Care Coordination (CC) Standard Episodes of Care (SEOC)

Software Version 1.6

API Manual



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Revision History

NOTE: The revision history cycle begins once changes or enhancements are requested after the document has been baselined.

Date	Revision	Description	Author
January 2019	0.4	Initial Draft – GMRC*3.0*117 v1.6	AbleVets
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1. Introduction

The Care Coordination (CC) Standardized Episodes of Care (SEOC) is a reference database for managing care bundles for use by Veterans Information Systems and Technology Architecture (VistA) and other Department of Veterans Affairs (VA) systems. Services are grouped together within the SEOC system into bundles so that clinicians can add these bundles to patients consult records in a standardized fashion, reducing the amount of time spent manually entering consult instructions, and providing uniformity among the patient records and across facilities for how patient care is prescribed for similar complaints.

These bundles group together one or more services that are preselected for different specialties to be added to the consult records. In addition, the clinician is provided with information regarding prescribing rules and preauthorization requirements, so they can make the most informed decisions regarding patient care.

Additionally, SEOC data will be accessible outside of the VistA/Computerized Patient Record System (CPRS) system so that users of downstream applications will be accessing the centralized data, and SEOC descriptions, reducing the chances of disconnects.

1.1. Purpose

This manual provides technical descriptions for accessing the SEOC Representational State Transfer (REST) Application Programming Interface (API).

From time to time improvements are made to the SEOC System. The latest information about SEOC, as well as the latest version of this manual, is posted on the SEOC Web Page.

1.2. Audience

Information in this manual is technical in nature and is intended to be used by Veterans Affairs Medical Center (VAMC) Information Resource Management Service (IRMS) staff members and Clinical Application Coordinators (CACs).

1.3. Overview of SEOC

The SEOC System provides an interface for downstream systems to access SEOCs from the SEOC database via a REST API. The SEOC record(s) will be returned to the calling application (such as the Consult Toolbox) in JavaScript Object Notation (JSON) format.

2. Package Orientation

This manual provides technical descriptions of REST API calls available and a sample JSON message.

This manual should assist you in:

- Calling the available API calls.
- Developing parsing routines necessary to consume the JSON data returned by the API calls.

3. API Description

Method: GET --header 'Accept: application/json'

Environment <env></env>	Description	Data Source	
dev.	Development server	Test data	
sqa.	SQA server	Test data	
uat.	UAT server	Prod data	
	Production server	Prod data	

Table 1: Environments

Request URLs:

Base URL: https://<env>seocapi.va.gov

Endpoints/Paths:

- Get active and discontinued SEOCs: /seoc
- Get all SEOCs in the system (including drafts): /seoc/all
- Get active SEOCs: /seoc/active
- Get SEOC by Name: /seoc/name/{name}
- Get SEOC by ID: /seoc/{id}

Request Headers:

```
{
    "Accept": "*/*"
}
```

HTTP Status Code	Reason	Response Model	Headers
200	ОК	string	
400	Bad request		
401	Unauthorized		
404	Not Found		

Table 2: Response Messages (Errors)

HTTP Status Code	Reason	Response Model	Headers
500	Unexpected error		

Response Message (Success): 200 OK

Response Headers:

```
{
   "content-type": "application/json;charset=UTF-8",
   "content-length": "<length>",
   "date": "Tue, 10 Apr 2018 20:17:03 GMT",
   "": ""
}
```

