record (29) [RMPR 2914 - EYEGLASS]
- Create a No-Form Daily Record (NF) [RMPR ADD OTHER DAILY REC]
- Pickup and Delivery Charges (PD) [RMPR DELIVERY]
- Purchase Card Form (PC) [RMPR4 PC]

Stock Issues (SI) Menu [RMPR STOCK ISS]:
- Issue From Stock (IS) [RMPR ADD 2319]
- Edit/Delete Issue From Stock (ED) [RMPR EDT 2319]

Other Purchasing Menu Options affected include:
- Record 2237 Purchase to 2319 (RE) [RMPR ENT 2237]
- Edit/Delete 2237 from 10-2319 (ED) [RMPR 2319 EDT]
- Cancel Purchase Card Transaction (CPC) [RMPR4 PCC]

Process Form 2529-3 (PS) [RMPR 2529-3 MAIN]:
- 2529-3 Request Menu (RQ) [RMPR 2529-3 REQUEST MENU]

NPPD Tools (ND) [RMPR NPPD TOOLS]:
- PSAS HCPCS History (PH) [RMPR PSAS HCPCS HISTORY]

Note: If the system does not allow you to access an option, contact your Fiscal Service and inform them that you need access to fund control points.

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Change Patient (CG) action

The **Suspense Processing List Manager** screen has been changed when it automatically displays after a transaction has been created (i.e., posting, issuing or purchasing an item) vs. when it is accessed through the **Suspense Processing (SP) Menu**. This screen will **not** display the **Change Patient (CG)** action, because this functionality cannot be used when creating a transaction.

Suspense screen from Suspense Processing (SU) Menu

```
Suspense Processing          Aug 21, 2001@10:15:45          Page:    1 of 8
Open/Pending/Closed Suspense for PROSPATIENT,ONE (000-45-6789)
    Date      Type     Requestor    Description         Init Act   Days  Status
1   07/26/01  MANUAL   PROSPROVIDER,ONE                            @18  OPEN
2   05/22/01  ROUTINE  PROSPROVIDER,TWO     OXYGEN       08/14/01  *60  PENDING
3   05/22/01  ROUTINE  PROSPROVIDER,TWO     TOOLS                  @65  OPEN
4   03/20/01  MANUAL                                               @110  OPEN
5   03/20/01  MANUAL   PROSPROVIDER,ONE                            @110  OPEN
6   03/15/01  MANUAL   PROSPROVIDER,ONE     GLOVES                 @113  OPEN
7   12/04/00  MANUAL   PROSPROVIDER,THREE   EYEGLASS     12/04/00    0  CLOSED
8   11/17/00  ROUTINE  PROSPROVIDER,THREE   SHOE LIFT    12/26/00  *27  PENDING
9   10/17/00  MANUAL   PROSPROVIDER,TWO                    10/24/00    5  CLOSED
10  10/17/00  MANUAL   PROSPROVIDER,TWO                    02/14/01  *86  CLOSED
11  10/17/00  MANUAL   PROSPROVIDER,TWO     WHEELCHAIR   03/21/01 *111  CLOSED
+         Enter ?? for more actions
23 Display 2319          PI Post Initial Action    CD CPRS Display
VR View Request          OT Post Other             CG Change Patient
IA View Initial Action   PC Post Complete          CR Cancel Request
VO View Other Action     AD Add Manual             FW Forward Consult
CO View Complete         ED Edit Manual            PR Print Consult
Select Item(s): Next Screen//
```

Suspense Processing List Manager Screen after Posting/Issuing an Item

```
Suspense Processing          Aug 21, 2001@10:13:41          Page:    1 of 8
Open/Pending/Closed Suspense for PROSPATIENT,ONE (000-12-2750P)
    Date      Type     Requestor    Description         Init Act   Days  Status
1   07/26/01  MANUAL   PROSPROVIDER,ONE                            @18  OPEN
2   05/22/01  ROUTINE  PROSPROVIDER,TWO     OXYGEN       08/14/01  *60  PENDING
3   05/22/01  ROUTINE  PROSPROVIDER,TWO     TOOLS                  @65  OPEN
4   03/20/01  MANUAL                                               @110  OPEN
5   03/20/01  MANUAL   PROSPROVIDER,ONE                            @110  OPEN
6   03/15/01  MANUAL   PROSPROVIDER,ONE     GLOVES                 @113  OPEN
7   12/04/00  MANUAL   PROSPROVIDER,THREE   EYEGLASS     12/04/00    0  CLOSED
8   11/17/00  ROUTINE  PROSPROVIDER,THREE   SHOE LIFT    12/26/00  *27  PENDING
9   10/17/00  MANUAL   PROSPROVIDER,TWO                    10/24/00    5  CLOSED
10  10/17/00  MANUAL   PROSPROVIDER,TWO                    02/14/01  *86  CLOSED
11  10/17/00  MANUAL   PROSPROVIDER,TWO     WHEELCHAIR   03/21/01 *111  CLOSED
+         Enter ?? for more actions
23 Display 2319          PI Post Initial Action    CD CPRS Display
VR View Request          OT Post Other             CR Cancel Request
IA View Initial Action   PC Post Complete          FW Forward Consult
VO View Other Action     AD Add Manual             PR Print Consult Select
CO View Complete         ED Edit Manual            (Note: Action CG Is Missing)
Item(s): Next Screen//
```


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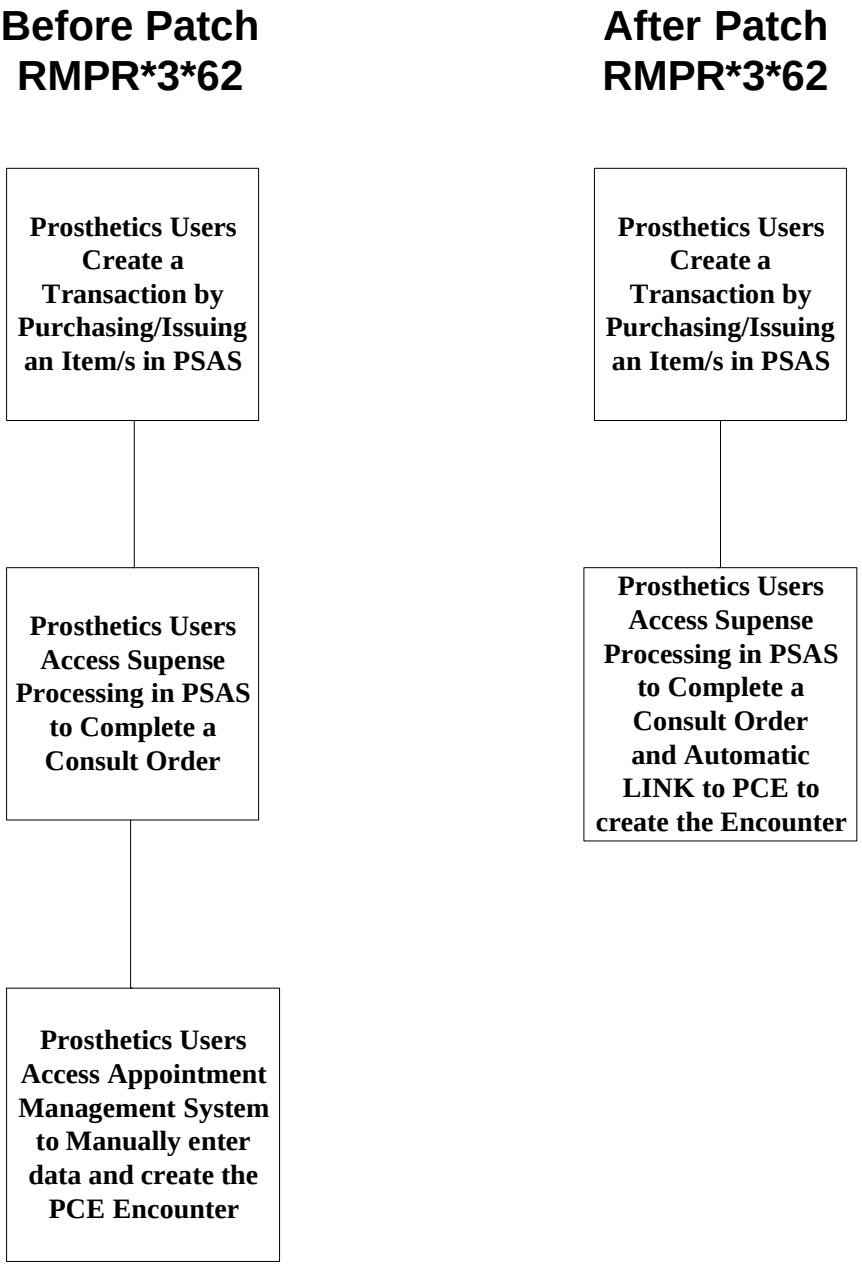
Patch Workflow Diagram