4. SEOC JSON Schema

```
{
 "$id": "http://example.com/example.json",
 "type": "object",
 "definitions": {},
 "$schema": "http://json-schema.org/draft-07/schema#",
 "properties": {
   "Seoc": {
    "$id": "/properties/Seoc",
    "type": "object",
    "properties": {
      "id": {
       "$id": "/properties/Seoc/properties/id",
       "type": "integer",
       "title": "The Id Schema ",
       "default": 0,
       "examples": [
        1
       ]
      },
      "seocKey": {
       "$id": "/properties/Seoc/properties/seocKey",
       "type": "integer",
       "title": "The Seockey Schema ",
       "default": 0,
       "examples": [
        1
       ]
      },
      "name": {
       "$id": "/properties/Seoc/properties/name",
       "type": "string",
       "title": "The Name Schema ",
       "default": "",
       "examples": [
        "Ophthalmology"
       ]
      },
      "seocId": {
       "$id": "/properties/Seoc/properties/seocId",
```

```
"type": "string",
       "title": "The Seocid Schema ",
       "default": "",
       "examples": [
         "SSC OPTHTALMOLOGY 1.0.1 PRCT"
       1
      },
      "versionNumber": {
       "$id": "/properties/Seoc/properties/versionNumber",
       "type": "string",
       "title": "The Versionnumber Schema ",
       "default": "",
       "examples": [
         "1.0.1"
       ]
      },
      "description": {
       "$id": "/properties/Seoc/properties/description",
       "type": "string",
       "title": "The Description Schema ",
       "default": "",
       "examples": [
        "This authorization covers services associated with all medical care
listed below for the referred condition indicated on the consult."
       ]
      },
      "effectiveDate": {
       "$id": "/properties/Seoc/properties/effectiveDate",
       "type": "string",
       "title": "The Effectivedate Schema ",
       "default": "",
       "examples": [
        "01-21-2017"
       1
      },
      "endDate": {
       "$id": "/properties/Seoc/properties/endDate",
       "type": "null",
       "title": "The Enddate Schema ",
       "default": null,
       "examples": [
        null
       ]
      },
      "duration": {
       "$id": "/properties/Seoc/properties/duration",
       "type": "integer",
       "title": "The Duration Schema ",
       "default": 0,
       "examples": [
         120
       ]
      },
      "PAL": {
       "$id": "/properties/Seoc/properties/PAL",
       "type": "boolean",
       "title": "The Pal Schema ",
```

```
"default": false,
        "examples": [
         false
       1
      },
      "precertRequired": {
       "$id": "/properties/Seoc/properties/precertRequired",
       "type": "boolean",
       "title": "The PrecertRequired Schema ",
       "default": false,
       "examples": [
        true
       1
      },
      "proceduralOverview": {
       "$id": "/properties/Seoc/properties/proceduralOverview",
       "type": "string",
       "title": "The Proceduraloverview Schema ",
       "default": "",
       "examples": [
         "1. Initial outpatient evaluation and treatment for the referred
condition indicated on the consult\r\n\r\n2. Nine (9) visits for acupuncture
therapy with or without electrical stimulation to include therapeutic
exercises, manual therapy and self-care instructions. Not to exceed two
visits per week.\r\n"
       ]
      },
      "maxAllowableVisits": {
       "$id": "/properties/Seoc/properties/maxAllowableVisits",
       "type": "integer",
       "title": "The Maxallowablevisits Schema ",
       "default": 0,
       "examples": [
        10
       ]
      },
      "disclaimer": {
       "$id": "/properties/Seoc/properties/disclaimer",
       "type": "string",
       "title": "The Disclaimer Schema ",
       "default": "",
       "examples": [
         "**Additional consultations needed relevant to the patient
complaint/condition require VA review and approval. \r\n**All routine
medications must be faxed/sent to the VA to be dispensed by the
VA.\r\nUrgent/emergent prescriptions can be provided for a 14-day supply
only.\r\nThe Veteran will be required to pay out of pocket for any
urgent/emergent medications and can submit a reimbursement request to their
local VA facility."
       ]
      },
      "activatedTimestamp": {
       "$id": "/properties/Seoc/properties/activatedTimestamp",
       "type": "string",
       "title": "The Activatedtimestamp Schema ",
       "default": "",
       "examples": [
```

```
"01-21-2017"
 ]
},
"activatedBy": {
 "$id": "/properties/Seoc/properties/activatedBy",
 "type": "string",
 "title": "The Activatedby Schema ",
 "default": "",
 "examples": [
  "System"
 ]
},
"discontinuedTimestamp": {
 "$id": "/properties/Seoc/properties/discontinuedTimestamp",
 "type": "null",
 "title": "The Discontinuedtimestamp Schema ",
 "default": null,
 "examples": [
  null
 1
},
"discontinuedBy": {
 "$id": "/properties/Seoc/properties/discontinuedBy",
 "type": "null",
 "title": "The Discontinuedby Schema ",
 "default": null,
 "examples": [
  null
 ]
},
"status": {
 "$id": "/properties/Seoc/properties/status",
 "type": "string",
 "title": "The Status Schema ",
 "default": "",
 "examples": [
  "Active"
 1
},
"QASP": {
 "$id": "/properties/Seoc/properties/QASP",
 "type": "string",
 "title": "The Qasp Schema ",
 "default": "",
 "examples": [
  "General Care"
 ]
},
"categoryOfCare": {
 "$id": "/properties/Seoc/properties/categoryOfCare",
 "type": "string",
 "title": "The Categoryofcare Schema ",
 "default": "",
 "examples": [
   "OPHTHALMOLOGY"
 ]
```