Below is a diagram chart of the workflow process that took place to create a PCE before Patch RMPR*3.0*62 existed and how it now takes place after the installation of this patch.



Patient Care Encounters (PCE)

What is a PCE?

A "*Patient Care Encounter*" (PCE) is a professional contact between a patient and a Provider. The Provider determines the primary reason the patient sought treatment at that encounter.

PCE entries are communicated to Integrated Billing for all non-service connected services (NSC) for veterans with insurance.

What is a Provider?

A provider is the entity, which furnishes health care to a consumer. This definition includes an individual or defined group of individuals who provide a defined unit of health care services to one or more individuals at a single session.

Note: The Provider in Prosthetics is actually the Purchasing Agent who creates or initiates the purchase order for a requested item in Prosthetics for a patient. The ***Provider*** is a field in the PCE module and the ***Initiator*** is the field in Prosthetics that corresponds to the ***Provider*** in the PCE file.

The ***Initiator*** field in Prosthetics intuitively acknowledges the person logged in to the system (by their Logon ID) and who is creating the transaction for the Prosthetic item.

Link to Suspense Overview

With Patch RMPR*3.0*62, you will now **link** a transaction to the Suspense record (from CPRS) in the patient's **Suspense Processing List Manager** screen. A result of the linking is a match of the HCPCS Code to the ICD-9 Code which will automatically create the PCE (Patient Care Encounter) for electronic consults.

Linking is required for manual consult suspense entries; however, no PCE is generated. Therefore, the **Appointment Management Menu** no longer appears.

More about encounters

A patient may have multiple encounters per visit. Outpatient encounters include scheduled appointments and walk-in unscheduled visits.

Set up a Hospital Location Clinic in Prosthetics Site Parameter File (for IRM and Prosthetics)

ATTENTION to IRM and Prosthetics

First Step for Prosthetics: After the installation of Patch RMPR*3.0*62, coordinate with your IRM to enter a Prosthetics PCE Hospital Location clinic in the Prosthetics Site Parameters file (#669.9).

Note to IRM: If there is no clinic for Prosthetics in the Hospital Location file (#44), which belongs to Scheduling, then enter a clinic with the required fields listed as an additional instruction. (See next topic for more details.)

VISN Prompt

Enter **^PCE Hospital Location** at the **VISN** prompt (**required entry**). Then you can enter your "active" clinic name. If your site is a multi-division site, see next page for more details.

Screen sample

```
   PU     Purchasing ...
   DD     Display/Print ...
   UT     Utilities ...
   AM     AMIS ...
   SU     Suspense ...
   CO     Correspondence ...
   SC     Scheduled Meetings and Home/Liaison Visits ...
   PS     Process Form 2529-3 ...
   EL     Eligibility Inquiry
   ET     PSC/Entitlement Records ...
   HO     Home Oxygen Main Menu ...
   INV    Pros Inventory Main ...
   ND     NPPD Tools ...
Select Prosthetic Official's Menu Option:  Utilities <Enter>

   AP     Add/Edit Patient to Prosthetics
   DIS    Enter Prosthetic Disability Code to 2319
   REM    Delete Prosthetic Disability Code from 2319
   EN     Enter/Edit Prosthetic Item Master
   IF     IFCAP Utilities ...
   PGE    Purge Obsolete Data ...
   RC     Flag Item as Returned/Condemned
   RE     Edit Returned/Condemned Item
   SP     Enter/Edit Site Parameters ...

Select Utilities Option:  Enter/Edit Site Parameters  <Enter>

   SS     Enter/Edit Station Site Parameters
   RF     Set CPT Modifier Rental Flag

Select Enter/Edit Site Parameters Option:  Enter/Edit Station Site <Enter>
Parameters
Select PROSTHETICS SITE PARAMETER SITE NAME: 578  HINES, IL <Enter>  ST. NUM.
578  Hines Development System2
SITE NAME: Hines Development System2  Replace <Enter>
VISN: 7// ^PCE HOSPITAL LOCATION <Enter>      (This is a required entry!!)
PCE HOSPITAL LOCATION: PROSTHETICS  <---------Enter a prosthetics clinic
                                     or any clinic belongs to prosthetics.
                                     Every entry in the Site Parameter file
                                     should have a corresponding clinic.
Select PROSTHETICS SITE PARAMETER SITE NAME:
```

Required Entry

Continued on next page

Set up a Hospital Location Clinic in Prosthetics Site Parameter File (for IRM and Prosthetics), Continued

Entering Multi-Division Sites

Below are the prompts needed to set up a PCE Hospital Location clinic if sites are multi-divisions. Take into consideration that a Clinic for every Division has already been created by Scheduling.

Sample Multi-Division Site entry

Site #1 →

Site #2 →

Site #3 (if needed) →

```
Select Enter/Edit Site Parameters Option:  Enter/Edit Station Site <Enter>
Parameters
Select PROSTHETICS SITE PARAMETER SITE NAME: 578  HINES, IL <Enter> ST. NUM.
578  Hines Development System2
SITE NAME: Hines Development System2  Replace <Enter>
VISN: 7// ^PCE HOSPITAL LOCATION  <Enter>     (This is a required entry!!)

PCE HOSPITAL LOCATION: PROSTHETICS  <---------Enter a prosthetics clinic
                                    or any clinic that belongs to prosthetics.
                                    Every entry in the Site Parameter file
                                    should have a corresponding clinic.

Select PROSTHETICS SITE PARAMETER SITE NAME: 671 <Enter> SAN ANTONIO, TX   671
<ENTER ANOTHER SITE HERE>

SITE NAME: SAN ANTONIO VAMC//
VISN: 7// ^PCE HOSPITAL LOCATION
PCE HOSPITAL LOCATION: LAB DIV CLINIC
Select PROSTHETICS SITE PARAMETER SITE NAME: 991  ZZOJ VAMC  IL  VAMC  991
<ENTER ANOTHER SITE HERE>

SITE NAME: ZZOJ VAMC VAMC//
VISN: 7// ^PCE HOSPITAL LOCATION
PCE HOSPITAL LOCATION: PROBLEM TEST//
Select PROSTHETICS SITE PARAMETER SITE NAME:
```

Set up a Clinic in the Hospital Location File

ATTENTION After the installation of Patch RMPR*3.0*62, enter or edit the Hospital Location file (#44) for Prosthetics entry. If there is no entry for the Prosthetics clinic, select a clinic that belongs to Prosthetics or create a new one.

The following are the required fields and must be entered:

- Name = Clinic
- Non-Count Clinic? (Y or N) = No
- Division = XXX (Note: Enter your Division)
- Stop Code Number = Prosthetics/Orthotics
- Credit Stop Code = Prosthetics/Orthotics

Note: If you use an existing entry in the Hospital Location file (#44), make sure it has not been deactivated.

Screen sample

```
Select OPTION NAME: SET UP A CLINIC  SDBUILD     Set up a Clinic
Set up a Clinic

Select CLINIC NAME: PROSTHETICS       PROSPROVIDER,FOUR
NAME: PROSTHETICS//
PROSVENDOR,ONEREVIATION: PROS//
CLINIC MEETS AT THIS FACILITY?: YES//
SERVICE: NONE//
NON-COUNT CLINIC? (Y OR N): NO//
DIVISION: CIOFO HINES DEV//
STOP CODE NUMBER: PROSTHETICS/ORTHOTICS//
DEFAULT APPOINTMENT TYPE: REGULAR//
TELEPHONE:
REQUIRE X-RAY FILMS?:
REQUIRE ACTION PROFILES?: YES//
NO SHOW LETTER:
PRE-APPOINTMENT LETTER:
CLINIC CANCELLATION LETTER:
APPT. CANCELLATION LETTER:
ASK FOR CHECK IN/OUT TIME:
Select PROVIDER: PROSPROVIDER,FOUR//
  PROVIDER: PROSPROVIDER,FOUR//
  DEFAULT PROVIDER: YES//
Select PROVIDER:
DEFAULT TO PC PRACTITIONER?:
Select DIAGNOSIS:
WORKLOAD VALIDATION AT CHK OUT:
ALLOWABLE CONSECUTIVE NO-SHOWS: 3//
MAX # DAYS FOR FUTURE BOOKING: 33//
START TIME FOR AUTO REBOOK:
MAX # DAYS FOR AUTO-REBOOK: 3//
SCHEDULE ON HOLIDAYS?:
CREDIT STOP CODE: PROSTHETICS/ORTHOTICS//
PROHIBIT ACCESS TO CLINIC?:
PHYSICAL LOCATION:
PRINCIPAL CLINIC:
OVERBOOKS/DAY MAXIMUM: 4//
Select SPECIAL INSTRUCTIONS:
LENGTH OF APP'T: 15//
VARIABLE APP'NTMENT LENGTH:

AVAILABILITY DATE:
```

All About Error Messages

PCE Mail Messages With No Errors

New PCE Background Function

A daily PCE Mail Message will be sent to a specified mail group, the Prosthetics users in the RMPR PCE Mail Group. This message will be automatically created when Patch RMPR*3.0*62 is installed. The Prosthetics Service Supervisor needs to determine who should be in this group. Contact your IRM with the name of the user(s) that has been designated to be in that group.

FOR IRM: PROSTHETICS PCE BACKGROUND TASK [RMPR PCE BACKGROUND TASK] - This is a nightly job that processes the patient encounter to the PCE module. This option should be tasked to run at night when Prosthetics' users are off or Prosthetics' activities are minimal.

No Errors…

If there are no errors, the message will display as shown below.

PCE Mail Message with No Errors

```
Subj: PROSTHETICS PCE BACKGROUND MESSAGE  [#65424] 27 Aug 01 08:31
10 lines
From: POSTMASTER  In 'IN' basket.   Page 1  *New*
-------------------------------------------------------------------
Run Date: AUG 27, 2001
This is a notification from the Prosthetics Department........


***** NO ERROR TO REPORT !!!!!

Thank You!!!
```

Error Messages

If you do have errors, you will receive a mail message with the errors listed. PCE Mail messages with errors are described in the next few pages.

PCE Mail Messages With Errors

Who receives an Error Message?

A monitoring tool for Prosthetics is the PCE Mail Message With Errors. You will receive this mail message if there are Prosthetics errors in the PCE package and if you are in the RMPR PCE Mail Group. **Contact your PCE Coordinator at your site to resolve these errors.**

Note: If you don't have a PCE Coordinator, **contact your IRM.**

When does an error happen?

Since this Patch RMPR*3.0*62 is interfacing with two system modules – Prosthetics with the Patient Care Encounter (PCE) module, errors can occur in the PCE module and not create the PCE entry. These errors occur when the Prosthetics nightly job runs to create the final PCE entry. This alerts Prosthetics that a certain transaction did not process completely in the PCE module. There are several reasons why a PCE returns an error when Prosthetics initiates an encounter.

Error Review Process

There are two instances where errors can occur. First an error can occur in Prosthetics. If one or more required fields in Prosthetics are not entered when a transaction is linked to a PCE, it will cause an error. You will then receive the PCE Error Message in the RMPR PCE Mail Group. If this happens, it is rejected as a local Prosthetics error (because the PCE has not been created and the PCE data has not been transmitted to Austin yet).

Secondly, a PCE error can occur after it has been sent from Prosthetics to be transmitted as a PCE in Austin.

How is an error fixed?

The PCE Coordinator has a menu option to check if the PCE data is being processed correctly or if there is a specific problem. PCE data is processed in Austin, and the PCE Coordinator can investigate the problem. This menu option is not accessible to Prosthetics users as it is in the Ambulatory Care package.

Also, the PCE Coordinator has the ability to correct an individual, patient-specific error and mark it for retransmission to Austin. They will also mark errors for retransmission after Prosthetics fixes them.

The transmission of PCE data to Austin is controlled by the Ambulatory Care package and not by Prosthetics. If encounters are not being processed in Austin, the PCE Coordinator can investigate this instance as well.

For PAs

A Purchasing Agent (PA) must have a "***Provider Class***" in the **New Person File**. If a PA is not designated in this file, then they cannot create an encounter, and they may need to manually enter a PCE. A manually entered PCE can be generated and corrected, if there are errors, up to 90 days prior to the current date.

Continued on next page

PCE Mail Messages With Errors, Continued

PCE Coordinator

Your PCE Coordinator will get the PCE Error Mail Message shown below and will notify Prosthetics if they need help in correcting errors. Otherwise, the PCE Coordinator will process the errors.