},

```
"serviceLine": {
       "$id": "/properties/Seoc/properties/serviceLine",
       "type": "string",
       "title": "The Serviceline Schema ",
       "default": "",
       "examples": [
         "Surgical Specialty Care"
       ]
      },
      "serviceHPTCs": {
       "$id": "/properties/Seoc/properties/serviceHPTCs",
       "type": "array",
       "items": {
         "$id": "/properties/Seoc/properties/serviceHPTCs/items",
         "type": "object",
         "properties": {
          "HPTC": {
            "$id":
"/properties/Seoc/properties/serviceHPTCs/items/properties/HPTC",
            "type": "string",
            "title": "The Hptc Schema ",
            "default": "",
            "examples": [
             "103TC2200X"
            1
          },
          "grouping": {
            "$id":
"/properties/Seoc/properties/serviceHPTCs/items/properties/grouping",
            "type": "string",
            "title": "The Grouping Schema ",
            "default": "",
            "examples": [
             "Behavioral Health & Social Service Providers"
            ]
          },
          "classification": {
            "$id":
"/properties/Seoc/properties/serviceHPTCs/items/properties/classification",
            "type": "string",
            "title": "The Classification Schema ",
            "default": "",
            "examples": [
             "Psychologist"
            ]
          },
          "specialization": {
            "$id":
"/properties/Seoc/properties/serviceHPTCs/items/properties/specialization",
            "type": "string",
            "title": "The Specialization Schema ",
            "default": "",
            "examples": [
             "Clinical Child & Adolescent"
            1
          }
```

```
}
      }
      "services": {
       "$id": "/properties/Seoc/properties/services",
       "type": "array",
       "items": {
         "$id": "/properties/Seoc/properties/services/items",
         "type": "object",
         "properties": {
          "id": {
            "$id":
"/properties/Seoc/properties/services/items/properties/id",
            "type": "integer",
            "title": "The Id Schema ",
            "default": 0,
            "examples": [
             1
            1
          },
           "description": {
            "$id":
"/properties/Seoc/properties/services/items/properties/description",
            "type": "string",
            "title": "The Description Schema ",
            "default": "",
            "examples": [
              "Initial outpatient evaluation and treatment for the referred
condition indicated on the consult\r\n"
            ]
          },
          "frequency": {
            "$id":
"/properties/Seoc/properties/services/items/properties/frequency",
            "type": "integer",
            "title": "The Frequency Schema ",
            "default": 0,
            "examples": [
             2
            1
          },
           "frequencyType": {
            "$id":
"/properties/Seoc/properties/services/items/properties/frequencyType",
            "type": "string",
            "title": "The Frequencytype Schema ",
            "default": "",
            "examples": [
              "Week"
            ]
           },
           "visits": {
            "$id":
"/properties/Seoc/properties/services/items/properties/visits",
            "type": "integer",
            "title": "The Visits Schema ",
            "default": 0,
            "examples": [
```

```
10
            1
          },
           "codedBy": {
            "$id":
"/properties/Seoc/properties/services/items/properties/codedBy",
            "type": "null",
            "title": "The Codedby Schema ",
            "default": null,
            "examples": [
             null
            1
          },
           "codedTimestamp": {
            "$id":
"/properties/Seoc/properties/services/items/properties/codedTimestamp",
            "type": "null",
            "title": "The Codedtimestamp Schema ",
            "default": null,
            "examples": [
             null
            1
          },
           "codeRequired": {
            "$id":
"/properties/Seoc/properties/services/items/properties/codeRequired",
            "type": "string",
            "title": "The Coderequired Schema ",
            "default": "",
            "examples": [
              "Any"
            ]
          },
           "clinicalService": {
            "$id":
"/properties/Seoc/properties/services/items/properties/clinicalService",
            "type": "string",
            "title": "The Clinicalservice Schema ",
            "default": "",
            "examples": [
              "18-Ophthalmology"
            1
           },
           "billingCodes": {
            "$id":
"/properties/Seoc/properties/services/items/properties/billingCodes",
            "type": "array",
            "items": {
              "$id":
"/properties/Seoc/properties/services/items/properties/billingCodes/items",
              "type": "object",
              "properties": {
               "id": {
                 "$id":
"/properties/Seoc/properties/services/items/properties/billingCodes/items/pro
perties/id",
                 "type": "integer",
```

```
"title": "The Id Schema ",
                 "default": 0,
                 "examples": [
                   999
                 1
                },
                "description": {
                 "$id":
"/properties/Seoc/properties/services/items/properties/billingCodes/items/pro
perties/description",
                 "type": "null",
                 "title": "The Description Schema ",
                 "default": null,
                 "examples": [
                   null
                 ]
               },
                "precertRequired": {
                 "$id":
"/properties/Seoc/properties/services/items/properties/billingCodes/items/pro
perties/precertRequired",
                 "type": "boolean",
                 "title": "The Precertrequired Schema ",
                 "default": false,
                 "examples": [
                   false
                 1
               },
               "billingCode": {
                 "$id":
"/properties/Seoc/properties/services/items/properties/billingCodes/items/pro
perties/billingCode",
                 "type": "string",
                 "title": "The Billingcode Schema ",
                 "default": "",
                 "examples": [
                  "97811"
                 1
                },
                "codeType": {
                 "$id":
"/properties/Seoc/properties/services/items/properties/billingCodes/items/pro
perties/codeType",
                 "type": "string",
"title": "The Codetype Schema ",
                 "default": "",
                 "examples": [
                   "CPT"
                 ]
               }
              }
            }
           },
           "serviceHPTCs": {
            "$id":
"/properties/Seoc/properties/services/items/properties/serviceHptcs",
            "type": "array",
```