PCE Mail Message with Errors

Error Message description →

```
Subj: PROSTHETICS PCE BACKGROUND MESSAGE  [#67719] 07 Jan 02 12:51
13 lines
From: POSTMASTER  In 'IN' basket.   Page 1
------------------------------------------------------------------------------
Run Date: JAN 07, 2002
This is a notification from the Prosthetics Department........


File #660 IEN=1158 - Error in PCE interface!!!
File #660 IEN=1160 - Error in PCE interface!!!
    ???? The Provider does not have an ACTIVE person class!

*** Please contact your PCE Coordinator or IRM ***

Thank You!!!

PROSTHETICS DEPARTMENT

Enter message action (in IN basket): Ignore//
```

Error message description explanation

Note the message above that is preceded with four (4) question marks and states "**????The Provider does not have an ACTIVE person class!**" This message is a description of the PCE error (shown above the description) that states "**File #660 IEN =1160 – Error in PCE interface!!!**"

Contact your PCE Coordinator or IRM for assistance to resolve this.

Note to the PCE Coordinator or IRM: This sample instance of an error means that the Initiator of the Prosthetics transaction (or Provider) does not have the required information in the "***Person class***" field within the **Person File** (which is a common shared file among different packages).

Continued on next page

PCE Mail Messages With Errors, Continued

Set Up a Clinic Error

There are some errors that may only occur once and can be resolved in a one-time procedure. The Set Up a Clinic in the **Hospital Location File** can produce an error. It will display daily in the RMPR PCE Mail Group for each PCE transaction that is created until it is resolved. Once it is fixed, it will not occur again. **Contact your IRM** to correct any Clinic Set-up errors with encounters that did not get processed.

For IRM: The ***Division*** field (in File 44, the **Hospital Location File**) did not correspond with the ***PCE Hospital Location Clinic*** field in the **Prosthetics Site Parameter File** (File #669.9). This problem resulted in PCE errors. The problem can be resolved by listing the appropriate DIVISION for the clinic in File #669.9.

Note: See the section: "Set up a Clinic in the Hospital Location File" for details.

Prosthetics Error Messages

Below are possible fields where errors can occur within Prosthetics and the error message that will be delivered through the RMPR PCE Mail Group. This table also lists whom to contact to correct the error.

If…	…Then an Error Message displays the following:	Who Can Fix This Error?
If a HCPCS is missing from the 2319 record…	"You are missing a pointer to the Procedure CPT File #81 that represents the procedure name."	Prosthetics users can fix this error through the **Edit 2319 (ED2)** Menu option (from the **Purchasing Menu**).
If the Initiator (Prosthetic User) information is missing from the "New Person File"…	"You are missing a pointer to the New Person file #200 that represents the provider's name."	Contact IRM or PCE Coordinator to fix this file.
If there is an Initiator entered, but the Effective Date is a future date in the "New Person File" (which is not a Prosthetics file)….	"The [1]Provider does not have an active Person Class.""	Contact your IRM or PCE Coordinator to fix through File 200 (New Person File) from the **User Management Menu** under the **Person Class Edit** Menu option.
And if there is an Initiator but no Person Class Code File…	"The [2]Provider does not have an active Person Class.""	Contact your IRM to fix through File 200 (New Person File) from the **User Management Menu** under the **Person Class Edit** Menu option.

[1] The **Provider** in this case is NOT the clinician. This person is the Prosthetics employee who initiates the transaction and is known by their Logon ID.
[2] Same as above.

Possible Error Produced during PCE Interface

ED2, Stock Issue and Edit 1358 Error Message

Errors can occur during the interface with the Patient Care Encounter (PCE) module.

When using the **Edit 2319 (ED2) Menu** option (from the **Purchasing Menu**) as well as editing a Stock Issue or 1358, you may receive an error message like the one shown below:

```
???? You are missing a pointer to the PROCEDURE CPT FILE#81!
```

Edit 2319 Screen sample

```
Select PATIENT: `1160  11-21-2001   TEST ITEM                          $1000.00
         ...OK? Yes//   (Yes)

TYPE OF TRANSACTION: INITIAL//<Enter>   INITIAL ISSUE
PATIENT CATEGORY: NSC/OP// <Enter>  NSC/OP
SPECIAL CATEGORY: // <Enter>
SOURCE: COMMERCIAL// <Enter>
ITEM: TEST ITEM// <Enter>
PSAS HCPCS: B9000// A9010  <Enter>       (Notice that a change has been made.)
OLD CPT MODIFER: NU  <Enter>
Would you like to edit the CPT Modifier ? N// <Enter> NO
VENDOR: PROSVENDOR,ONE // <Enter>
QTY: 1// <Enter>
TOTAL COST: 1000// <Enter>
SERIAL NBR: <Enter>
LOT NUMBER: <Enter>
REMARKS: <Enter>
EXTENDED DESCRIPTION: <Enter>
ENTERAL NUTRTION INFUSION PUMP - WITHOUT ALARM

  Edit? NO// <Enter>

File  #660=IEN1175 – Error in PCE interface!!!
    ???? You are missing a pointer to the PROCEDURE CPT FILE#81!

Would You like to Edit another Entry (Y/N) ?
```

How to fix this error?

See previous page of possible Prosthetics Error Messages to determine how to fix the error.

If there is something wrong with the HCPCS Code you have selected, it needs to be reviewed and corrected. Prosthetics users can fix this error through the **Edit 2319 (ED2) Menu** option.

If it is another error message, then contact your PCE Coordinator or your IRM.

Suspense Processing (SP) Menu

Overview

Patch description

Patch RMPR*3.0*62 enhances the purchase order process from the **Purchasing (PU) Menu** to link the transaction to the Suspense record(s). You can access the Prosthetic purchase orders through the **Enter New Request (EN) Menu** (under the **Purchasing (PU) Menu)**. The **Suspense Processing List Manager** screen now automatically displays after posting a transaction.

Note: There are other Prosthetic menus and options that automatically display the **Suspense Processing List Manager** screen (listed on the first page of this document).

New Menu option

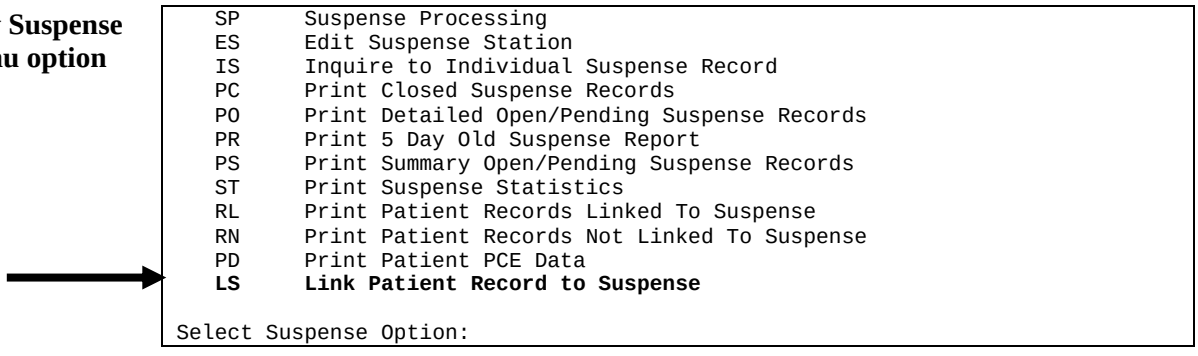
In addition to the new reports with Patch RMPR*3.0*62, there is a new **Suspense Menu** option entitled**: Link Patient Record to Suspense (LS)**, but the main changes with this patch have been done to the **Suspense Processing List Manager** screen.

Linking Feature

With Patch RMPR*3.0*62, you will now **LINK** a transaction to the Suspense record (from CPRS) in the patient's **Suspense Processing List Manager** screen.

- A result of the linking is a match of the HCPCS Code to the ICD-9 Code which will automatically create the PCE (Patient Care Encounter) for electronic consults.
- Linking is required for manual suspense entries; however, no PCE is generated. Therefore, the **Appointment Management Menu** no longer appears.

New Suspense Menu option



```
   SP     Suspense Processing
   ES     Edit Suspense Station
   IS     Inquire to Individual Suspense Record
   PC     Print Closed Suspense Records
   PO     Print Detailed Open/Pending Suspense Records
   PR     Print 5 Day Old Suspense Report
   PS     Print Summary Open/Pending Suspense Records
   ST     Print Suspense Statistics
   RL     Print Patient Records Linked To Suspense
   RN     Print Patient Records Not Linked To Suspense
   PD     Print Patient PCE Data
   LS     Link Patient Record to Suspense

Select Suspense Option:
```

Suspense Items Linked

Accessing the Suspense Processing Screen

After you post a transaction, the **Suspense Processing List Manager** screen automatically displays. You can then **Post Initial Action (PI)**, **Post Other Note (OT)**, or **Post Complete (PC)** to link to a transaction.

You can also perform any action on a patient that you need to as if you had accessed this screen from the **Suspense Processing (SP) Menu** EXCEPT the following action: **Change Patient (CG).**

Steps

To link suspense items, follow these steps:

Step	Action
1	From the **Suspense Processing List Screen**, select the action: **Post Initial (PI)**, **Post Other (OT),** or **Post Complete (PC)** on the Suspense record for the patient you want to link with the transaction.
2	Select the number of the Suspense record that you want to post the note.
3	The List of 2319 Record(s) display which includes the date, the item description, and the vendor in the 2319.
4	At the **`Enter 2319 Record to be LINKED`** prompt, select the number of the transaction you issued or posted.
5	You then have the option to edit the note that you just created or quit.

NEW Screen and Prompts!!!

```
Suspense Processing          Oct 02, 2001@08:51:17          Page:    1 of 1
Open/Pending/Closed Suspense for TEXAS,Dan  (000-65-4321)
   Date      Type     Requestor    Description            Init Act Days Status
1 08/29/01   MANUAL PROVIDER,ONE   MANUAL SUSPENSE ENTERE           @24  OPEN
2 02/21/01   MANUAL PROVIDER,ONE                          08/29/01 *135  CLOSED
3 08/16/00   MANUAL PROVIDER,SEVEN DESCRIPTION OF APPLIAN           @294  OPEN
4 08/15/00   MANUAL PROVIDER,SEVEN EDIT DESCRIPTION               @295  OPEN
5 07/05/00   ROUTINE PROVIDER,ONE  DESCRIPTION OF APPLIAN  04/26/01 *211  CLOSED
6 05/24/00   MANUAL PROVIDER,SEVEN EDITING THE DESCRIPTIO  08/02/00  *50  CLOSED
7 05/11/00   MANUAL PROVIDER,SEVEN Editing free-text field 05/11/00    0  CLOSED
8 05/05/00   MANUAL ROVIDER,SEVEN  Adding a manual suspen           @367  OPEN
9 03/27/00   ROUTINE                                        08/03/00  *93  CLOSED
10 03/22/00  MANUAL PROVIDER,SEVEN ADDING A PATIENT SUSPE           @399  OPEN
11 03/22/00  MANUAL PROVIDER,SEVEN ADDING AND POSTING cLO  03/22/00    0  CLOSED
12 03/20/00  MANUAL PROVIDER,SIX  THE PHYSICIAN            03/20/00 0     CLOSED
+         Enter ?? for more actions
23 Display 2319          PI Post Initial Action    CD CPRS Display
VR View Request          OT Post Other             CR Cancel Request
IA View Initial Action   PC Post Complete          FW Forward Consult
VO View Other Action     AD Add Manual             PR Print Consult Select
CO View Complete         ED Edit Manual
Select Item(s): Quit// PI  <Enter> Post Initial Action
Enter a list or range of numbers (1-14): 1  <Enter>

List of 2319 Records:
     1.  10/02/01    OXYGEN CONCENTR   PROSVENDOR,ONE
Enter 2319 Record to be LINKED :  (1-1): 1  <Enter>
INITIAL ACTION NOTE:
  No existing text
 Edit? NO//
```

Link a Range of 2319 Records

Link a Range of Items

You can link a range of 2319 transactions by entering a dash between two numbers if there are multiple 2319 records listed. You can only select one Suspense record at a time, but you can link multiple transactions to that specific Suspense record.

Suspense Processing screen

```
Suspense Processing           Oct 05, 2001@12:39:18          Page:   1 of 8
Open/Pending/Closed Suspense for PROSPATIENT,ONE (000-45-6789)
    Date      Type     Requestor     Description      Init Act  Days     Status
1  08/29/01   MANUAL   PROVIDER,ONE PCE               08/29/01    0       CLOSED
2  08/29/01   MANUAL   PROVIDER,ONE TESTING PCE       09/19/01  *15       PENDING
3  08/29/01   MANUAL   PROVIDER,FIVE TEST LINK        08/29/01    0       PENDING
4  08/28/01   MANUAL   ADDING A MANUAL SUSPEN         09/10/01   *9       CLOSED
5  07/26/01   MANUAL   PROVIDER,ONE                   08/23/01  *20       CLOSED
6  06/08/01            DESCRIPTION OF APPLIAN         08/22/01  *53       CLOSED
7  05/22/01   ROUTINE  SECOND TEST ROES               08/14/01  *60       CLOSED
8  05/22/01   ROUTINE  PROVIDER,TWO ROES ON           08/23/01  *67       CLOSED
                       TOOLS OK, NO C
9  03/20/01   MANUAL                                    @143       OPEN
10 03/20/01   MANUAL   PROVIDER,EIGHT                   @143       OPEN
11 03/15/01   MANUAL   PROVIDER,EIGHT  TEST C          @146       OPEN
12 12/04/00   MANUAL   PROVIDER,NINE   DFSDFS        12/04/00    0       CLOSED
13 11/17/00   ROUTINE  PROVIDER,NINE   TEST ASTERIKS 12/26/00  *27       PENDING
+         Enter ?? for more actions
23 Display 2319           PI Post Initial Action    CD CPRS Display
VR View Request           OT Post Other             CR Cancel Request
IA View Initial Action    PC Post Complete          FW Forward Consult
VO View Other Action      AD Add Manual             PR Print Consult Select
CO View Complete          ED Edit Manual
Select Item(s): Next Screen// OT   Post Other
Enter a list or range of numbers (1-14): 1 <Enter>

List of 2319 Records:
     1.  10/05/01    WHEELCHAIR - EL   PROSVENDOR,ONE
     2.  10/05/01    EYEGLASSES        PROSVENDOR,ONE
     3.  10/05/01    OXYGEN CONCENTR   PROSVENDOR,ONE

Enter 2319 Record to be LINKED :  (1-3): 1-2 <Enter>
ACTION NOTE:
  No existing text
  Edit? NO//
```

Multiple 2319 records linked

Sample Scenario Example

If two or more transactions are shown for one consult, but they were created from different menus (i.e., **Stock Issue Menu** and **Purchase Card Menu**), when linking the first transaction (**Stock Issue Menu**), you would perform one of these actions:

1) Post Initial (PI) or **Post Other (OT)** for a note on that consult. In the second transaction linking, you would then **Post a Complete (PC)** note to the same consult.