5. JSON Response by Endpoint

5.1. Get Active and Discontinued SEOCs: /seoc [abbreviated]

```
{
```

```
"Seocs": [{
    "Seoc": {
        "id": 114,
        "seocKey": 84,
        "name": "Newborn Care",
        "seocId": "MSC_Newborn Care_1.0.1",
        "versionNumber": "1.0.1",
        "versionNumber": "1.0.1",
        "description": "This authorization covers services
associated with all medical care listed below for the referred condition.",
        "effectiveDate": "09-21-2018",
        "endDate": null,
        "duration": 7,
        "PAL": false,
```

"proceduralOverview": "1. Inpatient and outpatient services for the newborn child of a Veteran who was authorized for maternity services",

"maxAllowableVisits": 999,

"disclaimer": "**All routine medications must be faxed/sent to the VA to be dispensed by the VA.\n** DME, prosthetics and orthotics will be reviewed by the VA for provision.\n** All routine medications will be provided by the VA.\nUrgent/emergent prescriptions can be provided for a 14day supply only.\nThe Veteran will be required to pay out of pocket for any urgent/emergent medications and can submit a reimbursement request to their local VA facility.",

```
"activatedTimestamp": "01-01-6923",
"activatedBy": "VACOHOLTE",
"discontinuedTimestamp": "01-01-1900",
"discontinuedBy": "",
"status": "Active",
"QASP": "General Care",
"categoryOfCare": "NEWBORN CARE",
"serviceLine": "Medical Specialty Care",
"services": [{
    "id": 362,
```

```
"description": "Inpatient and outpatient services for
the newborn child of a Veteran who was authorized for maternity services",
```

```
"frequency": 0,
                   "frequencyType": "",
                   "visits": 999,
                   "codedBy": "VACOHOLTE",
                   "codedTimestamp": "12-14-2018",
                   "codeRequired": "YES",
                   "clinicalService": "37-Pediatric medicine",
                   "billingCodes": []
            }]
      }
}, {
      "Seoc": {
            "id": 67,
            "seocKey": 47,
            "name": "EBUS",
            "seocId": "RAD EBUS 1.2.1",
            "versionNumber": "1.2.1",
```

"description": "This authorization covers services associated with all medical care listed below for the referred condition.",

"effectiveDate": "05-31-2018",

"endDate": null,

"duration": 60,

"PAL": false,

"proceduralOverview": "1. Endobronchial ultrasound for the referred condition indicated on the consult",

"maxAllowableVisits": 999,

"disclaimer": "**Additional consultations needed relevant to the patient complaint/condition require VA review and approval.\n**All routine medications must be faxed/sent to the VA to be dispensed by the VA.\nUrgent/emergent prescriptions can be provided for a 14-day supply only. \nThe Veteran will be required to pay out of pocket for any urgent/emergent medications and can submit a reimbursement request to their local VA facility.",