- Or -

2) Remember that you can always **Post Other (OT)** after a consult has been closed. An example is the case of two transactions from one consult resulting from different menus. You can **Post Complete Note (PC)** for the first transaction (**Stock Issue**) and then **Post Other (OT)** for the second transaction (Purchase Card) in order to complete the "Linking" process.

Adding New Line Items/Shipping Charges During Reconcile/Close Out

Introduction to Automatic Linking

You can add a new line item or a shipping charge to an already created Purchase Order (PO) during the reconciling/close out process. There are two possible linking scenarios including:

1. Multiple Consults - where you will select the proper link for the new line item or a shipping charge.

2. Single Consult - **Automatic Linking** – where you are adding a line item or a shipping charge to a PO that has only one consult associated with it. Therefore the linking association is done **automatically** for you.

Scenario 1 – Multiple Consults

When creating a PO – a 1358 or Visa, it may be associated with two or more Suspense (consults) records. One consult could be a CPRS consult and the other one is a Manual consult. But when you reconcile/close out the transaction, you need to add a new line item or a shipping charge as you did not include this in the original transaction.

Because you are adding to the PO, and it has two Suspense records associated with it, you will be prompted to identify which record – the CPRS or the Manual consult to link the new line item or the shipping charge to the correct transaction.

Note: Since the PO has some items associated with one consult, and some items associated with another, you will have to determine the proper link.

Scenario 2 – Automatic Linking

A PO is created and linked to one Suspense record. It is not split into multiple records, and NO estimated shipping charge was included. At the reconcile/close out of this transaction, you need to add the shipping charge.

Because all the items were on the same consult (same Suspense record), all additional items and/or shipping charges will be **automatically linked** at the close out without the user having to select the link. Because the linking is done automatically, there will be no additional prompt for you.

No Suspense Item is Selected/No Linking

No action on Suspense

When no action is performed on a Suspense record, there is no linking done. When you exit the **Suspense Processing List Manager** screen, a new message displays as shown below.

Suspense Processing List Manager screen

```
Suspense Processing           Aug 21, 2001@12:15:44          Page:   1 of 8
Open/Pending/Closed Suspense for PROSPATIENT,ONE (000-45-6789)
    Date      Type     Requestor    Description         Init Act  Days Status
1   07/26/01  MANUAL   PROSPROVIDER,ONE                          @18  PENDING
2   05/22/01  ROUTINE  PROSPROVIDER,TWO   OXYGEN        08/14/01  *60  PENDING
3   05/22/01  ROUTINE  PROSPROVIDER,TWO   TOOLS                   @65  OPEN
4   03/20/01  MANUAL                                             @110 OPEN
5   03/20/01  MANUAL   PROSPROVIDER,ONE                          @110 OPEN
6   03/15/01  MANUAL   PROSPROVIDER,ONE   GLOVES                 @113 OPEN
7   12/04/00  MANUAL   PROSPROVIDER,THREE EYEGLASS      12/04/00   0   CLOSED
8   11/17/00  ROUTINE  PROSPROVIDER,THREE SHOE LIFT     12/26/00  *27  PENDING
9   10/17/00  MANUAL   PROSPROVIDER,TWO                 10/24/00    5  CLOSED
10  10/17/00  MANUAL   PROSPROVIDER,TWO                 02/14/01  *86  CLOSED
11  10/17/00  MANUAL   PROSPROVIDER,TWO   WHEELCHAIR    03/21/01  *111 CLOSED_
+         Enter ?? for more actions_____________________________________________
23 Display 2319           PI Post Initial Action    CD CPRS Display
VR View Request           OT Post Other             CR Cancel Request
IA View Initial Action    PC Post Complete          FW Forward Consult
VO View Other Action      AD Add Manual             PR Print Consult Select
CO View Complete          ED Edit Manual

Select Item(s): Quit// <Enter>   QUIT

New Message
**********************************************************
** Patient record(s) is/are still exist.............. **
** You must select an entry from the list to complete  **
** all transactions, otherwise some transactions will  **
** not be linked to SUSPENSE!!!                        **
**********************************************************

New Prompt
Would you like to LINK Suspense or EXIT without linking?:  (L/E): L// ??
<Enter>

Answer `L` to Link to suspense, 'E' to Exit transaction without link to
suspense.
     Select one of the following:

          L         LINK Suspense to Patient Record
          E         EXIT and NO Link to Suspense

Would you like to LINK Suspense or EXIT without linking?:  (L/E): L// <Enter>
LINK Suspense
```

New Link prompt

You can then return to the **Suspense Processing List Manager** screen by selecting "L" for **Link Suspense to Patient Record** or select "E" to **Exit** with no link to Suspense.

Note: To eliminate the new message (as shown above), you need to link the transactions!

Link Patient Records to Suspense (LS) Option

Function description

The **Link Patient Records to Suspense (LS)** option is used for linking patient records to Suspense records. This option can be used as a **BACKUP** to perform linking if it is not done directly after posting a transaction.

In order to link a patient record to a Suspense record, you must access the Suspense record and add a note using either of these actions: **Post Initial (PI), Post Other (OT),** or **Post Complete (PC)**.

Screen sample

```
   SP     Suspense Processing
   ES     Edit Suspense Station
   IS     Inquire to Individual Suspense Record
   PC     Print Closed Suspense Records
   PO     Print Detailed Open/Pending Suspense Records
   PR     Print 5 Day Old Suspense Report
   PS     Print Summary Open/Pending Suspense Records
   ST     Print Suspense Statistics
   RL     Print Patient Records Linked To Suspense
   RN     Print Patient Records Not Linked To Suspense
   PD     Print Patient PCE Data
   LS     Link Patient Record to Suspense

Select Suspense Option: LS <Enter> Link Patient Record to Suspense
SITE: Hines Development System// <Enter>                  499


Select PATIENT: PROSPATIENT,ONE<Enter>  PROSPATIENT,ONE     12-27-50
000000001     YES     SC VETERAN

 Enrollment Priority: GROUP 2    Category: IN PROCESS    End Date:
         SUPPORT ISC
     1   PROSPATIENT,ONE 12-13-1999      EYEGLASSES                    $  10.00
     2   PROSPATIENT,ONE 12-13-1999      PORK-GROUND/FRZN              $   1.00
     3   PROSPATIENT,ONE 12-13-1999      WHEELCHAIR-ADULT/HEMI/B       $   0.00
     4   PROSPATIENT,ONE 12-13-1999      WHEELCHAIR-ADULT/HEMI/B       $   0.00
     5   PROSPATIENT,ONE 12-13-1999      WHEELCHAIR-ADULT/HEMI/B       $   0.00

Press <RETURN> to see more, '^' to exit this list, OR
CHOOSE 1-5: 3 <Enter>  12-13-1999    WHEELCHAIR-ADULT/HEMI/B         $   0.00
```

Suspense Processing List

After you select an item from the 2319 list, then you will be routed to the **Suspense Processing List Manager** screen where you can link the record to the transaction from this list.