"activatedTimestamp": "01-01-6923", "activatedBy": "VACOHOLTE", "discontinuedTimestamp": "01-01-1900", "discontinuedBy": "", "status": "Active", "QASP": "General Care", "categoryOfCare": "RADIOLOGY ULTRASOUND", "serviceLine": "Radiology", "services": [{ "id": 501, "description": "Endobronchial ultrasound for the referred condition indicated on the consult", "frequency": 0, "frequencyType": "", "visits": 1, "codedBy": "VACOHOLTE", "codedTimestamp": "12-14-2018", "codeRequired": "YES", "clinicalService": "29-Pulmonary disease", "billingCodes": [] }]

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}]

}

}

5.2. Get all SEOCs in the System (Including Drafts): /seoc/all [abbreviated]

```
{
      "Seocs": [{
            "Seoc": {
                  "id": 1,
                  "seocKey": 25,
                  "serviceLine": "Physical Medicine and Rehabilitation",
                  "name": "Chiropractic Care",
                  "seocid": "PMR CHIROPRACTIC CARE 1.0.1",
                  "versionNumber": "1.0.1",
                  "effectiveDate": "05-15-2017",
                  "endDate": "12-07-2018",
                  "status": "Discontinued"
            }
      }, {
            "Seoc": {
                  "id": 2,
                  "seocKey": 29,
                  "serviceLine": "Medical Specialty Care",
                  "name": "Chronic Pain management; IR-injections",
                  "seocid": "MSC CHRONIC PAIN MANAGEMENT; IR-
INJECTIONS 1.0.1 PRCT",
                  "versionNumber": "1.0.1",
                  "effectiveDate": "05-15-2017",
                  "endDate": null,
                  "status": "Active"
            }
      }]
```

}

{

5.3. Get Active SEOCs: /seoc/active [abbreviated]

```
"Seocs": [{
"Seoc": {
```

"seocid": "RXX TECH MED 0.2.1",

"name": "Tech Med",

"serviceLine": "Pharmacy Services",

"categoryOfCare": "PHARMACY",

"description": "This authorization covers services associated with all medical care listed below for the referred condition indicated on the consult.",

"duration": 55,

"proceduralOverview": "vf;a",

"disclaimer": "Additional consultations needed relevant to the patient complaint/condition require VA review and approval. DME, prosthetics and orthotics orders must be submitted to the local VA facility prosthetics department for provision. All routine medications will be provided by the VA.",

"maxAllowableVisits": null

}, {

}

"Seoc": {

"seocId": "DEN_DENTAL PERIO PREVENTATIVE CARE_1.2.2",
"name": "Dental Perio Preventative Care",
"serviceLine": "Dental Care",
"categoryOfCare": "DENTAL",

"description": "This authorization covers services

associated with all dental care listed below as clinically necessary",

"duration": 60,

"proceduralOverview": "1. Periodontal maintenance\r\n2. Periodic oral evaluation - or - comprehensive periodontal evaluation",

"disclaimer": "* No additional care is authorized prior to VA approval. If additional care is needed, please submit the ADA standard form to the Local Office of Community Care who authorized this initial referral.\r\n* DME, prosthetics and orthotics orders must be submitted to the local VA facility prosthetics department for provision.\r\n* All routine medications must be faxed/sent to the VA to be dispensed by the VA.\r\n*Urgent/emergent prescriptions can be provided for a 7-day supply only.\r\n*The Veteran will be required to pay out of pocket for any urgent/emergent medications and can submit a reimbursement request to their local VA facility.",

"maxAllowableVisits": 999

. .

}

}, {

"Seoc": {

"seocid": "MSC_NUTRITION INTERVENTION - WEIGHT MANAGEMENT_1.1.1_PRCT",

CC SEOC v1.6 API Manual "name": "Nutrition Intervention - Weight Management",

"serviceLine": "Medical Specialty Care",

"categoryOfCare": "NUTRITION/DIETITIAN",

"description": "This authorization covers services associated with all medical care listed below for the referred condition.",

"duration": 365,

"proceduralOverview": "1. Initial evaluation for nutrition intervention for weight management\r\n2. Nutrition intervention/therapy services for weight management with a nutritionist\r\n3. Labs as clinically required",