Suspense Reports

Overview

New Reports

With Patch RMPR*3.0*62, there are three new reports available from the **Suspense Processing (SP) Menu** as follows:

- Print Patient Records Linked to Suspense (RL)
- Print Patient Records Not Linked to Suspense (RN)
- Print Patient PCE Data (PD)

The **PSAS HCPCS History (PH)** report from the **NPPD Tools Menu (ND)** has also been updated.

Suspense Menu options

```
   SP     Suspense Processing
   ES     Edit Suspense Station
   IS     Inquire to Individual Suspense Record
   PC     Print Closed Suspense Records
   PO     Print Detailed Open/Pending Suspense Records
   PR     Print 5 Day Old Suspense Report
   PS     Print Summary Open/Pending Suspense Records
   ST     Print Suspense Statistics
   RL     Print Patient Records Linked To Suspense
   RN     Print Patient Records Not Linked To Suspense
   PD     Print Patient PCE Data
   LS     Link Patient Record to Suspense

Select Suspense Option:
```

Print Patient Records Linked to Suspense (RL)

The **Print Patient Records Linked to Suspense (RL)** report displays or prints patient record(s) from a given date range that have been linked to any Suspense records.

Patient Records Not Linked to Suspense (RN)

The **Patient Records Not Linked to Suspense (RN)** report displays or prints patient record(s) in a given date range that have not been linked to any Suspense records.

Print Patient PCE Data (PD)

The report **Print Patient PCE Data (PD)** option prints all patients in a given date range with a PCE linked to it. You can only review data for the previous day that has been through batch processing.

PSAS HCPCS History (PH)

The **PSAS HCPCS History (PH)** option, from the **NPPD Tools Menu (ND)** has a modification that includes an ICD9 Code and a description in the printout now.

New Report: Print Patient Records Linked to Suspense (RL)

Report description

With Patch RMPR*3.0*62, the **Print Patient Records Linked to Suspense (RL)** is a new report that displays or prints patient record(s) from a given date range that have been linked to any Suspense records.

Output sample

```
SITE: Hines Development System//   <Enter>                499
Starting Date: T-300  <Enter>   (FEB 20, 2001)
Ending Date: T  <Enter>  (DEC 17, 2001)
DEVICE: HOME//  <Enter> TELNET    Right Margin: 80// <Enter>


Processing report.......
*** PROSTHETICS PATIENT RECORDS LINKED TO SUSPENSE ***              PAGE: 11
Start Date: FEB 20, 2001  End Date: DEC 17, 2001   station: MILWAUKEE, WI
------------------------------------------------------------------------------
                                          TYPE OF       CPRS
DATE      PATIENT       ITEM              REQUEST       REQUESTOR         INITIATOR
----      -------       ----              ----          ---------         ---------
12/11/01 PATIENT,TWO    SPONGE-BATH       ROUTINE     PROVIDER,TEN   PROSPROVIDER1,THREE
12/11/01 PATIENT,TWO    SHOEHORN-24IN-STAI ROUTINE    PROVIDER,TEN   PROSPROVIDER1,THREE
12/11/01 PATIENT,TWO    STICK-DRESSING    ROUTINE     PROVIDER,TEN   PROSPROVIDER1,THREE
12/11/01 PATIENT,TWO    SOCK AID-EASY PULL ROUTINE    PROVIDER,TEN   PROSPROVIDER1,THREE
12/11/01 PATIENT,THREE  WHEELCHAIR PARTS  MANUAL      ROVIDER1,ONE   PROSPROVIDER1,THREE
12/11/01 PATIENT,FOUR   WHEELCHAIR PARTS  MANUAL      PROVIDER1,ONE  PROSPROVIDER1,FOUR
12/11/01 PATIENT,FIVE   CANE-WALKIN-EAG-WO ROUTINE    PROVIDER1,TWO  PROSPROVIDER1,FIVE
12/11/01 PATIENT,SIX    AID-SOCK          ROUTINE     PROVIDER,TEN   PROSPROVIDER1,FIVE
12/11/01 PATIENT,SIX    SHOEHORN-24IN-STAI ROUTIN     PROVIDER,TEN   PROSPROVIDER1,FIVE
12/11/01 PATIENT,SIX    SPONGE-BATH       ROUTIE      PROVIDER,TEN   PROSPROVIDER1,FIVE
12/11/01 PATIENT,SIX    REACHER-32-PLASTIC ROUTINE    PROVIDER,TEN   PROSPROVIDER1,FIVE
12/11/01 PATIENT,SIX    STICK-DRESSING    ROUTINE     PROVIDER,TEN   PROSPROVIDER1,FIVE


------------------------------------------------------------------------------
Totals:   Routine Prosthetics = 57      Eyeglass = 4        Contact Lens = 0
                       Oxygen = 1         Manual = 3
```

New Report: Patient Records Not Linked to Suspense (RN)

Report description

The **Patient Records Not Linked to Suspense (RN)** report displays or prints patient record(s) in a given date range that have not been linked to any Suspense records.

The following information will NOT be included on this report:

1. All Home Oxygen patients and patient data (from Screen 8 of the 2319).
2. Shipping data (from the 2319).
3. Historical Data (from the integration of sites)

Cost Column

The **Cost** column displays the dollar cost of the item that is shown.

Output sample

```
SITE: Hines Development System//     <Enter>              499
Starting Date: T-300   <Enter>  (FEB 20, 2001)
Ending Date: T <Enter>  (DEC 17, 2001)
DEVICE: HOME// <Enter>   TELNET    Right Margin: 80// <Enter>

Processing report.......
PROSTHETICS PATIENT RECORDS NOT LINKED TO SUSPENSE  Run Date:12/17/01 PAGE: 4
Start Date: FEB 20, 2001  End Date: DEC 17, 2001   station: SUPPORT ISC
------------------------------------------------------------------------------
DATE      PATIENT         ITEM                  COST   VISTA #   INITIATOR
----      -------         ----                  ----  -------   ---------
09/19/01  PROSPATIENT,ONE   WHEELCHAIR - ELECT  10.00  1108   PROSPROVIDER,ONE
09/20/01  PROSPATIENT1,FIVE SHOE COMPONENTS      0.00  1115   PROSPROVIDER,ONE
09/25/01  PROSPATIENT,ONE   EYEGLASSES           1.00  1120   PROSPROVIDER,TWO
09/27/01  PROSPATIENT1,FIVE EYEGLASSES           1.00  1129   PROSPROVIDER,ONE
10/11/01  PROSPATIENT,ONE   WHEELCHAIR - ELECT  10.00  1143   PROSPROVIDER,ONE
10/16/01  PROSPATIENT,ONE   WHEELCHAIR - MANUA  14.00  1148   PROSPROVIDER,ONE
10/18/01  PROSPATIENT,ONE   SHOE COMPONENTS     22.00  1149   PROSPROVIDER,SEVEN
11/15/01  PROSPATIENT,ONE   SHOE COMPONENTS     24.75  1156   PROSPROVIDER,SEVEN
11/20/01  PROSPATIENT1,FIVE SHOE COMPONENTS      2.00  1159   PROSPROVIDER,SEVEN
11/27/01  PROSPATIENT1,FIVE SHOE COMPONENTS     20.00  1161   PROSPROVIDER,SEVEN
12/04/01  PROSPATIENT1,FIVE WHEELCHAIR - MANUA  14.00  1162   PROSPROVIDER,ONE
------------------------------------------------------------------------------

<End of Report>
```

To eliminate items from this report…

You can eliminate item(s) from displaying on this report! You must create a manual Suspense entry if there is no Suspense entry already created. Then you can link this entry to the transaction to eliminate the item(s) on this report.