"disclaimer": "**Additional consultations needed relevant to the patient complaint/condition require VA review and approval.\r\n**Does not include bariatric services or medical weight loss programs/medical weight management.\r\n**All routine medications must be faxed/sent to the VA to be dispensed by the VA.\r\nUrgent/emergent prescriptions can be provided for a 14-day supply only.\r\nThe Veteran will be required to pay out of pocket for any urgent/emergent medications and can submit a reimbursement request to their local VA facility.",

```
"maxAllowableVisits": 999
}]
```

5.4. Get SEOC by Name: /seoc/name/{name} (/seoc/name/Chiropractic%20Care)

{

}

"Seoc": {

"id": 1,

"seocKey": 25,

"name": "Chiropractic Care",

"seocId": "PMR Chiropractic Care 1.0.1",

"versionNumber": "1.0.1",

"description": "This authorization covers services associated with all medical care listed below for the referred condition.n",

"effectiveDate": "05-15-2017",

"endDate": "12-07-2018",

"duration": 365,

"PAL": false,

"proceduralOverview": "1. Initial outpatient evaluation and manual manipulation therapy for the referred condition indicated on the consult.\n2. Standard imaging relevant to the referred condition should be completed at VA to extent possible.\n3. Office visits for this episode of care are limited to 12 visits per year. Chiropractic care justification must

CC SEOC v1.6 API Manual include a detailed plan with specific timeline linked to objective measurable improvement.\n4. Expectations of service for chiropractic treatment include:\na. Significant durable pain intensity decrease\nb. Functional improvement demonstrated by: clinically meaningful improvement on validated disease-specific outcomes instruments; return to work; and/or documented improvement in activities of daily living\n5. Documented decreased utilization of pain-related medications",

"maxAllowableVisits": 12,

"disclaimer": "** All requests for additional therapeutic modalities, including heat/cold modalities and massage therapy require VA review/approval.\n** All requests for supplements will be routed through the VA.\n** Additional consultations needed relevant to the patient complaint/condition require VA review and approval.\n** DME, prosthetics and orthotics will be reviewed by the VA for provision.\n** All routine medications will be provided by the VA.\nUrgent/emergent prescriptions can be provided for a 14-day supply only.\nThe Veteran will be required to pay out of pocket for any urgent/emergent medications and can submit a reimbursement request to their local VA facility.\n",

> "activatedTimestamp": "01-01-6923", "activatedBy": "VACOHOLTE", "discontinuedTimestamp": "01-01-6923", "discontinuedBy": "VACOHOLTE", "status": "Discontinued", "QASP": "Complementary & Integrative HC Services", "categoryOfCare": "CHIROPRACTIC", "serviceLine": "Physical Medicine and Rehabilitation", "services": []

}

}

5.5. Get SEOC by ID: /seoc/{id} (/seoc/1)

```
{
```

```
"Seoc": {
    "id": 1,
    "seocKey": 25,
    "name": "Chiropractic Care",
    "seocId": "PMR_Chiropractic Care_1.0.1",
    "versionNumber": "1.0.1",
    "description": "This authorization covers services associated
with all medical care listed below for the referred condition.\n",
    "effectiveDate": "05-15-2017",
    "endDate": "12-07-2018",
    "duration": 365,
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"PAL": false,

"proceduralOverview": "1. Initial outpatient evaluation and manual manipulation therapy for the referred condition indicated on the consult.\n2. Standard imaging relevant to the referred condition should be completed at VA to extent possible.\n3. Office visits for this episode of care are limited to 12 visits per year. Chiropractic care justification must include a detailed plan with specific timeline linked to objective measurable improvement.\n4. Expectations of service for chiropractic treatment include:\na. Significant durable pain intensity decrease\nb. Functional improvement demonstrated by: clinically meaningful improvement on validated disease-specific outcomes instruments; return to work; and/or documented improvement in activities of daily living\n5. Documented decreased utilization of pain-related medications",

"maxAllowableVisits": 12,

"disclaimer": "** All requests for additional therapeutic modalities, including heat/cold modalities and massage therapy require VA review/approval.\n** All requests for supplements will be routed through the VA.\n** Additional consultations needed relevant to the patient complaint/condition require VA review and approval.\n** DME, prosthetics and orthotics will be reviewed by the VA for provision.\n** All routine medications will be provided by the VA.\nUrgent/emergent prescriptions can be provided for a 14-day supply only.\nThe Veteran will be required to pay out of pocket for any urgent/emergent medications and can submit a reimbursement request to their local VA facility.\n",

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"activatedTimestamp": "01-01-6923",
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