Also you may have the Suspense entry already created, but you have not linked it to the transaction yet. This will also continue to display item(s) on this report.

New Report: Print Patient PCE Data (PD)

Report description

With the Patch RMPR*3.0*62, the new report **Print Patient PCE Data (PD)** is available. This option prints all patients in a given date range with a PCE linked to it.

Note: You can only review data for the previous day that has been through batch processing.

Output sample

```
SITE: Hines Development System//  <Enter>                499
Starting Date: T-300 <Enter>   (FEB 20, 2001)
Ending Date: T   <Enter> (DEC 17, 2001)
DEVICE: HOME// <Enter>  TELNET    Right Margin: 80// <Enter>


Processing report.......

*** PROSTHETICS PCE DATA ***        Run Date: 12/17/01                PAGE: 1
Start Date: FEB 20, 2001  End Date: DEC 17, 2001   station: SUPPORT ISC
-------------------------- ------------------------------------------------------
                                TYPE OF     CPRS                PCE
DATE      PATIENT        ITEM     REQUEST     REQUESTOR   ICD9     DATE      DIAGNOSIS
----      -------        ----     -------     ---------  ----   --------    ---------
12/11/01 PATIENT,SEVEN  WALKER-W ROUTINE  PROVIDER1,SIX   829.0  12/12/01   Fractures
12/11/01 PATIENT,THREE  STOCKING ROUTINE  PROVIDER1,SEVEN 799.3  12/12/01   Debility
12/11/01 PATIENT,SIX    MIRROR-I ROUTINE  PROVIDER1,EIGHT 344.1  12/12/01   Paraplegi
12/11/01 PATIENT,EIGHT  WHEELCHA ROUTINE  PROVIDER1,NINE  344.00 12/12/01   Quadriple
12/11/01 PATIENT,NINE   BLOOD PR ROUTINE  PROVIDER1,TEN   401.9  12/12/01   Hypertens
12/11/01 PATIENT,TEN    BA-RECRE ROUTINE  PROVIDER2,ONE   369.4  12/12/01   Legal bli
12/11/01 PATIENT1,ONE   CANE-WAL ROUTINE  PROVIDER2,TWO   716.46 12/12/01   Transient
12/11/01 PATIENT1,TWO   RAIL-BAT ROUTINE  PROVIDER2,THREE 799.3  12/12/01   Debility
12/11/01 PATIENT1,THREE CRUTCH-A ROUTINE  PROVIDER2,FOUR  892.0  12/12/01   Open wound
12/11/01 PATIENT1,FOUR  CANE-WAL ROUTINE  PROVIDER1,SEVEN 719.46 12/12/01   Pain in jo
-------------------------------------------------------------------------------
<End of Report>
```

Updated Report: PSAS HCPCS History (PH)

Introduction

The **PSAS HCPCS History (PH)** option, from the **NPPD Tools Menu (ND),** has a modification that includes an ICD9 Code and a Description in the printout now.

Screen sample

```
   PH     PSAS HCPCS History
   AE     Add/Edit HCPCS Synonyms
   HH     DSS HCPCS History
   INQ    HCPCS Inquiry
   LPRT   Print 2529-3 Worksheets
   LSL    Print 2529-3 Single Line
   MAP    Print PSAS HCPCS List
   PRT    Print NPPD Worksheets
   QED2   Quick Edit 2319 Record
   SL     Print NPPD Single Line Detail

Select NPPD Tools Option: PH <Enter> PSAS HCPCS History
SITE: Hines Development System//   <Enter>              499


Select PSAS HCPCS (1): E1372 <Enter>    OXY SUPPL HEATER FOR NEBULIZ
Select PSAS HCPCS (2): <Enter>


Beginning Date: T-30// <Enter> (JAN 07, 2002)
Ending Date: TODAY// <Enter> (FEB 06, 2002)
DEVICE: HOME//  <Enter> TELNET    Right Margin: 80//<Enter>



PSAS HCPCS HISTORY:E1372                                    STA 499  PAGE 1

REQUEST DATE   PATIENT NAME   SSN   VENDOR          JAN 05, 2002-FEB 04, 2002
================================================================================
JAN 22, 2002 PROSPATIENT1,FIVE0005  PROSVENDOR,ONE
ITEM: PORK-GROUND/FRZN     QTY:    1  TOTAL COST:   15.00   INITIAL ISSUE
INITIATOR:   PROSPROVIDER,ONENO
ICD9 Code:

JAN 22, 2002   PROSPATIENT1,FIVE0005  PROSVENDOR,ONE
ITEM: EYEGLASSES           QTY:    1  TOTAL COST:   20.00   INITIAL ISSUE
INITIATOR:     PROSPROVIDER,ONENO
ICD9 Code:

JAN 22, 2002   PROSPATIENT1,FIVE0005  PROSVENDOR,ONE
ITEM: PORK-GROUND/FRZN     QTY:    1  TOTAL COST:    5.00   INITIAL ISSUE
INITIATOR:     PROSPROVIDER,ONENO
ICD9 Code: 401.0      MALIGNANT HYPERTENSION
```

Appendix A

Using Prosthetics Help

Question Mark Help

You can view online descriptive help for menus, options, and prompts. You can enter one, two, or three question marks to get extended online help in Prosthetics.

? (Single question mark)

Entering a single question mark at a prompt provides you with a single line of standard help.

?? (Double question mark)

Two question marks entered at a prompt provide you with a list of choices appropriate to the prompt where you entered the question marks.

```
SITE: Hines Development System// ?? <Enter>

   Choose from:
   ATLANTA VAMC                                    508
   CORKWELL VAMC                                   500
   HINESTEST                                       998
   Hines Development System                        499
   SAN ANTONIO VAMC                                671
   ZZOJ VAMC VAMC                                  991

SITE: Hines Development System//
```

Menu Options

You can enter three question marks to view Menu option descriptions.

??? (Triple question mark)

Entering three question marks provides you with a brief description and a synonym:

```
   24     2421 Form
   25     2520 Transaction without printing 10-55
   10     10-55 PSC Form
   29     2914 Eyeglass Record
   NF     Create a No-Form Daily Record
   PD     Pickup and Delivery Charges
   PC     Purchase Card Form
   SS     Purchase Card Site Parameter

Select Enter New Request Option: ??? <Enter>

'10-55 PSC Form'     Option name: RMPR 10-55     Synonym: 10
     This will create a new FL 10-55 form and post purchasing data to
patient's VAF 10-2319 record and update the Service's VAF 1358 obligation.

'2421 Form'     Option name: RMPR 2421     Synonym: 24
     This option will create a new VAF 10-2421 form, post to the patient's
     VAF 10-2319, and update the VAF 1358 obligation.

'2520 Transaction without printing 10-55'     Option name: RMPR 2520
Synonym: 25
     For VAF 10-2520 PSC transactions that are under $300.00 and do not have
an FL 10-55.  It will then post to the VAF 1358 and patient's VAF 10-2319
record.
```